

Guía de recursos comunitarios: Servicios públicos

The Salvation Army Green Valley Service Center

Descripción: Provides emergency assistance for utilities to prevent shutoff. Includes assistance with natural gas, electric, water, and sewer.

Elegibilidad: People in need in Green Valley, Sahuarita and Amado

Admisión: Call for appointment. Required documents depend on services.

Dirección física: 555 N La Canada Dr, Ste 101, Green Valley, Pima, AZ, 85614-3430

Horario de atención: Mon-Fri 8am-noon, 1pm-4:30pm

Número de teléfono: 520-625-3888

Sitio web: <http://www.salvationarmytucson.org/green-valley-service-center>

Correo electrónico: tamara.riemath@usw.salvationarmy.org

Project Action for Veterans

Descripción: Provides support services for veterans who are experiencing homelessness or near-homeless. Services include housing stability planning, budgeting, deposits for rent and utilities, moving and storage costs, some household supplies, auto repair if needed for work, employment-related expenses, child care, and bus passes. Resource specialists visit locations in southern Arizona on a rotating basis.

Elegibilidad: Veterans with active duty service time, who are homelessness or near-homeless in Cochise, Graham, Greenlee, Pima, and Santa Cruz counties; must be at or below 50% of the area medium income

Admisión: Call for schedule; must bring photo ID, DD-214 discharge papers (if available), and proof of income; Contact to confirm documents required

Dirección física: 3502 S 6th Ave, Ste 140, Tucson, Pima, AZ, 85713-6121

Horario de atención: Administration Mon-Fri 8am-noon, 1pm-4pm; Tucson drop-in times Mon, Tue, Thu, Fri 8am-noon, 1pm-3pm

Número de teléfono: 520-308-3093

Sitio web: <http://www.primavera.org>

Correo electrónico: jtorres@primavera.org

Primavera Emergency Rent and Utility Assistance

Descripción: Provides rent assistance to people who are experiencing a one-time crisis that makes eviction imminent. Stable means of income is preferred, as this financial assistance is intended to eliminate the crisis so that the client can resume responsibility. Also provides assistance with SW Gas bills including past payment, deposits, late charges, and reconnection fees. Provides deposits for electric, gas, water, and home telephone services. Includes case coordination and advocacy for people who need housing, shelter, employment, and help in obtaining benefits.

Elegibilidad: People in need who have an eviction notice; must bring photo ID for adults, social security numbers for all family members, birth certificates for children, and proof of income and hardship

Admisión: Visit office or visit website for application; complete application and email it or return to office. If there are funds available, applicants will receive a call within 5 business days of returning the application.

Dirección física: 702 S 6th Ave, Tucson, Pima, AZ, 85701-2600

Horario de atención: Mon, Wed, Thu, Fri 9am-12:30pm

Número de teléfono: 520-623-5111

Sitio web: <http://primavera.org/emergency-services/#rent>

Travis L Williams Family Services Center

Descripción: Multipurpose center offers case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Also provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Also offers limited transportation expense assistance for bus cards.

Elegibilidad: Residents within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.

Admisión: Call or visit website for application portal. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program.

Dirección física: 4732 S Central Ave, Phoenix, Maricopa, AZ, 85040-2150

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 602-534-2433

Sitio web: <http://www.phoenix.gov/administration/departments/humanservices/service-locations.html>

John F Long Family Services Center

Descripción: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Also provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Also offers limited transportation resources for bus cards.

Elegibilidad: Resides within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.

Admisión: Call; Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program; Visit website for portal login and confirm documents required.

Dirección física: 3454 N 51st Ave, Phoenix, Maricopa, AZ, 85031-3002

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 602-534-2433

Sitio web: <http://www.phoenix.gov/administration/departments/humanservices/service-locations.html>

St. Patrick Catholic Community - Utility Assistance

Descripción: Provides utility service payment assistance.

Elegibilidad: Scottsdale residents in need of utility financial assistance

Admisión: Call, email; Contact to confirm documents required

Dirección física: 10815 N 84th St, Scottsdale, Maricopa, AZ, 85260

Horario de atención: Mon-Fri, 9am-4pm

Número de teléfono: 480-998-3483

Sitio web: <http://www.stpatcc.org/home>

Correo electrónico: lhill@stpatcc.org

Mesa Public Housing Authority

Descripción: Provides public housing in project-based apartment complexes and Section 8 rent subsidies for various apartment complexes to people on low income. Applicants are placed on a waiting list until assistance is available. Provides assistance with refundable portion of security and utility deposits to low income Mesa residence prior to signing a lease

Elegibilidad: Individuals and families on very low income who live in the city of Mesa. Housing voucher program is based on income at or below 50% very low income (VLI). Deposit assistance eligibility is based on income at or below 80% of the area median income (AMI). Visit website for current AMI

Admisión: Call, visit office, or visit website for wait list information and utility deposit assistance requirements

Dirección física: 200 S Center St, Bldg 1, Mesa, Maricopa, AZ, 85210-1502

Horario de atención: Lobby Hours Mon-Thu 7:30am-5pm: by appointment only for Housing Specialist

Número de teléfono: 480-644-3536

Sitio web: <http://www.mesaaz.gov/residents/housing>

Glendale Community Action Program

Descripción: Serves as the Community Action Program (CAP) for the City of Glendale. Offers support utility deposit assistance depending on funding.

Elegibilidad: Residents of Glendale and surrounding unincorporated areas. Must meet the financial qualification guidelines and qualifying criteria, visit website for more information.

Admisión: Visit website. Documents required for rental assistance include a state-issued identification card for head of household, a 5-Day notice or eviction notice, recent 30 days of income from date of application, signed and current lease agreement, and proof of crisis

Dirección física: 7677 W Bethany Home Rd, Glendale, Maricopa, AZ, 85303-4211

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 623-930-2854

Sitio web: <http://www.glendaleaz.gov/Live/City-Services/Community-Services/Community-Action-Program-CAP>

Correo electrónico: communityactionprogram@glendaleaz.com

CAHRA Case Management Program

Descripción: Provides case management to individuals and families on limited income. Also provides financial assistance for utility deposits; and electric, gas, water, and heating fuel payment.

Elegibilidad: Households that are low-income, experiencing a crisis, and have not received rental/utility assistance from the agency within the last year. Household must be within Pinal County.

Admisión: Call to have an application mailed, visit website, or request it through email. Please send all requested documentation via email. Once documents are received, appoint will be made. Interviews are held by phone.

Dirección física: 109 N Sunshine Blvd, Eloy, Pinal, AZ, 85131-2159

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 520-466-1112

Sitio web: <http://www.cahra.org/services/community-services>

Correo electrónico: clientdocs@cahra.org

US VETS - Phoenix

Descripción: Offers various services for veterans and their families that are low income and/or experiencing homelessness.

Elegibilidad: Must be a Veteran that served in the active military, naval air service or coast guard with a discharge other than dishonorable, must be homeless or at imminent risk of losing housing, and must have very low income

Admisión: Call, email, or visit office. Required documents: photo ID for all adults in household, social security cards for all household members, certificate of release or discharge from Active Duty (DD Form 214) showing discharge status or letter of service, proof of all household income (must be dated within 30 days), and proof of homelessness if currently unhoused. If currently housed: copies of current signed lease or landlord agreement and copy of eviction notice or court ordered move-out date, if applicable.

Dirección física: 3507 N Central Ave, Ste 200, Phoenix, Maricopa, AZ, 85012-2123

Horario de atención: Supportive Services Mon-Fri 7am-4pm; After Care Mon-Fri 9am-5pm

Número de teléfono: 877-548-7838

Sitio web: <http://usvets.org/locations/phoenix>

Sunnyslope Family Services Center

Descripción: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Also provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Also offers limited transportation expense assistance for bus cards.

Elegibilidad: Residents within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.

Admisión: Call or visit website for application portal. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program.

Dirección física: 914 W Hatcher Rd, Phoenix, Maricopa, AZ, 85021-3139

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 602-534-2433

Sitio web: <http://www.phoenix.gov/administration/departments/humanservices/programs-services/crisis-assistance.html>

NACOG Human & Community Services Division - Winslow

Descripción: Provides case management for individuals and families with low income. Services may include one time utility assistance and/or utility deposits, gas vouchers, food vouchers, local bus/taxi fare and limited rent and mortgage payment assistance. Rental assistance only available for seniors at this time.

Elegibilidad: Individuals and families with low income

Admisión: Call for an appointment

Dirección física: 118 E 2nd St, Winslow, Navajo, AZ, 86047-3707

Horario de atención: Mon-Thru 7am-4:30m, Fri 7am-11am

Número de teléfono: 928-587-7069

Sitio web: <http://www.nacog.org>

Correo electrónico: aluna@nacog.org

NACOG Human & Community Services Division - Show Low

Descripción: Provides case management for individuals and families with low income. Services may include one time utility assistance and/or utility deposits, gas vouchers, local bus fare, food vouchers, large appliance repair and limited rent and mortgage payment assistance. Rental assistance only available for seniors at this time.

Elegibilidad: Individuals and families with low income

Admisión: Call to schedule intake appointment

Dirección física: 1801 W Deuce of Clubs, Ste 220, Show Low, Navajo, AZ, 85901

Horario de atención: Mon-Thu 7am-4:30pm, Fri 7am-11am

Número de teléfono: 928-358-3051

Sitio web: <http://www.nacog.org>

Correo electrónico: asaenz@nacog.org

NACOG Human & Community Services Division - Prescott Valley

Descripción: Provides case management for individuals and families with low income. Services may include one time utility assistance and/or utility deposits, gas vouchers, food vouchers, large appliance repair and limited rent and mortgage payment assistance. Rental assistance only available for seniors at this time.

Elegibilidad: Individuals and families with low income

Admisión: Call to schedule intake appointment

Dirección física: 3130 N Robert Rd, Ste A&B, Prescott Valley, Yavapai, AZ, 86314

Horario de atención: Mon- Fri 8:30am - 5pm

Número de teléfono: 928-308-2988

Sitio web: <http://www.nacog.org>

Correo electrónico: fmartinez@nacog.org

NACOG Human & Community Services Division - Cottonwood

Descripción: Provides case management for individuals and families with low income. Services may include one time utility assistance and/or utility deposits, gas vouchers, food vouchers, local bus fare, and limited rent and mortgage payment assistance. Rental assistance only available for seniors at this time.

Elegibilidad: Individuals and families with low income

Admisión: Call for an appointment

Dirección física: 1500 E Cherry St, Ste F, Cottonwood, Yavapai, AZ, 86326-3485

Horario de atención: Mon-Thu 7am-4:30pm, Fri 7am-11am

Número de teléfono: 928-300-0894

Sitio web: <http://www.nacog.org>

Correo electrónico: kgonzalez@nacog.org

NACA Supportive Services Program

Descripción: Provides family resource center, case management, sack lunches, emergency food boxes, and emergency financial assistance for clients.

Elegibilidad: Varies by program

Admisión: Call or email to apply for financial assistance

Dirección física: 1500 E. Cedar Avenue, Ste 56, Flagstaff, Coconino, AZ, 86004-1643

Horario de atención: Mon-Fri 8am-noon, 1pm-5pm; sack lunch available daily, first come first serve

Número de teléfono: 928-526-2968

Sitio web: <http://nacainc.org/community-development/supportive-services-program>

Correo electrónico: supportservice@nacainc.org

Coconino County Social Services - Fredonia

Descripción: Provides coordination of services through referrals which may include, but is not limited to, financial empowerment classes, housing rehabilitation, weatherization services, and appliance repair or replacement. Provides housing and utilities deposit and payment assistance. ****Currently only accepting families for rental assistance due to low funds****

Elegibilidad: Coconino County residents with low income and people who are homeless

Admisión: Call, email, or visit website for appointment

Dirección física: 20 W Brown St, Fredonia, Coconino, AZ, 86022

Horario de atención: 3rd Thu 8:30am-2pm by appointment only

Número de teléfono: 928-643-7241

Sitio web: <http://www.coconino.az.gov/socialservices>

Coconino County Social Services - Flagstaff

Descripción: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.

****Rental assistance is first come first served beginning on the first of the month****

Elegibilidad: Coconino County residents with low income

Admisión: Call, visit office, or visit website

Dirección física: 2625 N King St, Flagstaff, Coconino, AZ, 86004-1884

Horario de atención: Mon-Thu 8am-noon, 1pm-3:30pm; other times by appointment only

Número de teléfono: 928-679-7453

Sitio web: <http://www.coconino.az.gov/socialservices>

Correo electrónico: abintz@coconino.az.gov

Saint Vincent de Paul - Saint Mary of Angels Conference

Descripción: Provides financial and non-monetary assistance to those in need of help residing in Navajo County. Financial assistance may be used for rent and utility services, as well as medications and travel expenses for medical appointments and work. Offers clothing, furniture, and medical equipment as available.

Elegibilidad: Individuals in need residing in Navajo County, with a focus on disabled, retired, or unemployed individuals and those living on fixed income or below the poverty level.

Admisión: Call, visit location, or visit website.

Dirección física: 1525 S McCoy Dr, Pinetop, Navajo, AZ, 85935

Horario de atención: Tue-Fri Noon-2:30pm

Número de teléfono: 928-367-3057

Sitio web: <http://www.stvincentpinetop.com/home.html>

SEACAP - Willcox

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood. Does not assist with motel vouchers. Appointments available in Benson, Bowie, and San Simon.

Elegibilidad: Residents of Cochise County on low income

Admisión: Call for appointment

Dirección física: 300 W Rex Allen Dr, Willcox, Cochise, AZ, 85643-1118

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

SEACAP - Safford

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood. Does not assist with motel vouchers.

Elegibilidad: Residents of Graham County on low income

Admisión: Call or visit office

Dirección física: 283 W 5th St, Safford, Graham, AZ, 85546-2324

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

SEACAP - Bisbee

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Elegibilidad: Residents of Cochise County on low income

Admisión: Call or visit office

Dirección física: 1326 W Highway 92, San Jose Square Ste 11, Bisbee, Cochise, AZ, 85603-1151

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

SEACAP - Douglas

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Elegibilidad: Residents of Cochise County on low income

Admisión: Call or visit office

Dirección física: 543 N G Ave, Right-side door of St. Vincent de Paul Building, Douglas, Cochise, AZ, 85607

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

SEACAP - Duncan

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Elegibilidad: Residents of Greenlee County on low income

Admisión: Call or visit office

Dirección física: 506 SE Old West Hwy, Duncan, Greenlee, AZ, 85534-2095

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

SEACAP - Nogales

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Elegibilidad: Residents of Santa Cruz County on low income

Admisión: Call or visit office

Dirección física: 125 E Madison St, Ste 2, Nogales, Santa Cruz, AZ, 85621-2344

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

SEACAP - Patagonia

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Elegibilidad: Residents of Santa Cruz County on low income

Admisión: Call for appointment

Dirección física: 100 Quiroga Ln, Patagonia Senior Citizen Center, Patagonia, Santa Cruz, AZ, 85624

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: Ahurtadon@seacapinc.org

SEACAP - Clifton

Descripción: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Elegibilidad: Residents of Greenlee County on low income

Admisión: Call for appointment

Dirección física: Confidential location, Clifton, Greenlee, AZ, 85533

Horario de atención: Mon-Thu 7am-6pm administration; services by appointment only

Número de teléfono: 800-293-1144

Sitio web: <http://www.seacapaz.com>

Correo electrónico: ahurtado@seacapinc.org

First Baptist Church of Prescott/Solid Rock Christian Fellowship Reach Out Program

Descripción: Provides services for people in need in Chino Valley, Prescott, and Prescott Valley. Services include emergency food boxes, meals, clothing, and limited financial assistance for rent and utilities.

Elegibilidad: People in need in Chino Valley, Prescott, and Prescott Valley

Admisión: Call for an appointment

Dirección física: 148 S Marina St, Prescott, Yavapai, AZ, 86303-4702

Horario de atención: Clothing Mon, Thu 1pm-3:30pm; Mon 4pm meals served

Número de teléfono: 928-778-9790

Sitio web: <http://solidrockprescott.org>

Correo electrónico: hello@solidrockprescott.org

Coconino County Social Services - Williams

Descripción: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance to prevent eviction, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.

Elegibilidad: Coconino County residents with low income and people who are homeless

Admisión: Call for appointment, visit office or visit website

Dirección física: 850 W Grant Ave, Williams Senior Center, Williams, Coconino, AZ, 86046-2276

Horario de atención: Mon-Thu 9am-noon walk-ins; Mon-Thu 1pm-2pm by appointment only

Número de teléfono: 928-679-7453

Sitio web: <http://www.coconino.az.gov/socialservices>

Coconino County Social Services - Page

Descripción: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance to prevent eviction, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.

Elegibilidad: Coconino County residents with low incomes and people who are homeless

Admisión: Call for an appointment or visit website

Dirección física: 467 Vista Ave, Page, Coconino, AZ, 86040

Horario de atención: Mon-Fri 8am-1pm, 2pm-5pm

Número de teléfono: 928-679-7496

Sitio web: <http://www.coconino.az.gov/socialservices>

24-Hour Senior HELP LINE

Descripción: Provides information and referrals to services for older adults. Includes information about transportation, housing, long-term care, benefits, older worker referrals, caregiver respite, volunteer opportunities, counseling, senior centers, minor home repairs, support groups, home health aides, legal assistance, home delivered meals, and nurse visits. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older with long term care needs.

Elegibilidad: Seniors age 60 and older, adults age 18 and older with disabilities, and family caregivers

Admisión: Call. No documents required to speak with the helpline.

Dirección física: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793

Horario de atención: 24-hours

Número de teléfono: 602-264-4357

Sitio web: <http://www.aaaphx.org/program-services/24-hour-senior-help-line>

AZlinks.gov

Descripción: Website offers information and resources on aging and disability.

Elegibilidad: Anyone seeking information on aging and disability

Admisión: Visit website

Dirección física: Confidential location, Phoenix, Maricopa, AZ, 85001

Horario de atención: 24-hours website

Sitio web: <http://azlinks.gov>

211 Arizona

Descripción: Provides information about and referrals to health and human services throughout Arizona by phone and website.

Elegibilidad: No restrictions

Admisión: Call, email, or visit website. For those sending an email, include city and/or ZIP Code with a brief description of the needed services.

Dirección física: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859

Horario de atención: 24-hours

Número de teléfono: 211

Sitio web: <http://211arizona.org>

Correo electrónico: 211arizona@solari-inc.org

Area Agency on Aging Region One, Inc

Descripción: Coordinates advocacy efforts on behalf of people age 60 and older. Promotes public awareness of their issues. Acts as an information center about programs and services for the aging. Administers contracts with public and private providers. Provides technical assistance to contractors and other community groups. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older who need long term care. Volunteers share presentations in classrooms about life stories of prejudices they have endured. Volunteers also lead video discussions about diversity, bullying, and self-esteem.

Elegibilidad: No restrictions

Admisión: Call. Required documents depend on services.

Dirección física: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 602-264-2255

Sitio web: <http://aaaphx.org>

Correo electrónico: info@aaaphx.org

NACOG Area Agency on Aging - Flagstaff

Descripción: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Elegibilidad: Seniors age 60 and older, adults with disabilities, and their caregivers.

Admisión: Call or visit website

Dirección física: 323 N San Francisco St, Ste A, Flagstaff, Coconino, AZ, 86001-4658

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 877-521-3500

Sitio web: <http://nacog.org/aaa/>

NACOG Area Agency on Aging - Cottonwood

Descripción: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Elegibilidad: Seniors age 60 and older, adults with disabilities, and their caregivers.

Admisión: Call or visit website

Dirección física: 544 S 6th St, Cottonwood, Yavapai, AZ, 86326-6142

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 877-521-3500

Sitio web: <http://nacog.org/aaa>

Pima Council on Aging, Region II

Descripción: Designated Area Agency on Aging for Region II. Administers programs and services for older adults, their families, and caregivers.

Elegibilidad: Varies by program

Admisión: Call or visit website. Contact the provider for any documents required.

Dirección física: 600 S Country Club Rd, Tucson, Pima, AZ, 85716

Horario de atención: Mon-Fri 8:30am-5pm

Número de teléfono: 520-790-7262

Sitio web: <http://www.pcoa.org>

Correo electrónico: rojeda@pcoa.org

NACOG Area Agency on Aging - Show Low

Descripción: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Elegibilidad: Seniors age 60 and older, adults with disabilities, and their caregivers.

Admisión: Call or visit website

Dirección física: 1801 W Deuce of Clubs, #220, Show Low, Navajo, AZ, 85901-6794

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 877-521-3500

Sitio web: <http://nacog.org/aaa/>

NACOG Area Agency on Aging - Prescott

Descripción: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Elegibilidad: Seniors age 60 and older, adults with disabilities, and their caregivers

Admisión: Call or visit website

Dirección física: 3003 Centerpoint East Dr, Prescott, Yavapai, AZ, 86301-8492

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 877-521-3500

Sitio web: <http://nacog.org/aaa/>

SEAGO Area Agency on Aging Region VI

Descripción: Provides information and referrals to seniors in southeastern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, home delivered meals, and coordination of in-home support services.

Elegibilidad: Seniors age 60 and older and adults age 18 and older with disabilities; must live in Cochise, Graham, Greenlee, and Santa Cruz Counties

Admisión: Call or email

Dirección física: 1403 W Highway 92, Stee B, Bisbee, Cochise, AZ, 85603-1160

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 520-432-2528

Sitio web: <http://www.seago.org/area-agency-on-aging>

Correo electrónico: aging@seago.org

WACOG Financial Assistance Program - Yuma & La Paz Counties

Descripción: Provides finance assistance to people in need. Assistance includes payment for rent, mortgage, and utilities such as water, electric, gas, propane, wood, and coal.

Elegibilidad: People on low income in La Paz and Yuma counties; must bring proof of citizenship

Admisión: Call for intake

Dirección física: 1235 S Redondo Center Dr, Yuma, Yuma, AZ, 85365-2039

Horario de atención: Fri 8am-noon Yuma County; Mon-Fri 8am-5pm La Paz County

Número de teléfono: 928-782-3462

Sitio web: <http://www.wacog.com/a-community-action-agency>

Correo electrónico: Info@wacog.com

WACOG Aging, Disability & Family Helpline

Descripción: Provides services for seniors and adults with disabilities so they can remain in their own homes. Includes information about community resources. Also provides intake, case management, and coordination of in-home support services. *** Due to a change in funding, new client services in Mohave and Yuma counties are subject to wait lists. ***

Elegibilidad: Seniors age 60 and older and adults age 18 and older with disabilities; must live in La Paz, Mohave, and Yuma counties.

Due to a change in funding, new client services in Mohave and Yuma counties are subject to wait lists.

Admisión: Call

Dirección física: 1235 S Redondo Center Dr, Yuma, Yuma, AZ, 85365-2039

Horario de atención: Mon-Fri 8am-5pm

Número de teléfono: 800-782-1886

Sitio web: <http://www.wacog.com>

Mercy Care ACC-RBHA

Descripción: Provides an AHCCCS Health Plan for people located in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service.

Elegibilidad: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550

Admisión: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment. Contact provider to confirm any other documents required.

Dirección física: 4750 S. 44th Place, Ste 150, Phoenix, Maricopa, AZ, 85040-4015

Horario de atención: Member services Mon-Fri 7am-6pm; 24-hours nurse line

Sitio web: <http://www.mercycareaz.org/acc-rbha/index.html>

WACOG Financial Assistance Program - Mohave County

Descripción: Provides finance assistance to people in need. Includes payment for rent, mortgage, and utilities such as electric, water, gas, propane, wood, and coal. Rental assistance is for families only, at this time.

Elegibilidad: Individuals and families on low income in Mohave County; must bring proof of citizenship

Admisión: Call for intake

Dirección física: 208 N 4th St, Kingman, Mohave, AZ, 86401-5815

Horario de atención: Mon-Fri 8am-5pm, Fri 8am-noon for utility assistance

Número de teléfono: 928-753-6247

Sitio web: <http://www.wacog.com/utility-assistance>

Correo electrónico: miaa@wacog.com

SouthEastern Arizona Community Action Program, Inc

Descripción: Administers programs for people in need in Cochise, Graham, Greenlee, and Santa Cruz Counties. Serves as the Community Action Agency (CAA).

Elegibilidad: Utility assistance, rental assistance and weatherization assistance for individuals who live in Cochise, Graham, Greenlee, Santa Cruz County.

Admisión: Call or visit office

Dirección física: 283 W 5th St, Safford, Graham, AZ, 85546-2324

Horario de atención: Mon-Thu 7am-6pm administration

Número de teléfono: 928-428-4653

Sitio web: <http://www.seacapaz.com>

Correo electrónico: sacacti1001@qwestoffice.net

Esta guía de recursos es una colaboración entre Mercy Care y 211 Arizona. Usted puede crear su propia guía y buscar en la base de datos de 211 Arizona ó usar las categorías para encontrar lo que está buscando.

¿Necesita imprimir esta guía? Llame a Servicios al Miembro de Mercy Care al 602-263-3000 ó al 1-800-624-3879 (TTY al 711).

Estamos aquí para usted de lunes a viernes de 7 a.m. a 6 p.m.