Community Resource Guide: Transportation

UnitedHealthcare Community Plan

Description: Provides an AHCCCS Health Plan for central and southern Arizona. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service. Accepts and attempts to resolve complaints.
Eligibility: Children and adults who are on AHCCCS in Gila, Pima, Pinal, and Maricopa counties
Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment.
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001
Hours of Operation: Daily 8am-8pm member services; 24-hours nurse line; 24-hours transportation line
Phone Number: 800-348-4058
Website: http://www.uhccommunityplan.com/az

Volunteer Interfaith Caregiver Program

Description: Provides transportation for older adults and people with disabilities in Cochise County. Includes transportation to medical appointments, pharmacies, and grocery stores. Two minivans are wheelchair-accessible and volunteers use their personal vehicles.
Eligibility: Seniors age 60 and older and adults with physical disabilities in Cochise County
Intake: Call or visit website for application; Contact to confirm documents required
Physical Address: 2600 E Wilcox Dr, Ste H-107, Sierra Vista, Cochise, AZ, 85635-2947
Hours of Operation: Mon-Thu 8am-4pm, Fri 8am-2pm
Phone Number: 520-459-8146
Website: http://www.volunteerinterfaithcaregiverprogram.org
Email: vicapsvaz@gmail.com

YMCA Outreach Programs for Aging Seniors

Description: Provides support services to seniors and their caregivers in Ahwatukee, Scottsdale, and the Southwest Valley. Provides transportation, help with shopping and errands, friendly visiting and reassurance calls, caregiver respite, business assistance, social activities, and support upon discharge from the hospital.
Eligibility: Seniors (65+) located in Ahwatukee, Scottsdale, and the Southwest Valley, that reside in an independent living situation at home, and are able to get in and out of a vehicle with little or no assistance. May use walkers and canes.
Intake: Call or email; Contact to confirm documents required
Physical Address: 1030 E Liberty Ln, Phoenix, Maricopa, AZ, 85048-8461
Hours of Operation: Administration Mon-Fri 8am-5pm; vary for services
Phone Number: 602-212-6088
Website: http://valleyymca.org/opas
Email: brenda.nichols@vosymca.org

PHXLink

Description: On-demand shared-ride service that shuttles riders to existing public transit locations in select service areas in City of Phoenix.
Eligibility: City of Phoenix residents in north, south, and west zones on service area map
Intake: call or use web or mobile app to request a ride
Physical Address: 200 W Washington St, Phoenix, Maricopa, AZ, 85003-1611
Hours of Operation: Daily 6am-8pm
Phone Number: 623-281-3479
Website: http://www.phoenix.gov/administration/departments/publictransit/transit-programs/microtransit-link.html

YAV Connect

Description: Provides local share-a-ride, on-demand transportation services. Download mobile app to input pickup and drop-off addresses to receive ride options within transit zone.
Eligibility: No restrictions
Intake: Call or visit mobile app to request ride; same day and next available ride available
Physical Address: 7501 E Skoog Blvd, Prescott Valley, Yavapai, AZ, 86314-2263
Hours of Operation: Mon-Fri 6am-8pm
Phone Number: 866-928-8726
Website: http://city.ridewithvia.com/yav-connect
Email: transit@prescottvalley-az.gov

Elaine Transportation Services

Description: Provides free one-way and round trip transportation for social determinants of health needs. Qualifying reasons may include grocery shopping, food box pick up, prescription pickups, job interviews, housing appointments, MVD, Social Security office, and more. Passengers must be capable of getting in and out of a vehicle on their own. Rides must be pre-scheduled at least 24 hours in advance, no same-day services.
Eligibility: Low-income, uninsured, veterans, seniors; can accommodate fold-up wheelchairs, walkers and service animals. Passengers must be capable of getting in and out of a vehicle on their own. Rides must be pre-scheduled at least 24 hours in advance, no same-day services.
Intake: Call or email; Service area is a 10 mile radius from office. All rides are booked on a first-come first-served basis, availability is not guaranteed and must be booked at least 24 hours in advance. Only four vehicles are in the fleet at this time and demand is high. No documents are required.
Physical Address: 1075 W Jackson St, Phoenix, Maricopa, AZ, 85007
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 602-848-1717
Website: http://elaineaz.org
Email: elainerides@elaineaz.org

Express

Description: Provides reduced-fare, door-to-door bus service in Page and surrounding communities.
Eligibility: No restrictions
Intake: Call to plan trip. Required documents will depend on services.
Physical Address: 35 Six Avenue, Page, Coconino, AZ, 86040-3938
Hours of Operation: Mon-Fri 8:30am-3:30pm
Phone Number: 928-646-9596
Website: http://www.express-hha.com/

YCAT OnCall

Description: Provides door-to-door bus service throughout southwestern Yuma County for people with disabilities.
Eligibility: People with disabilities who meet the Americans with Disabilities Act (ADA) requirements. Visit website for complete program information document.
Intake: Call; Required documents will depend on services.
Physical Address: 2715 E 14th St, Yuma, Yuma, AZ, 85365-1900
Hours of Operation: Administration Mon-Fri 8am-5pm, Sat 9am-6pm ; bus service Mon-Fri 6am-7:30pm, Sat 9:15am-6:30pm
Phone Number: 928-539-7076
Website: http://www.ycipta.org

Yuma County Area Transit

Description: Provides fixed-route public transit services throughout southwest Yuma County.
Eligibility: No restrictions
Intake: Call or visit website. No documents needed.
Physical Address: 2715 E 14th St, Yuma, Yuma, AZ, 85365-1900
Hours of Operation: Administration Mon-Fri 8am-5pm, Sat 9am-6pm ; Mon-Fri 6:30am-7:30pm, Sat 9:15am-6:30pm bus service
Phone Number: 928-783-2235
Website: http://www.ycipta.org
Email: info@yumaycat.gov

Peoria Transit Division

Description: Provides fixed route and neighborhood circulator public transportation, and dial-a-ride service.
Eligibility: Children age 16 and younger must be accompanied by an adult on Dial-a-Ride; children age 8 and younger must be accompanied by an adult on fixed route and circulators. Masks are required on all public transportation.
Intake: Call for Dial-a-Ride reservations or information about other services; Contact provider to confirm documents required
Physical Address: 9875 N 85th Ave, Peoria, Maricopa, AZ, 85345
Hours of Operation: Reservations Mon-Fri 8am-5pm; services vary
Phone Number: 623-773-7435
Website: http://www.peoriaaz.gov/government/departments/public-works-and-utilities/transportation
Email: customerservice@peoriaaz.gov

Payson Senior Center

Description: Provides services for seniors including recreation and education programs, hot meals and home delivered meals, shopping services, friendly visiting, chore maintenance, local transportation, and information about and referrals to legal assistance for seniors.
Eligibility: Seniors age 60 and older or spouses of eligible clients, adults age 50 and older for recreation programs
Intake: Call for meal reservations in-house and for pick-up
Physical Address: 514 W Main St, Payson, Gila, AZ, 85541-5334
Hours of Operation: Office Hours Mon-Thu 8am-4pm; Friday by appointment only; Lunch served Mon-Thu at noon
Phone Number: 928-474-4876
Website: http://paysonseniorcenter.org
Email: director@paysonseniorcenter.org

Parker Community Senior Center

Description: Offers recreation and socialization activities for seniors including health and nutrition education, exercise classes, arts and crafts, assistance with necessities, and home repairs, Medicare information program, and transportation including weekly van trips to Lake Havasu City. Also provides congregate and home delivered meals.
Eligibility: No restrictions
Intake: Call, visit center, or visit website
Physical Address: 1115 W 12th St, Parker, La Paz, AZ, 85344-5711
Hours of Operation: Center hours vary; Mon-Fri 11:30am-12:30pm congregate meals
Phone Number: 928-669-9514
Website: http://www.townofparkeraz.com/page/parker-community-center/
Email: seniors@townofparkeraz.us

Vista Transit

Description: Provides fixed-route public bus service in Sierra Vista and Fort Huachuca. Also provides curb-to-curb bus service for seniors who are 65 or older and people with mental health or physical disabilities.
Eligibility: No restrictions
Intake: No application is required for fixed-route service; apply to determine eligibility for paratransit service and call or text to schedule rides, and must give 24-hour advance notice for curb to curb pick-up. Required documents will depend on services.
Physical Address: 2050 E Wilcox Dr, Sierra Vista, Cochise, AZ, 85635
Hours of Operation: Transportation service Mon-Fri 7am-5pm; office Mon-Fri 7am-4pm;
Phone Number: 520-417-4888
Website: http://www.sierravistaaz.gov/our-city/bus-service

Nogales Rides

Description: Provides curb-to-curb transportation within the Nogales city limits for seniors and people with developmental disabilities, special needs, or physical disabilities. Wheelchair-accessible vehicles are available, and drivers assist passengers with boarding and securing mobility equipment.
Eligibility: Seniors 60 and above, people with developmental disabilities, special needs, or physical disabilities in the Nogales city limits.
Intake: Call 24-48 hours in advance for reservations. Required documents will depend on services.
Physical Address: 1450 N Hohokam Dr, Nogales, Santa Cruz, AZ, 85621-1367
Hours of Operation: Administration Mon-Fri 8am-5pm; Bus serves Mon-Fri 8am-4:30pm
Phone Number: 520-285-5757
Website: http://www.nogalesaz.gov/230/Nogales-Rides

Northern Arizona Intergovernmental Public Transportation Authority

Description: Provides public transportation in Flagstaff. Services include Mountain Line and Mountain Link fixed route service, and Mountain Lift Paratransit transportation for seniors and people with disabilities. Also provides vanpool service for commuters traveling to and from Flagstaff.
Eligibility: Mountain Line and Mountain Link are open to the public; Mountain Lift demand response is for use by people who are ADA eligible; contact for available vanpool routes
Intake: Call, visit center, or visit website; Contact to confirm documents required
Physical Address: 3773 N Kaspar Dr, Flagstaff, Coconino, AZ, 86004-2310
Hours of Operation: Administration Mon-Fri 8am-12pm, 1pm-5pm; Service times vary
Phone Number: 928-779-6624
Website: http://mountainline.az.gov
Email: transportation@mountainline.az.gov

Benson Area Transit

Description: Provides fixed-route bus service throughout the city and surrounding area, including Mescal/J-Six, Pomerene, and St David. Also provides Dial-A-Ride transportation to medical appointments and shopping for seniors and adults with physical disabilities.
Eligibility: Fixed-route bus service is open to all. Dial-A-Ride is for seniors age 60 and older and adults who have a physical disability; must pre-register.
Intake: Call or visit website for route information. Contact provider to confirm documents required and fees
Physical Address: 120 W 6th St, Benson, Cochise, AZ, 85602-6514
Hours of Operation: Fixed-route bus service Mon-Fri 7:30am-4:30pm; Dial-A-Ride Mon-Fri 8am-4pm
Phone Number: 520-586-9406
Website: http://www.bensonaz.gov/221/Benson-Area-Transit

Amyotrophic Lateral Sclerosis Association - Arizona Chapter

Description: Provides information and support for people with Amyotrophic Lateral Sclerosis (ALS) or Lou Gehrig's Disease, their friends, family members, and professionals. Also provides education and support through home visits and support groups. Meets virtually and in-person monthly in Phoenix, Prescott, and Tucson. Loans durable medical equipment, provides respite care, and provides transportation to ALSA-related events including clinic visits.
Eligibility: No restrictions
Intake: Call, email, or visit website. Contact provider to confirm documents required
Physical Address: Vairous locations statewide, Phoenix, Maricopa, AZ, 85004
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 225-343-9880
Website: http://www.als.org/support/states/arizona
Email: infoAZ@als.org

Senior Citizens of Patagonia, Inc

Description: Provides congregate meals every weekday for seniors and people with disabilities. Also provides transportation for errands, doctor appointments, to the airport, shopping, and group outings. One van is wheelchair accessible.
Eligibility: Seniors age 60 and older and people with disabilities in Elgin, Patagonia, and Sonoita
Intake: Call for reservation; Contact to confirm documents required
Physical Address: 100 Quiroga Ln, Patagonia, Santa Cruz, AZ, 85624
Hours of Operation: Center Mon-Fri 10am-2pm; Mon-Fri 11:30am-1pm lunch
Phone Number: 520-394-2494
Website: http://www.seniorcitizensofpatagonia.org
Email: user1scp@gmail.com

Oro Valley Transit Services

Description: Operates Dial-a-Ride within Oro Valley for the general public and to Tucson for seniors and people with disabilities.
Eligibility: Oro Valley residents
Intake: Call, email, visit website, or write. Contact provider to confirm documents required
Physical Address: 11000 N La Canada Dr, Oro Valley, Pima, AZ, 85737-7016
Hours of Operation: Administrative Mon-Fri 7am-4pm,Bus Service Mon-Fri 6am-8am; Sat, Sun, holidays 9am-6pm
Phone Number: 520-229-4990
Website: http://www.orovalleyaz.gov/Government/Departments/Public-Works/Services/Need-a-RidePublic-Transportation

Saguaro Foundation Transportation Services

Description: Provides dial-a-ride transportation services for seniors and adults with disabilities.
Eligibility: Adults with disabilities and seniors in the Yuma area
Intake: Call. Required documents will depend on services.
Physical Address: 1495 S 4th Ave, Yuma, Yuma, AZ, 85364-4603
Hours of Operation: Administration Mon-Fri 8am-5pm, Transportation Daily 24-hours
Phone Number: 928-783-6069
Website: http://saguarofoundation.com/transportation-services/
Email: saguarofoundation@saguarofoundation.com

Douglas Rides

Description: Provides fixed-route bus services in Douglas; and the Elfrida and Pirtleville areas. Also provides Dial-A-Ride transportation to medical appointments and shopping for seniors and adults with physical disabilities.
Eligibility: Fixed-route bus service is open to all; Dial-A-Ride is for adults age 60 and older and adults ages 18-59 who have a physical disability and cannot walk to the bus stop.
Intake: Call for bus schedule and for reservation. Required documents will depend on services.
Physical Address: 1815 9th St, Douglas, Cochise, AZ, 85607
Hours of Operation: Administrator Mon-Fri 8am-5pm; Mon-Sat 8am-5pm bus service
Phone Number: 520-417-7400
Website: http://www.douglasaz.gov/283/public-transportation

El Mirage Senior Center

Description: Senior center offers congregate lunch, and recreation and socialization programs. Includes transportation to and from the center and other services on a limited basis, and information about and referrals to other community resources.
Eligibility: Residents of El Mirage age 55 and older
Intake: Call or visit center; call 24-hours in advance to reserve a meal
Physical Address: 14010 N El Mirage Rd, El Mirage, Maricopa, AZ, 85335-3101
Hours of Operation: Mon-Fri 8am-1pm; Mon-Fri 11:00am lunch
Phone Number: 623-876-4232
Website: http://www.elmirageaz.gov/427/Senior-Center

Winslow Council on Aging

Description: Provides congregate and home delivered meals, transportation, community food bank, and senior activities.
Eligibility: n/a
Intake: Call or visit office; Contact to confirm documents required
Physical Address: 212 E Second St, Winslow, Navajo, AZ, 86047-3841
Hours of Operation: Mon, Wed, Fri 8am-4:30pm; Tue, Thu 8am-3:30pm; Congregate meals Mon-Fri at noon; Food distribution Mon, Wed, Fri 3:30pm-4:15pm.
Phone Number: 928-289-3341
Website: http://www.winslowaz.gov/page/winslow-council-on-aging
Email: winslowcouncilonaging@yahoo.com

Verde Valley Caregivers Coalition

Description: Provides services to seniors and adults with disabilities. Services include transportation to appointments, and other places; and travel training to understand the local transit systems. Also includes friendly phone calls and visits, small home repairs, help to sort mail and pay bills, respite to relieve caregivers, personal emergency alert devices, transitional care in conjunction with Northern Arizona Health, pet assistance, and information about and referrals to community resources. Offers assistance in use of technology such as cell phones, computers, notebooks, etc.
Eligibility: Seniors and adults with disabilities; must live in Camp Verde, Clarkdale, Cornville, Cottonwood, Jerome, Lake Montezuma, McGuireville, Rimrock, Sedona, or Village of Oak Creek
Intake: Call, visit office, visit website, or write; Contact to confirm documents required
Physical Address: 299 Van Deren Rd, Ste 2, Sedona, Coconino, AZ, 86336-4873
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 928-204-1238
Website: http://www.vvcaregivers.org

Eve's Place

Description: Provides in-person and virtual support services for victims of domestic, sexual, and teen dating violence and their children. Services include crime victim assistance, individual advocacy, youth/student support groups, sexual assault hotline, and sexual assault/incest support groups. Participants can remain in the program up to one year and may qualify for long distance transportation.
Eligibility: Victims of domestic, sexual, and teen dating violence and their children
Intake: Call; no documents needed to use services.
Physical Address: 10448 W Coggins Dr, Sun City, Maricopa, AZ, 85351-3410
Hours of Operation: Mon-Thu 9am-7pm, Fri 9am-5pm
Phone Number: 623-537-5380
Website: http://evesplace.org
Email: laurah@evesplace.org

People Who Care - Prescott

Description: Volunteers provide non-medical assistance to adults unable to drive due to physical limitations in order to help them continue living independently.
Eligibility: Seniors and adults age 18 and older who are unable to drive due to physical limitations
Intake: Call; Contact to confirm documents required
Physical Address: 1580 Plaza West Dr, Prescott, Yavapai, AZ, 86303-5679
Hours of Operation: Mon-Fri 9am-4pm
Phone Number: 928-445-2480
Website: http://www.peoplewhocareaz.org
Email: pvpwc@peoplewhocareaz.org

People Who Care - Chino Valley

Description: Volunteers provide non-medical assistance to adults unable to drive due to physical limitations in order to help them continue living independently.
Eligibility: Seniors and adults age 18 who live in chino valley and older who unable to drive due to a medical or age-related issue
Intake: Call
Physical Address: 735 E Road 1 South, Chino Valley, Yavapai, AZ, 86323-7500
Hours of Operation: Mon-Thu 8am-1pm
Phone Number: 928-636-3295
Website: http://www.peoplewhocareaz.org
Email: cvpwc@peoplewhocareaz.org

Navajo Area Agency on Aging Senior Citizen Center Program

Description: Provides senior centers with hot lunches, and Meals on Wheels home delivered meals to homebound and high-risk seniors. Offers recreational programs for seniors. Transportation is available to seniors to and from senior centers for meals and for shopping, Social Security appointments, medical appointments, etc., and as needed and available for emergencies.
Eligibility: Native Americans age 55 and older and seniors age 60 and older of any ethnicity, and their spouses regardless of age
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: Various locations, Window Rock, Apache, AZ, 86515
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 928-674-2100
Website: http://www.daltcs.navajo-nsn.gov

Cottonwood Area Transit

Description: CAT provides local transportation within Cottonwood, Clarkdale, and Verde Villages Areas. Verde Shuttle provides commuter service between Cottonwood and Sedona. CAT Paratransit provides origin-to-destination transportation for people with disabilities who cannot use fixed route services. Volunteers, when available, can assist riders with shopping and other tasks.
Eligibility: No restrictions for fixed routes. Application required for paratransit services.
Intake: Call, visit office, or visit website. Contact provider to verify documents required
Physical Address: 340 Happy Jack Way, Cottonwood, Yavapai, AZ, 86326-6373
Hours of Operation: Administration Mon-Fri 8am-5pm
Phone Number: 928-634-2287
Website: http://www.ride-cat.com

Winslow City Transit

Description: Provides reduced-fare, curb-to-curb bus service throughout Winslow city limits and some subdivisions.
Eligibility: No restrictions
Intake: Call; Contact to confirm documents required
Physical Address: 21 N Williamson Ave, Winslow, Navajo, AZ, 86047-3718
Hours of Operation: Mon-Fri 8am-3pm
Phone Number: 928-289-1462
Website: http://www.winslowaz.gov/page/city-transit

LHC Direct

Description: Provides reduced-fare, door-to-door bus service throughout Lake Havasu City for seniors and people with disabilities.
Eligibility: Seniors and people with disabilities
Intake: Call. No documents required for services.
Physical Address: 900 London Bridge Rd, Bldg B, Lake Havasu City, Mohave, AZ, 86404
Hours of Operation: Administration Mon-Fri 9am-4pm; Paratransit 9am-4pm; Services Mon-Fri 6:30am-5pm
Phone Number: 928-453-7600
Website: http://www.lhcaz.gov/transit/home
Email: transit@lhcaz.gov

Round Valley Senior Center

Description: Provides utility payment assistance, food boxes, and case management for people on low income. Senior center provides social activities, congregate meals, home delivered meals to older adults and people with disabilities, Medicare counseling, minor housing repairs, and transportation to doctor appointments and shopping.
Eligibility: Seniors and people with low income in Eagar, Springerville, and surrounding areas
Intake: Call or visit center. Contact provider for any documents required.
Physical Address: 356 S Papago St, Springerville, Apache, AZ, 85938-5200
Hours of Operation: Mon-Thu 7am-2pm; Congregate meals Mon-Thu 11:30am; 2nd Tue senior food boxes; other service times vary
Phone Number: 928-333-2516
Website: http://www.springervilleaz.gov/communityservices

Chino Valley Senior Center

Description: Provides daily lunches and recreational and social activities for seniors. Delivers Meals on Wheels food to people who are homebound. Provides transportation for seniors to social events and medical appointments.
Eligibility: Seniors only for most services; people who are homebound for Meals on Wheels
Intake: Call, visit center, or visit website. Contact provider to confirm documents required
Physical Address: 1021 W Butterfield Rd, #501, Chino Valley, Yavapai, AZ, 86323
Hours of Operation: Vary
Phone Number: 928-636-9114
Website: http://www.chinoaz.net/275/senior-center

Fredonia Senior Citizen Center

Description: Provides services for seniors including congregate and home delivered meals, social activities, case management, transportation, and blood pressure checks.
Eligibility: Seniors
Intake: Call or visit office. Required documents will depend on services.
Physical Address: 80 N 100 W, Fredonia, Coconino, AZ, 86022
Hours of Operation: Mon-Fri 8am-1pm
Phone Number: 928-643-7278
Website: http://www.fredoniaaz.gov/senior-citizen-center
Email: fredoniaseniorcenter@gmail.com

Kingman Area Regional Transit

Description: Provides public bus transportation and curb-to-curb transportation for people who find it difficult to access fixed route services.
Eligibility: No restrictions
Intake: Call or visit website; must register for curb-to-curb service and make advanced registrations. Required documents will depend on services.
Physical Address: 3700 E Andy Devine Ave, Kingman, Mohave, AZ, 86401-3454
Hours of Operation: Mon-Fri 9am-3pm administration; Mon-Fri 6am-8pm Green and Yellow; Mon-Fri 6am-6pm Blue and Red; Sat 9am-4pm bus service
Phone Number: 928-681-7433
Website: http://www.cityofkingman.gov/government/departments/kart
Email: sfurr@cityofkingman.gov

Copper Mountain Transit

Description: Provides both Dial-a-Ride and 2 Fixed-Route bus routes for the Miami, Globe, and unincorporated Gila County areas.
Eligibility: No restrictions
Intake: Call or visit website for transportation schedule. No documents needed for services.
Physical Address: 500 Sullivan St, Miami, Gila, AZ, 85539-1296
Hours of Operation: Administration Mon-Fri 8am-5pm; Fixed route Mon-Fri 6:30am-6pm; Dial-a-ride Mon-Fri 6:30am-3pm
Phone Number: 928-473-8222
Website: http://miamiaz.gov/transit/transit-information

Bullhead Area Transit System

Description: Provides fixed route and door-to-door public transportation within Bullhead City and to and from Laughlin, NV. Offers door-to-door transportation for passengers who are prevented from using the fixed route bus system due to a disability or mobility limitation.
Eligibility: Fixed Route transit service available to the general public. Dial-a-Ride service is people with mobility limitations that prevent them from riding fixed routes.
Intake: Call or visit website for an ADA application. A medical provider must verify a mobility limitation prevents use of fixed route service. Contact provider to confirm documents required
Physical Address: 2355 Trane Rd, Bullhead City, Mohave, AZ, 86442-5966
Hours of Operation: Dispatch Mon-Fri 8am-4pm, Sat 7:30am-3:30pm
Phone Number: 928-704-2287
Website: https://www.bullheadcityaz.gov/living-in-bullhead-city/transit/

Community Bridges Hand in Hand Street Outreach Program

Description: Provides outreach and support to people who are experiencing homelessness in unincorporated and targeted cities in Maricopa County.
Eligibility: People experiencing homelessness in unincorporated and targeted cities in Apache Junction, Avondale, Buckeye, El Mirage, Gilbert, Glendale, Goodyear, Litchfield Park, Peoria, Surprise, Tolleson, and Youngtown
Intake: Call 24-Hours Access to Care Helpline, email or visit website to fill out online form to request services; Contact provider to confirm documents required
Physical Address: Various locations countywide, Mesa, Maricopa, AZ, 85202
Hours of Operation: Vary
Phone Number: 480-831-7566
Website: http://www.maricopa.gov/5808/Hand-in-Hand-Program
Email: maricopacountyreferral@cbridges.com

Senior Citizens' Transportation - Freedom Express

Description: Provides ride program for seniors.
Eligibility: Seniors who are residents of Wickenburg
Intake: Call. Required documents vary by services.
Physical Address: 155 N Tegner St, Ste A, Wickenburg, Maricopa, AZ, 85390-1456
Hours of Operation: Mon-Thu 7am-6pm
Phone Number: 928-684-7894
Website: http://www.wickenburgaz.gov/1338/Resource-Town-Info

Keys to Change

Description: Provides a wide variety of support services for single adults including shelter, housing related coordinated entry, employment assistance, and other services. Assistance and services are all in person, no assistance available via phone. Visit the Brian Garcia Welcome Center for intake, open 24 hours a day. *Does not serve adults with minor children*
Eligibility: single adults age 18 and older (does not serve adults with minor children)
Intake: visit the Brian Garcia Welcome Center, no documents required. Does not provide services over the phone, services are only provided in person.
Physical Address: 206 S 12th Ave, Phoenix, Maricopa, AZ, 85007-3101
Hours of Operation: Brian Garcia Welcome Center 24-hours; Lodestar Day Resource Center Mon-Fri 7:30am-11pm
Phone Number: 602-883-4509
Website: http://keystochangeaz.org

Sun City Community Assistance Network

Description: Provides benefits assistance for seniors living in El Mirage, Glendale, Peoria, Sun City, Sun City West, Surprise, and Youngtown. Assists with applying for federal, state, and local programs that offer utility discounts, prescription drugs, Food Stamps (SNAP), Medicare, Social Security, etc. Helps people apply for property tax refunds and assessed value adjustments. Offers Dial-a-Ride tickets to qualified individuals. Hosts income tax assistance and legal consultations.
Eligibility: seniors in El Mirage, Glendale, Peoria, Sun City, Sun City West, Surprise, and Youngtown
Intake: Call; Contact to confirm documents required
Physical Address: 10195 W Coggins Dr, Sun City, Maricopa, AZ, 85351-3404
Hours of Operation: Mon-Thu 8am-noon
Phone Number: 623-933-7530
Website: http://www.suncitycan.org
Email: execdir@suncitycan.org

Liogue Senior Center

Description: Provides social activities and support services to Native American elders living on the Pascua Reservation. Includes congregate meals, home-delivered meals, transportation, and advocacy.
Eligibility: Enrolled Pascua Yaqui tribal members and other Native Americans, age 55 and older
Intake: Call. Any required documents will depend on services.
Physical Address: 7601 S Camino Benem, Bldg B, Tucson, Pima, AZ, 85757-8908
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-879-5530
Website: http://www.pascuayaqui-nsn.gov/senior-center
Email: rebecca.matuz@pascuayaqui-nsn.gov

Neighbors Helping Neighbors Program

Description: Provides services to seniors in Tempe. Services include friendly calls and visits and transportation to medical appointments and grocery store. Delivers food boxes to seniors based on eligibility.
Eligibility: Tempe seniors in need of assistance to remain living independently.
Intake: Contact for assessment of needs. Contact to confirm documents required.
Physical Address: 2146 E Apache Blvd, Tempe, Maricopa, AZ, 85281-4863
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 480-389-1444
Website: http://tempeaction.org/get-help/health-well-being

Epilepsy Colby Marfin Transportation Project

Description: Provides transportation in metropolitan Tucson for those who are unable to drive due to a seizure disorder.
Eligibility: People who are unable to drive due to epilepsy or seizure disorder
Intake: Call. Required documents depend on services.
Physical Address: Phoenix, Maricopa, AZ, 85016
Hours of Operation: 24-hours
Phone Number: 520-326-6690
Website: http://www.epilepsy.com/local/arizona
Email: arizona@efa.org

Friends In Deed Transportation Services

Description: Provides transportation for residents of Green Valley to appointments locally and in Tucson. Also provides weekly trips to Tucson locations.
Eligibility: People in the Green Valley area
Intake: Must call for reservations at least one week in advance. No documents needed for service.
Physical Address: 301 W Camino Casa Verde, Green Valley, Pima, AZ, 85614-3547
Hours of Operation: Mon-Fri 9am-3pm
Phone Number: 520-625-4424
Website: http://friendsindeedgv.org/transportation
Email: opsdirector@fid-gv.org

Caring Neighbors Helping Neighbors Program

Description: Provides support services to adults with physical disabilities and seniors. Includes transportation, grocery shopping, friendly phone calls, friendly visiting, and limited minor home modifications. Vehicle is not wheelchair accessible.
Eligibility: Adults ages 18-59 with physical disabilities and seniors age 60 and older who live in Amado, Arivaca, Green Valley, Rio Rico, Sahuarita, Tubac, and Tumacacori-Carmen; no income requirements
Intake: Call for intake and to confirm documents required
Physical Address: 3950 S Camino del Heroe, Green Valley, Pima, AZ, 85614-5700
Hours of Operation: Mon-Fri 8:30am-5pm
Phone Number: 520-625-5966
Website: http://www.valleyassistanceservices.org

Eastside Neighbors Volunteer Program

Description: Provides services to help older adults remain in their homes with safety, comfort, and dignity. Services include transportation to doctor appointments, shopping, errands, light yard work, dog walking, friendly visits, and phone calls.
Eligibility: Adults age 55 and older who live in East Tucson. Must live east of Swan Rd and west of Houghton Rd, and north of Irvington Rd and south of Grant Rd/Tanque Verde Rd; includes zip code 85710 and parts of 85711, 85712, 85715, 85730, 85748, and 85749. See service area map on website.
Intake: Call for interview. Required documents depend on services.
Physical Address: 8302 E Broadway Blvd, Tucson, Pima, AZ, 85710-4008
Hours of Operation: Mon-Fri 9am-3pm
Phone Number: 520-245-4729
Website: http://www.tucsonenvp.com
Email: envpcares@gmail.com

Interfaith Community Services Senior Services

Description: Provides assistance for older and disabled adults to live independently in their own homes without the need for institutional care. Offers help at home, food resources (food boxes & mobile meals), and transportation to medical appointments and grocery shopping.
Eligibility: Seniors and people with disabilities
Intake: Call for intake; Contact to confirm documents required
Physical Address: 2820 W Ina Rd, Tucson, Pima, AZ, 85741-2502
Hours of Operation: Administration Mon-Thu 9am-4pm, Fri 9am-noon , program hours vary
Phone Number: 520-297-6049
Website: http://www.icstucson.org/what-we-do/senior-services/
Email: esosa@icstucson.org

Services for Holocaust Survivors

Description: Provides services for survivors of the Holocaust. Includes in-home assessment, case management, and assistance with applications for reparation and restitution. May also include light housekeeping, personal care, friendly visitors, shopping, transportation, and medical equipment.
Eligibility: Survivors of the World War II Holocaust
Intake: Call for intake; Contact to confirm documents required
Physical Address: 4301 E 5th St, Tucson, Pima, AZ, 85711-7313
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-795-0300 x2214
Website: http://jfcstucson.org/services/older-adult-services/services-for-holocaust-survivors/
Email: rmoroz@jfcstucson.org

Banner University Family Care

Description: Provides an AHCCCS Health Plan for central and southern Arizona. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Accepts and attempts to resolve complaints.
Eligibility: Children and adults who are on AHCCCS in Cochise, Gila, Graham, Greenlee, La Paz, Maricopa, Pima, Pinal, Santa Cruz, Yavapai, and Yuma Counties
Intake: Call or visit website to locate a provider. Contact provider to confirm documents required
Physical Address: 5255 E Williams Circle, Ste 2050, Tucson, Pima, AZ, 85711-7719
Hours of Operation: Mon-Fri 7:30am-5pm member services; 24-hours nurse line
Phone Number: 800-582-8686
Website: http://www.bannerhealth.com/medicaid/acc/about-us

Arizona Complete Health Medicaid Plan

Description: Provides an AHCCCS Health Plan for statewide. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Accepts and attempts to resolve complaints.
Eligibility: Children and adults who are on AHCCCS.
Intake: Call Customer Service or visit website to locate a provider, Contact provider to confirm documents required
Physical Address: 1850 W Rio Salado Pkwy, Ste 211, Tempe, Maricopa, AZ, 85281-5713
Hours of Operation: 24-hours member services & nurse line; Mon-Fri 8am-5pm transportation requests
Phone Number: 888-788-4408
Website: http://www.azcompletehealth.com

Sun Shuttle Dial-a-Ride

Description: Provides fixed-route and dial-a-ride transit service within Catalina, Green Valley, Marana, Oro Valley, Sahuarita, San Xavier, Tucson Estates, Tucson/Rita Ranch, and other parts of Pima County. Passengers can connect to Sun Tran Service. Shuttles are wheelchair accessible. Also provides curb-to-curb, deviated route service for ADA-eligible participants-within 3/4 mile of regular Sun Shuttle routes. For ADA-registration, see listing: Tucson Transit Services ADA Paratransit Eligibility Office.
Eligibility: No restrictions
Intake: Call or visit website for bus schedule. Call for reservations for deviated route service.
Physical Address: 3920 N Sun Tran Blvd, Tucson, Pima, AZ, 85705-2290
Hours of Operation: Vary
Phone Number: 520-792-9222
Website: http://www.suntran.com/sunshuttle
Email: suntraninfo@tucsonaz.gov

Tucson Indian Center Wellness Department

Description: Provides health care assessment and case management to Native Americans. Also provides sobriety support groups (Native Sisters, White Bison, and AA), after school youth coalitions, monthly elderly luncheons, and annual community events. Provides food boxes, hygiene supplies, and diapers for adults and children.
Eligibility: Native Americans
Intake: Call for appointment. Must bring state ID, Tribal ID or Certificate of Indian Blood, Social Security number, birth certificate, insurance card, and proof of address.
Physical Address: 160 N Stone Ave, Tucson, Pima, AZ, 85701-1502
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-884-7131
Website: http://www.ticenter.org
Email: vboone@ticenter.org

Phoenix Public Transit Department

Description: Provides public transit services including local and RAPID/Express bus services, neighborhood circulator buses, and light rail; Dial-a-Ride service within the city of Phoenix; and alternative transportation options for qualified individuals through taxi subsidy programs.
Eligibility: No restrictions for most bus and light rail services. Phoenix Dial-a-Ride serves people with disabilities who meet ADA certification requirements. Alternative transportation programs are available to Phoenix residents with disabilities who meet ADA certification requirements or those who are age 65 and older.
Intake: Call for visit website. Contact provider to confirm documents required
Physical Address: 302 N 1st Ave, Ste 900, Phoenix, Maricopa, AZ, 85003-1621
Hours of Operation: Administration Mon-Fri 8am-5pm; Hours vary for transit services
Phone Number: 602-253-5000
Website: http://www.phoenix.gov/publictransit
Email: pubtrans@phoenix.gov

DAV Transportation Network - Tucson

Description: Provides transportation for veterans to and from scheduled appointments at the VA Hospital.
Eligibility: Veterans who have no other means to get to their appointments; must live in Pima or Pinal counties
Intake: Call. Required documents depend on services.
Physical Address: 3601 S 6th Ave, c/o SAVAHCS Bldg 13 Rm 2, Tucson, Pima, AZ, 85723-0002
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-792-1450 x16565
Website: http://www.dav.org/veterans/i-need-a-ride

DAV Transportation Network - Phoenix

Description: Provides transportation for veterans to and from scheduled appointments at the VA Hospital.
Eligibility: Veterans who have no other means to get to their appointments; must live in Maricopa County
Intake: Call. Required documents depend on services.
Physical Address: 650 E Indian School Rd, c/o Phoenix VA Health Care Rm 36, Phoenix, Maricopa, AZ, 85012-1839
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 602-277-5551 x7451
Website: http://www.dav.org/veterans/i-need-a-ride

DAV Transportation Network - Prescott

Description: Provides transportation for veterans to and from scheduled appointments at the VA Hospital.
Eligibility: Veterans who have no other means to get to their appointments; must live in Yavapai County
Intake: Call. Required documents depend on services.
Physical Address: 500 N US Highway 89, NAVAHCS Bldg 13, Prescott, Yavapai, AZ, 86313-5001
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-792-1450
Website: http://www.dav.org/veterans/i-need-a-ride

Northwest Paratransit

Description: Provides door-to-door service to residents of Sun City, Sun City West, Youngtown and unincorporated areas of Maricopa County who are ADA-certified or age 65 and older.
Eligibility: Residents of Sun City, Sun City West, Youngtown and unincorporated areas of Maricopa County who are ADA-certified or age 65 and older
Intake: Call; Contact to confirm documents required
Physical Address: 4600 E Washington St, Ste 101, Phoenix, Maricopa, AZ, 85034-1904
Hours of Operation: Reservations Mon-Sun 6am-7:30pm, Services Mon-Fri 7am-5pm
Phone Number: 602-716-2200
Website: http://www.valleymetro.org

East Valley Paratransit

Description: Provides shared ride, door-to-door transportation to people with disabilities within the city limits of Chandler, Gilbert, Mesa, Scottsdale, and Tempe.
Eligibility: Residents of Chandler, Gilbert, Mesa, Scottsdale, and Tempe who are ADA certified or non-ADA validated by Valley Metro
Intake: Call; Contact to confirm documents required
Physical Address: 4600 E Washington St, Ste 101, Phoenix, Maricopa, AZ, 85034-1904
Hours of Operation: Administration Mon-Fri 8am-5pm; Services Mon-Sun 4am-1am
Phone Number: 602-716-2200
Website: http://www.valleymetro.org

Foothills Caring Corps Inc

Description: Offers services for older adults and people with disabling conditions. Services include medical appointment transportation, health advocacy, grocery shopping, friendly visiting and phoning, caregiver relief, personal business assistance, minor home repair, delivered meals for lunch, and a van offering transportation to and from recreational and shopping venues.
Eligibility: Older adults and people with disabling conditions residing in Carefree, Cave Creek, Phoenix (85085, 85086) and Scottsdale (85255 north of Bell Rd, 85262, 85266)
Intake: Call; Contact to confirm documents required
Physical Address: 7275 E Easy St, Ste B104, Carefree, Maricopa, AZ, 85377
Hours of Operation: Mon-Fri 8:30am-4:30pm
Phone Number: 480-488-1105
Website: http://www.foothillscaringcorps.com
Email: info@foothillscaringcorps.com

Molina Healthcare Company

Description: Provides an AHCCCS Health Plan for central Arizona. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service. Accepts and attempts to resolve complaints.
Eligibility: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550
Intake: Call or visit website to locate a provider. Contact provider to confirm documents required
Physical Address: 5055 E Washington St, Ste 210, Phoenix, Maricopa, AZ, 85034-2036
Hours of Operation: Administration and member services Mon-Fri 8am-6pm; 24-hours nurse line
Phone Number: 800-424-5891
Website: http://www.molinahealthcare.com

Northwest Valley Connect

Description: Coordinates and provides transportation services for seniors age 65 and older, veterans and people with disabilities in the Northwest Valley.
Eligibility: Seniors age 65 and older, veterans and people with disabilities in El Mirage, Peoria, Sun City, Sun City West, Surprise, and Youngtown
Intake: Call. Required documents vary by program.
Physical Address: 9445 N 99th Ave, Peoria, Maricopa, AZ, 85345-6913
Hours of Operation: Mon-Fri 8am-5pm; leave message after hours and on weekends. Transportation hours vary.
Phone Number: 623-282-9300
Website: http://northwestvalleyconnect.org
Email: bbell@northwestvalleyconnect.org

Mercy Care ACC-RBHA

Description: Provides an AHCCCS Health Plan for people located in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service.
Eligibility: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550
Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment. Contact provider to confirm any other documents required.
Physical Address: 4750 S. 44th Place, Ste 150, Phoenix, Maricopa, AZ, 85040-4015
Hours of Operation: Member services Mon-Fri 7am-6pm; 24-hours nurse line
Website: http://www.mercycareaz.org/acc-rbha/index.html

Mercy Care DCS Comprehensive Health Plan

Description: Provides a Health Plan for youth in the foster care system statewide. Partners with a system of providers that deliver behavioral health, dental, and medical care. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service. Accepts and attempts to resolve complaints.
Eligibility: Arizona youth in out-of-home placements who are involved with the Department of Child Safety. Plan is available regardless of enrollment in AHCCCS/Medicaid.
Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment. Contact provider for any additional documents required.
Physical Address: 4750 S. 44th Place, Ste 150, Phoenix, Maricopa, AZ, 85040-4015
Hours of Operation: Member Services Mon-Fri 8am-5pm; 24-hours nurse line
Phone Number: 602-212-4983
Website: http://www.mercycareaz.org/dcschp/index.html

Duet Homebound Adult Services

Description: Provides homebound adults with rides to medical appointments, friendly visiting, computer assistance, small home repairs, and paperwork assistance. Matches clients with volunteers who will accompany them to the grocery store or will deliver groceries to them.
Eligibility: Homebound adults in Fountain Hills, Glendale, Paradise Valley, Peoria, Phoenix, and Scottsdale (south of Frank Lloyd Wright Blvd)
Intake: Call for all services. Call for transportation at least 10 working days in advance. No documents needed to use services.
Physical Address: 10000 N 31st Ave, Ste D200, Phoenix, Maricopa, AZ, 85051-9570
Hours of Operation: Mon-Thu 8am-4:30pm
Phone Number: 602-274-5022
Website: http://www.duetaz.org/homebound-adults
Email: Plumlee@duetaz.org

Health Choice Arizona

Description: Provides an AHCCCS Health Plan for central and northern Arizona. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service. Accepts and attempts to resolve complaints.
Eligibility: Children and adults who are on AHCCCS in Apache, Coconino, Gila, Maricopa, Mohave, Navajo, Pinal, and Yavapai counties
Intake: Call Member Services or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment.
Physical Address: 410 N 44th St, Ste 920, Phoenix, Maricopa, AZ, 85008-6590
Hours of Operation: Mon-Fri 6am-6pm member services; 24-hours nurse line; 24-hours transportation requests
Phone Number: 602-386-3447
Website: http://www.healthchoiceaz.com

Glendale Dial-A-Ride

Description: Provides curb-to-curb bus service within the service area for the general public.
Eligibility: People in Glendale
Intake: Call for reservation. No documents needed to use services.
Physical Address: 6210 W Myrtle Ave, Bldg S, Glendale, Maricopa, AZ, 85301-1700
Hours of Operation: Reservations Mon-Fri 7am-6pm, Sat 7am-5pm; Services Mon-Fri 7am-5:30pm, Sat 7am-4pm
Phone Number: 623-930-3500
Website: http://www.glendaleaz.gov/Live/City-Services/Public-Transportation/Transit-Services/Glendale-OnBoard

Gila Bend Senior Center

Description: Provides hot meals for seniors age 60 and older. Also provides recreation and socialization programs. Offers transportation to the local stores and field trips.
Eligibility: Seniors age 60 and older
Intake: Call or visit center. Contact provider to confirm documents required.
Physical Address: 202 E Euclid St, Gila Bend, Maricopa, AZ, 85337
Hours of Operation: Administration Mon-Fri 8am-4:00pm; Meals Mon-Fri noon
Phone Number: 928-683-2244
Website: http://www.gilabendaz.org/105/gila-bend-senior-center

Aster Aging In Home Support Services

Description: Provides in-home assistance for seniors with disabilities. Services include transportation for grocery shopping, prescription pick-ups, doctor's visits, and companionship visits. Home care aids provide care planning; in-home respite care; housekeeping including vacuuming, dusting, sweeping, cleaning, laundry, and meal preparation; and personal care including bathing, grooming, and personal hygiene.
Eligibility: Adults age 55 and older
Intake: Call for appointment for an in-home assessment of need; Contact provider to confirm documents required
Physical Address: 247 N Macdonald, Mesa, Maricopa, AZ, 85201-6622
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 480-964-9014
Website: http://www.asteraz.org/services/inhomesupport.html
Email: info@asteraz.org

Avondale Transit Services

Description: Offers public transit fixed route and dial-a-ride services, ADA transportation service, and a taxi-subsidy program.
Eligibility: No restrictions
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 399 E Lower Buckeye Rd, Avondale, Maricopa, AZ, 85323-6803
Hours of Operation: Administration Mon-Thu 7am-3pm
Phone Number: 623-333-4458
Website: http://www.avondaleaz.gov/government/departments/public-works/transit-services

Benevilla Free Home Services

Description: Provides services for homebound or isolated adults including grocery shopping, transportation to vital medical appointments, business assistance, minor home maintenance, friendly visitors, and errand running.
Eligibility: Homebound adults who need extra assistance to maintain their independence; other requirements per service
Intake: Call for any documents required for services.
Physical Address: 16752 N Greasewood St, Surprise, Maricopa, AZ, 85378-3639
Hours of Operation: Mon-Fri 8am-4:30pm administration
Phone Number: 623-584-4999
Website: http://benevilla.org/free-home-care-services

True to Care LLC

Description: Provides non-emergency transportation and lift-assist for people unable to get up or down stairs including ambulation, wheelchair and stretcher services.
Eligibility: No restrictions
Intake: Call, email, write, or visit website; Contact provider to confirm documents required
Physical Address: 24002 N 36th Dr, Glendale, Maricopa, AZ, 85310-4161
Hours of Operation: 24-hours
Phone Number: 480-680-6655
Website: http://www.ttctransportation.com
Email: truetocare2019@gmail.com

American Indian Health Program

Description: Provides an AHCCCS Health Plan for Native Americans statewide. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments to members who can not provide or pay for their own transportation. Accepts and attempts to resolve complaints.
Eligibility: American Indian and Alaska Native children and adults who are on AHCCCS in Arizona
Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment.
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001
Hours of Operation: 24-hours
Phone Number: 602-417-7000
Website: http://www.azahcccs.gov/AmericanIndians/AIHP/

AZlinks.gov

Description: Website offers information and resources on aging and disability.
Eligibility: Anyone seeking information on aging and disability
Intake: Visit website
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001
Hours of Operation: 24-hours website
Website: http://azlinks.gov

211 Arizona

Description: Provides information about and referrals to health and human services throughout Arizona by phone and website.
Eligibility: No restrictions
Intake: Call, email, or visit website. For those sending an email, include city and/or ZIP Code with a brief description of the needed services.
Physical Address: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859
Hours of Operation: 24-hours
Phone Number: 211
Website: http://211arizona.org
Email: 211arizona@solari-inc.org

24-Hour Senior HELP LINE

Description: Provides information and referrals to services for older adults. Includes information about transportation, housing, long-term care, benefits, older worker referrals, caregiver respite, volunteer opportunities, counseling, senior centers, minor home repairs, support groups, home health aides, legal assistance, home delivered meals, and nurse visits. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older with long term care needs.
Eligibility: Seniors age 60 and older, adults age 18 and older with disabilities, and family caregivers
Intake: Call. No documents required to speak with the helpline.
Physical Address: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793
Hours of Operation: 24-hours
Phone Number: 602-264-4357
Website: http://www.aaaphx.org/program-services/24-hour-senior-help-line