

Community Resource Guide: Rental Assistance

Travis L Williams Family Services Center

Description: Multipurpose center offers case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Also provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Also offers limited transportation expense assistance for bus cards.

Eligibility: Residents within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.

Intake: Call or visit website for application portal. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program.

Physical Address: 4732 S Central Ave, Phoenix, Maricopa, AZ, 85040-2150

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 602-534-2433

Website: <http://www.phoenix.gov/humanservices/programs/emergency>

Surprise Resource Center

Description: Offers family resource center, information and referrals to services in the community such as rent, utility and benefit assistance, food boxes, Veteran services, employment and training programs, tax preparation support, homeless services and other programs. Eligibility restrictions apply for some programs. Free computer lab and printing services available for guests participating in a Resource Center program.

Eligibility: Residents of El Mirage and Surprise; income restrictions apply for Action Program services

Intake: Call or visit office

Physical Address: 12425 W Bell Rd, Bldg A Ste 124, Surprise, Maricopa, AZ, 85378-9003

Hours of Operation: Mon-Tue 8am-5pm, Wed-Thu 8am-7pm, Fri 8am-3pm, 3rd Sat 9am-1pm

Phone Number: 623-222-1600

Website: <http://www.surpriseaz.gov/411/Surprise-Resource-Center>

Email: surprisecares@surpriseaz.gov

Sunnyslope Family Services Center

Description: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Also provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Also offers limited transportation expense assistance for bus cards.

Eligibility: Residents within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.

Intake: Call or visit website for application portal. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program.

Physical Address: 914 W Hatcher Rd, Phoenix, Maricopa, AZ, 85021-3139

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 602-534-2433

Website: <http://www.phoenix.gov/humanservices/programs/emergency>

John F Long Family Services Center

Description: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Also provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Also offers limited transportation resources for bus cards.

Eligibility: Resides within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.

Intake: Call; Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program; Visit website for portal login.

Physical Address: 3454 N 51st Ave, Phoenix, Maricopa, AZ, 85031-3002

Hours of Operation: Mon-Fri 8am-5pm center

Phone Number: 602-534-2433

Website: <http://www.phoenix.gov/humanservices/programs/emergency>

The Salvation Army Chandler Corps Community Center

Description: Provides assistance to individuals and families in need. Services include emergency food boxes, Project Service to Help Arizonans with Relief on Energy (SHARE) for SRP and APS.

Eligibility: People in need who have not received funding from this Salvation Army location in the past 24 months and are living within restricted area of Chandler, Gilbert or Sun Lakes.

Intake: Call and leave a message, funding is not guaranteed even when available

Physical Address: 85 E Saragosa St, Chandler, Maricopa, AZ, 85225-6385

Hours of Operation: Mon-Fri 8:30am-11:30am, 1pm-4:30pm most services; Tue-Fri 8:30am-11:30am food boxes; Cooling Center Mon-Sun 11am-5pm

Phone Number: 480-963-2041

Website: <http://chandler.salvationarmy.org>

The Salvation Army Lake Havasu City Service Extension

Description: Provides rent payment assistance, electric and water utility bill payment assistance, food boxes, sack lunches, and personal hygiene items.

Eligibility: Some requirements to receive utility and rental assistance, must qualify.

Intake: Call or go to location

Physical Address: 2049 Swanson Ave, Lake Havasu City, Mohave, AZ, 86403-6727

Hours of Operation: Admin Mon-Fri 8:30am-12pm; Community Room to cool off and receive water. Mon & Wed & Fri 8:30am-12pm. Tue & Thurs by appointment only.

Phone Number: 928-680-3678

Website: <http://lakehavasucity.salvationarmy.org>

Email: heather.crawford@usw.salvationarmy.org

The Salvation Army North West Valley Corps

Description: Offers community recreation programs. Provides hot meals, food boxes, back-to-school assistance. Rent and utility assistance on a limited basis.

Eligibility: Photo ID and current proof of address for weekly emergency food box. Limited non-income based assistance with APS, SRP and Southwest Gas limited to once every 2 years and 3 times in a lifetime.

Intake: Visit; line starts forming hours before opening time and funds are limited

Physical Address: 17420 N Avenue of the Arts Blvd, Surprise, Maricopa, AZ, 85378-2577

Hours of Operation: Mon-Fri 9am-noon, 1pm-4pm

Phone Number: 623-977-1084

Website:

http://arizona.salvationarmy.org/arizona/sun_cities_west_valley_corps_community_center_page

Email: Jaqueline.Murillo@usw.salvationarmy.org

The Salvation Army Social Services - Yuma

Description: Provides financial assistance for rent, gas, electric, and water bills. Provides emergency food boxes and sandwiches to those in need.

Eligibility: Individuals and families in need

Intake: Call or email

Physical Address: 445 S 4th Avenue, Yuma, Yuma, AZ, 85364

Hours of Operation: Mon-Thu 9am-noon, 1pm-3pm

Phone Number: 928-783-0181

Website: <http://yuma.salvationarmy.org>

Email: yumahelp@usw.salvationarmy.org

CAHRA Case Management Program

Description: Provides case management to individuals and families on limited income. Also provides financial assistance for rent; utility deposits; and electric, gas, water, and heating fuel payment.

Eligibility: Households on limited income and households affected by COVID-19. Must not have received rental/utility assistance from DES within the last year.

Intake: Call to make appointment. Interviews are held by phone.

Physical Address: 109 N Sunshine Blvd, Eloy, Pinal, AZ, 85131-2159

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 520-466-1112

Website: <http://www.cahra.org/services/community-services>

Email: spayan@cahra.org

Arizona Complete Health Avondale Resource Center

Description: Provides information about and referrals to services available in Avondale. Offers family support center, citizenship classes and test preparation, community mentoring, behavioral health services for children, adults, and families, teen pregnancy support, parenting classes, employment services, job fairs, career readiness coaching, senior services and support services for the developmentally disabled. Offers homebuyer assistance programs and credit counseling, and emergency rehabilitation assistance to homeowners. Offers application and enrollment assistance for AHCCCS, health insurance, Nutrition Assistance (food stamps/SNAP), Social Security, TANF, and WIC. Provides Medicare counseling. Offers rent and mortgage assistance. Offers gas and electric utility assistance. Offers limited evaporative cooler-water utility assistance during summer months. Offers legal aid services. Offers domestic violence support. Offers veteran resources. Services provided by partner agencies.

Eligibility: Call or visit website

Intake: Call or visit website

Physical Address: 995 E Riley Dr, Avondale, Maricopa, AZ, 85323

Hours of Operation: Mon, Wed, Thurs 8am-6pm, Tue 8am-7pm, Fri 9am-5pm, 3rd Sat 9am-1pm;
Mon, Wed, Fri 11am-1pm rental assistance call back

Phone Number: 623-333-2703

Website: <http://www.avondaleaz.gov/government/departments/neighborhood-family-services>

Maricopa County Community Services Division Rent, Mortgage and Utility Assistance

Description: Provides rent, rental deposit, mortgage, and utility payment assistance to residents of Maricopa County except for those living in Glendale, Mesa and Phoenix. Offers referrals to correct CAP offices for people outside the areas served.

Eligibility: Residents of Maricopa County except for those living in Glendale, Mesa and Phoenix. Applicants or households that received previous Emergency Rental Assistance (ERA) payments are not eligible. Applicants that have only received ERA utility program payments are eligible.

Intake: Complete online application through the Human Services Department Client Portal or visit website for list of local Community Action Program offices

Physical Address: 234 N Central Ave, Ste 3000, Phoenix, Maricopa, AZ, 85004-2208

Hours of Operation: Mon-Fri 8am-5pm administration; 24-hours website

Phone Number: 602-506-0589

Website: <http://www.maricopa.gov/3787/community-services>

Vista del Camino Community Action Program

Description: Provides financial assistance for rent to those facing eviction, for utilities for those with a shut-off notice, local bus fare, and prescriptions. Also provides food boxes, pet food, and casual and career clothing. Assists with weatherization and air conditioner repairs for those who cannot afford it. Also provides information about and referrals to other community resources. Does not cover all parts of zip code 85254.

Eligibility: People on low income. Does not cover all parts of zip code 85254.

Intake: Call or visit center. For rent/utility assistance, complete the prescreen online through the Maricopa County Human Services Client Portal found at the bottom of the Vista del Camino website or by calling for assistance.

Physical Address: 7700 E Roosevelt St, Scottsdale, Maricopa, AZ, 85257-4441

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 480-312-2323

Website: <http://www.scottsdaleaz.gov/vista-del-camino-community-center>

Email: dowens@scottsdaleaz.gov

Saint Vincent de Paul - Tucson Diocesan Council

Description: Provides a referral service to local Catholic churches for people in need. May include referrals for food boxes, financial assistance for rent and utilities, and vouchers for clothing and furniture.

Eligibility: People in need who live within Tucson Catholic church parish boundaries

Intake: Call for intake and referral to participating church; if accepted for assistance, a home visit may be scheduled

Physical Address: 829 S 6th Ave, Tucson, Pima, AZ, 85701-2624

Hours of Operation: Mon-Fri 9am-5pm intake

Phone Number: 520-628-7837

Website: <http://www.svdptucson.org>

Email: inbox@svdptucson.org

Southern Arizona Land Trust, Inc

Description: Provides affordable housing for rent and for sale to low to moderate income families. Maintains a waiting list for accessible units.

Eligibility: Families on low to moderate income

Intake: Call or visit office

Physical Address: 3044 N Alvernon Way, Tucson, Pima, AZ, 85712-1431

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 520-352-2626

Website: <http://www.saltproperty.com>

Email: info@saltproperty.com

MAP a Plan Program - Sahuarita

Description: Provides support services for families and seniors on low income. Services include emergency rent and utility payment assistance including sewer user fees. Financial assistance applicants are required to attend six hours of workforce training and budgeting classes. Also provides assistance to sign up for benefits, including Nutrition Assistance (food stamps/SNAP); backpacks for school children; diapers; and referrals to additional services.

Eligibility: Individuals and families on low income within the town limits of Sahuarita

Intake: Call for intake

Physical Address: 3950 S Camino Del Heroe, Green Valley, Pima, AZ, 85614

Hours of Operation: Mon-Fri 9am-3pm

Phone Number: 520-625-5966

Website: <http://www.valleyassistanceservices.org>

MAP a Plan Program - Green Valley

Description: Provides support services for families and seniors on low income. Services include emergency rent and utility payment assistance. Financial assistance applicants are required to attend six hours of workforce training and budgeting classes. Also provides assistance to sign up for benefits, including Nutrition Assistance (food stamps/SNAP); backpacks for school children; diapers; and referrals to additional services.

Eligibility: Individuals and families on low income in Green Valley, Arivaca, and Amado

Intake: Call for intake

Physical Address: 3950 S Camino del Heroe, Green Valley, Pima, AZ, 85614-5700

Hours of Operation: Tue 9am-3pm

Phone Number: 520-625-5966

Website: <http://www.valleyassistanceservices.org>

AllThrive365

Description: Provides assistance for residents of Aguila, Circle City, Morristown, Wickenburg, and Wittmann with low income. Offers emergency food including monthly mobile food pantry, weatherization, Nutrition Assistance (food stamps/SNAP) and Medicaid applications by appointment.

Eligibility: Residents of Aguila, Circle City, Morristown, Wickenburg, and Wittmann who meet income guidelines

Intake: Call or visit office

Physical Address: 466 W Wickenburg Way, Wickenburg, Maricopa, AZ, 85390-2278

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 928-684-7894

Website: <http://www.fsl.org/community-action-programs>

Guadalupe Community Action Program

Description: Provides information to Guadalupe residents about available social services. Provides case management and emergency food boxes for Guadalupe residents with low incomes.

Eligibility: Guadalupe residents who meet income eligibility requirements; must have ID

Intake: Call

Physical Address: 9241 S Avenida Del Yaqui, Guadalupe, Maricopa, AZ, 85283-2538

Hours of Operation: Mon, Wed, Thu, Fri 8 am-5 pm; Tue 11am-2pm; Weekly food distribution 7am-9am

Phone Number: 480-730-3080

Website: <http://www.guadalupeaz.org/community-action-program-cap/pages/cap-services>

Email: iramirez@guadalupeaz.org

Mesa Public Housing Authority

Description: Provides public housing in project-based apartment complexes and Section 8 rent subsidies for various apartment complexes to people on low income. Applicants are placed on a waiting list until assistance is available. Provides assistance with refundable portion of security and utility deposits to low income Mesa residence prior to signing a lease

Eligibility: Individuals and families on very low income who live in the city of Mesa. Housing voucher program is based on income at or below 50% very low income (VLI). Deposit assistance eligibility is based on income at or below 80% of the area median income (AMI). Visit website for current AMI

Intake: Call, visit office, or visit website for wait list information and utility deposit assistance requirements

Physical Address: 200 S Center St, Bldg 1, Mesa, Maricopa, AZ, 85210-1502

Hours of Operation: Mon-Thu 7:30am-5pm lobby hours, by appointment only for Housing Specialist

Phone Number: 480-644-3536

Website: <http://www.mesaaz.gov/residents/housing>

Gila Bend Community Action Program

Description: Provides case management for residents of Agua Caliente, Gila Bend, Hyder, Paloma, and Sentinel with low income. Provides food boxes and offers a monthly Job Listing for the local area.

Eligibility: Residents of Agua Caliente, Gila Bend, Hyder, Paloma, and Sentinel with low income

Intake: Call 2nd Fri 4pm-5pm and leave a message. Must have photo ID and proof of address for emergency food boxes.

Physical Address: 202 E Euclid Ave, Gila Bend, Maricopa, AZ, 85337

Hours of Operation: 2nd Fri of the month 4pm-5pm

Phone Number: 602-618-4837

Website: <http://www.gilabendaz.org>

Avondale Community Action Program

Description: Provides utility, mortgage, and rent payment assistance. Also provides case management, additional referrals, outreach, and home visits for qualifying individuals and families. Offers weatherization program to reduce energy costs for those in owner-occupied housing. Telephone Assistance Program provides telephone service to low income households with a medical need that requires one in the home.

Eligibility: Residents of Avondale, Goodyear, Litchfield Park, and unincorporated Maricopa County islands within Avondale, Goodyear, Litchfield Park, and Laveen

Intake: Call

Physical Address: 995 E Riley Dr, AZ Complete Health Avondale Resource Center, Avondale, Maricopa, AZ, 85323

Hours of Operation: Mon-Fri 8am-5pm administration; Mon, Wed, Fri 11am-1pm rental assistance call back

Phone Number: 623-333-2703

Website: <http://www.avondaleaz.gov/government/departments/neighborhood-family-services/family-services/community-action-program>

Email: info@avondaleaz.gov

Coconino County Social Services - Williams

Description: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance to prevent eviction, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.

Eligibility: Coconino County residents with low income and people who are homeless

Intake: Call for appointment, visit office or visit website

Physical Address: 850 W Grant Ave, Williams Senior Center, Williams, Coconino, AZ, 86046-2276

Hours of Operation: Mon-Thu 9am-noon walk-ins; Mon-Thu 1pm-2pm by appointment only

Phone Number: 928-679-7453

Website: <http://www.coconino.az.gov/socialservices>

Coconino County Social Services - Page

Description: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance to prevent eviction, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.

Eligibility: Coconino County residents with low incomes and people who are homeless

Intake: Call for an appointment or visit website

Physical Address: 467 Vista Ave, Page, Coconino, AZ, 86040

Hours of Operation: Mon-Fri 8am-1pm, 2pm-5pm

Phone Number: 928-679-7496

Website: <http://www.coconino.az.gov/socialservices>

Coconino County Social Services - Flagstaff

Description: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.

****Rental assistance is first come first served beginning on the first of the month****

Eligibility: Coconino County residents with low income

Intake: Call, visit office, or visit website

Physical Address: 2625 N King St, Flagstaff, Coconino, AZ, 86004-1884

Hours of Operation: Mon-Thu 8am-noon, 1pm-3:30pm; other times by appointment only

Phone Number: 928-679-7453

Website: <http://www.coconino.az.gov/socialservices>

Email: abintz@coconino.az.gov

Coconino County Social Services - Fredonia

Description: Provides coordination of services through referrals which may include, but is not limited to, financial empowerment classes, housing rehabilitation, weatherization services, and appliance repair or replacement. Provides housing and utilities deposit and payment assistance. ****Currently only accepting families for rental assistance due to low funds****

Eligibility: Coconino County residents with low income and people who are homeless

Intake: Cal, email, or visit website for appointment

Physical Address: 20 W Brown St, Fredonia, Coconino, AZ, 86022

Hours of Operation: 3rd Thu 8:30am-2pm by appointment only

Phone Number: 928-643-7241

Website: <http://www.coconino.az.gov/socialservices>

CPLC Supportive Housing Services

Description: Provides navigation assistance to populations which experience increased barriers to housing, such as Domestic Violence, Extremely Low Income, Previous Criminal History, Previous Foster Care, Separated Families, and Serious Mental Illness. Also provides information on tenant rights.

Eligibility: People experiencing homelessness or at risk of homelessness

Intake: Call, email, or visit website to complete assessment. Applicants will be contacted within 72 hours.

Physical Address: 1112 E Buckeye Rd, Phoenix, Maricopa, AZ, 85034-4043

Hours of Operation: Mon-Fri 9am-6pm

Phone Number: 602-609-7556

Website: <http://cplc.org/programs/homelessness>

Email: shs@cplc.org

ACESDV Survivor Emergency Relief Fund

Description: Provides financial assistance for sexual and domestic violence survivors in Maricopa County. Funds may be used for costs associated with accessing safety, healing, and security. Includes one-time assistance for relocation, rent, mortgage, and utility payments; counseling; medical; transportation; pet-related needs; and child care.

Eligibility: Sexual and domestic violence survivors located in Maricopa County

Intake: Call, online chat, or text;

Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85004

Hours of Operation: Mon, Wed, Thu, Fri 8:30am-5pm; Tue 8:30am-7pm

Phone Number: 602-279-2980

Website: <http://www.acesdv.org/survivor-emergency-relief-fund>

Email: helpline@acesdv.org

Peoria Community Action Program

Description: Provides rent and utility payment assistance to those in Peoria and Youngtown.

Eligibility: Residents of Peoria and Youngtown

Intake: Call

Physical Address: 8335 W Jefferson ST, Peoria, Maricopa, AZ, 85345-6516

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 623-979-3911 x405

Website: <http://www.peoriaaz.gov/government/departments/neighborhood-and-human-services/community-center/resource-center>

Email: peoriacap@fls.org

A New Leaf- MesaCAN Rental Assistance Program

Description: Offers an appointment line to Mesa residents seeking rental or mortgage payment assistance. Limited financial assistance for rent or mortgage payments that are one month past due, and also first month's rent.

Eligibility: Mesa residents in need

Intake: Call first Thursday of the month from 2pm-3:30pm or until all appointments are taken. You must reach a live person for instructions for receiving assistance.

The messaging system will notify if funds have been exhausted for the month.

Physical Address: 635 E Broadway Rd, Mesa, Maricopa, AZ, 85204-2023

Hours of Operation: Mon-Fri 8am-4:30pm administration; Appointment line 2pm-3:30pm first Thursday of the month

Phone Number: 480-750-9228

Website: <http://turnanewleaf.org/services/financial-empowerment/mesacan/mesacan-rent-and-utility-assistance/#rent-assistance>

Northland Cares Housing Opportunities for persons with HIV/AIDS

Description: Provides emergency housing and utility assistance, outpatient behavioral health assistance, counseling, and peer support groups. Also offers food vouchers, personal hygiene supplies, and gas money.

Eligibility: People with HIV/AIDS

Intake: Call or visit website

Physical Address: 3188 N Windsong Dr, Ste A, Prescott Valley, Yavapai, AZ, 86314-1220

Hours of Operation: Mon-Fri 8:30am-4:30pm

Phone Number: 928-776-4612

Website: <http://www.northlandcares.org>

Dsquared Homes for the Homeless

Description: Provides temporary rental assistance to housed and EMPLOYED SMI (Serious Mentally Ill) individuals. Provides \$1,500 maximum move-in costs for newly housed and employed individuals experiencing homelessness if a Case Manager has obtained housing, but the grant only covers the first month's rent.

Eligibility: Applicants must be employed. Employed SMI individuals who are experiencing a temporary setback. Employed clients at the poverty level who have been awarded housing through their Case Manager but do not have the move-in costs. Proof of sustainable income and lease agreement required. Approval or denial will be on a case-by-case basis, and dsquared reserves the right to refuse services to anyone.

Intake: Visit website for application process. Turnaround time is two weeks, please do not apply if emergency assistance is needed. Client or Case Manager can email or submit application online. Case Managers must verify the individual is eligible for services, email or submit the documents, pick up the check from the Chandler location and take it to the rental facility. Clients can expect at least a two-week turnaround. If people have a five-day notice or less, they will not be eligible.

Physical Address: Confidential Location, Chandler, Maricopa, AZ, 85226

Hours of Operation: Vary

Website: <http://www.dsquared4homeless.org>

Email: admin@dsquared4homeless.org

Housing Search Arizona

Description: Provides referrals to low-cost and market rate housing for cities in Arizona. Online database is searchable by location and can be refined by price, size, accessibility, no credit check, no criminal background check, and senior-friendly status.

Eligibility: No restrictions

Intake: Call or visit website

Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001

Hours of Operation: Mon-Fri 7am-6pm by phone; 24-hours website

Phone Number: 877-428-8844

Website: <http://housingsearch.az.gov>

The Salvation Army Social Services - Tucson

Description: Provides case management to individuals and families, and emergency financial assistance for rent and electricity. Also provides referrals to transitional housing, job training, employment, and additional services.

Eligibility: People in need on low income

Intake: Call Mondays at 8:30am for intake and appointment. Must bring photo ID for adults, and birth certificate and Social Security numbers for all in family.

Physical Address: 1002 N Main Ave, Tucson, Pima, AZ, 85705-7610

Hours of Operation: Mon-Fri 8am-4pm

Phone Number: 520-792-1111

Website: <http://www.salvationarmytucson.org/tucson-social-services>

Veterans First Limited

Description: Provides homelessness prevention resources and stabilization for all veterans, with special emphasis on senior, disabled and women veterans. Offers assistance with rent, utilities, food, and bus passes, and information about services and referrals to community resources.

Eligibility: Only veterans, their families and caregivers.

Intake: Call, leave message if no answer. Initial intake will be done over the phone with specific document requirements to be considered for assistance. Requester must comply with all requests pertaining to the intake process. We will do our best to provide an answer within 3 business days as to our decision for assistance.

Physical Address: 8433 N Black Canyon Hwy, Ste 164, Phoenix, Maricopa, AZ, 85021-4859

Hours of Operation: Mon-Thu 10am-2pm

Website: <http://veteransfirstltd.org>

Email: jsisco@veteransfirstltd.org

Tucson Indian Center Emergency Financial Assistance Program

Description: **temporarily out of funds**

Provides one-time financial assistance to people in need; not restricted to Native Americans. Includes assistance for past-due rent or mortgage payment to prevent homelessness, and utility payment assistance to avoid shut-off.

Eligibility: People in need regardless of ethnicity. Must have shut-off notice, eviction notice, or foreclosure notice for utility or housing payment assistance.

Intake: Call on Mon beginning at 8am to leave a message. When funding is available, the first ten people will be called back by the end of the day and offered appointments.

Physical Address: 160 N Stone Ave, Tucson, Pima, AZ, 85701-1502

Hours of Operation: Mon-Fri 8am-5pm administration; Mon 8am program intake

Phone Number: 520-331-7130

Website: <http://www.ticenter.org>

Email: dbaysa@ticenter.org

Saint Vincent de Paul - District 5 Council of Cochise/Graham/Greenlee

Vicariates

Description: Administers referral program to emergency assistance for people in need throughout Southern Arizona, according to parish boundaries.

Eligibility: People in need

Intake: Call for referral

Physical Address: 1425 E Yaqui St, Sierra Vista, Cochise, AZ, 85650-8921

Hours of Operation: Mon, Wed, Fri 9am-11am

Phone Number: 520-378-2720

Website: <http://svdptucson.org/about-us>

Email: stvd@olmaz.org

Saint Vincent de Paul - Saint Francis of Assisi - Elfrida Conference

Description: Provides emergency assistance to people in need. Includes food boxes, and financial assistance for rent and utilities for those with an eviction or cut-off notice.

Eligibility: People in need in the Cochise, Elfrida, McNeal, Pearce, Sunizona, and Sunsites areas

Intake: Call for intake

Physical Address: 4128 W Jefferson Rd, Elfrida, Cochise, AZ, 85610-9092

Hours of Operation: Mon-Fri 9am-5pm

Phone Number: 520-642-3526

Website: <http://svdptucson.org/conference-locations-contacts/>

Saint Vincent de Paul - Saint Luke's Catholic Church - Douglas Conference

Description: Provides emergency food boxes to people in need. Serves lunch several times a week. Also provides financial assistance for rent and utilities.

Eligibility: People in need in the Douglas area

Intake: Call for appointment and reservation

Physical Address: 543 N G Ave, Douglas, Cochise, AZ, 85607-2821

Hours of Operation: Tue 1pm-3pm food boxes; Mon, Wed, Fri 11am-noon lunches, Thu 1pm-3pm financial assistance

Phone Number: 520-364-7573

Email: svdpdgl@gmail.com

Saint Vincent de Paul - Saint Rose of Lima - Safford Conference

Description: Provides emergency food boxes and financial assistance to people in need. Includes assistance for rent and utilities once per year, gasoline for travel to medical appointments and employment, and prescriptions. May also provide vouchers for food, household items, and clothing, when available.

Eligibility: People in need in the Safford area

Intake: Call for intake

Physical Address: 221 E Main St, Safford, Graham, AZ, 85546-2051

Hours of Operation: Tue-Thu 10am-noon food bank; Tue 1pm-3pm additional services

Phone Number: 928-428-0460

Website: <http://www.svdpsafford.org>

Email: president@svdpsafford.org

Saint Vincent de Paul - Sacred Heart of Jesus - Tombstone Conference

Description: Provides assistance to people in need. Includes food boxes, hygiene supplies, and limited emergency financial assistance for gasoline, utilities and rent. Also loans medical equipment when available, such as walkers, canes, wheelchairs, shower and bath chairs, etc.

Eligibility: People in need in Tombstone

Intake: Call for intake

Physical Address: 592 E Safford St, Parish Hall, Tombstone, Cochise, AZ, 85638

Hours of Operation: Tue, Wed, Thu by appointment

Phone Number: 520-559-4168

Website: <http://www.shctombstone.org/resources/ministries-and-organizations>

Email: teeniegreen@outlook.com

SEACAP - Clifton

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Eligibility: Residents of Greenlee County on low income

Intake: Call for appointment

Physical Address: Confidential location, Clifton, Greenlee, AZ, 85533

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: ahurtado@seacapinc.org

Saint Vincent de Paul - Diocese of Phoenix

Description: Administers programs including providing food boxes, clothing vouchers, rental and utility assistance, diapers, and formula. Direct services provided by volunteers at neighborhood pantries based in Catholic churches.

Eligibility: Call for eligibility

Intake: Call

Physical Address: 420 W Watkins Rd, Phoenix, Maricopa, AZ, 85003-2830

Hours of Operation: Mon-Fri 8am-5pm Administration offices

Phone Number: 602-266-4673

Website: <http://www.stvincentdepaul.net>

Email: info@sudpaz.org

Interfaith Community Services Financial Assistance Program - South

Description: Provides emergency financial assistance for people in need throughout Pima County. Includes assistance for rent, mortgage, prescriptions, birth certificate and identification card fees, and work-related expenses such as bus passes and gas vouchers. New funds available at the beginning of each month.

Eligibility: Individuals and families in emergency financial situations in Pima County

Intake: Call for information and availability as changes may occur daily. Visit website for intake form and to determine if applications are being accepted. If calling in the morning, and receiving voicemail, try again; does not accept drop-ins

Physical Address: 265 W Valencia Rd, Unleashed Christian Church, Tucson, Pima, AZ, 85706-6821

Hours of Operation: Mon-Fri 9am-4pm administration; Wed by appointment only

Phone Number: 520-297-6049

Website: <http://www.icstucson.org/emergency-financial-assistance-intake-form>

Email: cgalas@icstucson.org

Interfaith Community Services Financial Assistance Program - Northwest

Description: Provides emergency financial assistance for people in need throughout Pima County. Includes assistance for rent, mortgage, prescriptions, birth certificate and identification card fees, and work-related expenses such as bus passes and gas vouchers. New funds available at the beginning of each month.

Eligibility: Individuals and families in emergency financial situations in Pima County

Intake: Call for information and availability as changes may occur daily; visit website for intake form and to determine if applications are being accepted; does not accept drop-ins

Physical Address: 2820 W Ina Rd, Tucson, Pima, AZ, 85741-2502

Hours of Operation: Mon-Thu beginning at 9am by phone; Mon-Thu beginning at 8:45am online applications

Phone Number: 520-297-6049

Website: <http://www.icstucson.org/emergency-financial-assistance-intake-form>

Email: cgalas@icstucson.org

Interfaith Community Services Financial Assistance Program - Central

Description: Provides emergency financial assistance for a limited amount of people in need throughout Pima County. Includes assistance for rent, mortgage, utilities, prescriptions, birth certificate and identification card fees, and work-related expenses such as bus passes and gas vouchers. New funds available at the beginning of each month.

Eligibility: Individuals and families in emergency financial situations in Pima County

Intake: Call for information and availability as changes may occur daily. Visit website for intake form and to determine if applications are being accepted; application will not appear if assistance is not available. Does not accept drop-ins.

Physical Address: 122 N Craycroft Rd, Rincon Congregational Community Church, Tucson, Pima, AZ, 85711-3238

Hours of Operation: Mon-Thu beginning at 9am by phone; Mon-Thu beginning at 8:45am online applications

Phone Number: 520-297-6049

Website: <http://www.icstucson.org/emergency-financial-assistance-intake-form>

Email: cgalas@icstucson.org

Saint Vincent de Paul - Helpline - Flagstaff

Description: Provides assistance to people in need. Assistance includes food twice a month and clothing vouchers once every six months. Also provides financial assistance for rent, utilities, car repairs, and prescriptions once a year.

Eligibility: People in need in the greater Flagstaff area

Intake: Call the helpline

Physical Address: 2113 N East St, Flagstaff, Coconino, AZ, 86004-3510

Hours of Operation: Mon-Fri 9am-10:30am

Phone Number: 928-774-6511

Website: <http://www.stvincentdepaul.net/flagstaff-sfdaconference>

Email: stvincentdepaul.flagstaff@gmail.com

NACA Supportive Services Program

Description: Provides family resource center, case management, sack lunches, emergency food boxes, and emergency financial assistance for clients.

Eligibility: Varies by program

Intake: Call or email to apply for financial assistance

Physical Address: 1500 E. Cedar Avenue, Ste 56, Flagstaff, Coconino, AZ, 86004-1643

Hours of Operation: Mon-Fri 8am-noon, 1pm-5pm; sack lunch available daily, first come first serve

Phone Number: 928-526-2968

Website: <http://nacainc.org/community-development/supportive-services-program>

Email: supportservice@nacainc.org

SEACAP - Patagonia

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Eligibility: Residents of Santa Cruz County on low income

Intake: Call for appointment

Physical Address: 100 Quiroga Ln, Patagonia Senior Citizen Center, Patagonia, Santa Cruz, AZ, 85624

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: cbrown@seacapinc.org

SEACAP - Nogales

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Eligibility: Residents of Santa Cruz County on low income

Intake: Call or visit office

Physical Address: 125 E Madison St, Ste 2, Nogales, Santa Cruz, AZ, 85621-2344

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: cbrown@seacapinc.org

SEACAP - Duncan

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Eligibility: Residents of Greenlee County on low income

Intake: Call or visit office

Physical Address: 506 SE Old West Hwy, Duncan, Greenlee, AZ, 85534-2095

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: ahurtado@seacapinc.org

SEACAP - Douglas

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Eligibility: Residents of Cochise County on low income

Intake: Call or visit office

Physical Address: 543 N G Ave, Right-side door of St. Vincent de Paul Building, Douglas, Cochise, AZ, 85607

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

SEACAP - Bisbee

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.

Eligibility: Residents of Cochise County on low income

Intake: Call or visit office

Physical Address: 1326 W Highway 92, San Jose Square Ste 11, Bisbee, Cochise, AZ, 85603-1151

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: cbrown@seacapinc.org

SEACAP - Safford

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood. Does not assist with motel vouchers.

Eligibility: Residents of Graham County on low income

Intake: Call or visit office

Physical Address: 283 W 5th St, Safford, Graham, AZ, 85546-2324

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: ahurtado@seacapinc.org

SEACAP - Willcox

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood. Does not assist with motel vouchers. Appointments available in Benson, Bowie, and San Simon.

Eligibility: Residents of Cochise County on low income

Intake: Call for appointment

Physical Address: 300 W Rex Allen Dr, Willcox, Cochise, AZ, 85643-1118

Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only

Phone Number: 800-293-1144

Website: <http://www.seacapaz.com>

Email: ahurtado@seacapinc.org

Jerry Ambrose Veterans Council of Mohave County, Inc

Description: Provides transitional housing and services to US Military active duty members, veterans, and their families. Services include a women's program; spiritual program; navigation services to available services; and cash assistance as funds allow for utilities, auto repairs, rent, security deposits, and transportation. Also facilitates annual Veterans Stand Down in Bullhead City and leads the Veterans Resource Team in the Kingman Regional Veterans Treatment Court. Provides veterans transportation to organization services.

Eligibility: Active duty military members, veterans, and their families in La Paz and Mohave County. Also supports individuals and organizations that are proactive military veterans support.

Intake: Call, referrals, visit office, or visit website

Physical Address: 315 E Oak St, Kingman, Mohave, AZ, 86401-5839

Hours of Operation: Mon-Fri 8am-4pm

Phone Number: 928-715-1244

Website: <http://www.javc.org>

Email: president@javc.org

Nation's Finest - Flagstaff

Description: Provides services for low income veterans discharged with any character of service other than dishonorable or general court martial who are experiencing homelessness or are at risk of becoming homeless. Services include case management and financial assistance for rent payment or deposit, utilities, and other housing-related bills.

Eligibility: Low income veterans discharged with any character of service other than dishonorable or general court martial who are experiencing homelessness or are at risk of becoming homeless.

Intake: Call or visit office

Physical Address: 1515 E Cedar Ave, Ste A5, Flagstaff, Coconino, AZ, 86004-1630

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 928-266-1984

Website: <http://www.nationsfinest.org>

Email: modonnell@nationsfinest.org

Nation's Finest - Bullhead City

Description: Provides services for Veterans that are experiencing homelessness or at risk of becoming homeless. Services include Supportive Services for Veteran Families (SSVF), Shallow Subsidy, emergency housing, case management, pre-employment assistance, and referrals to additional services. Also includes financial assistance for moving, transportation, rent and utilities payment, and child care.

Eligibility: Veterans

Intake: Call, email, or visit office

Physical Address: 1343 Hancock Rd, Bullhead City, Mohave, AZ, 86442-5909

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 928-444-1135

Website: <http://www.nationsfinest.org>

Email: rwhite@nationsfinest.org

Gila County Community Action Program - Payson

Description: Provides case management, personal financial management and budgeting education, mortgage payment assistance, rent payment assistance, utility payment, deposit assistance and diaper distribution. Assists with applications for discounted gas and electric service. No rental assistance funds for adults with no children.

Eligibility: Applicants must meet Federal Poverty Income Guidelines and have a documented need for assistance. Must have children.

Intake: Call; Diaper Bank distribution every second Wed of the month, must qualify prior

Physical Address: 514 S Beeline Hwy, Payson, Gila, AZ, 85541-4818

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 928-474-7192

Website: http://www.gilacountyaz.gov/government/community/community_action_program.php

Gila County Community Action Program - Globe

Description: Provides case management, personal financial management and budgeting education, mortgage payment assistance, rent payment assistance, and utility payment and deposit assistance. Assists with applications for discounted gas and electric service. No rental assistance funds for adults with no children.

Eligibility: Applicants must meet Federal Poverty Income Guidelines and have a documented need for assistance. Must have children.

Intake: Call

Physical Address: 5515 S Apache Ave, Ste 200, Globe, Gila, AZ, 85501-4367

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 928-425-7631

Website: http://www.gilacountyaz.gov/government/community/community_action_program.php

Saint Vincent de Paul - Saint Mary of Angels Conference

Description: Provides financial and non-monetary assistance to those in need of help residing in Navajo County. Financial assistance may be used for rent and utility services, as well as medications and travel expenses for medical appointments and work. Offers clothing, furniture, and medical equipment as available.

Eligibility: Individuals in need residing in Navajo County, with a focus on disabled, retired, or unemployed individuals and those living on fixed income or below the poverty level.

Intake: Call, visit location, or visit website.

Physical Address: 1525 S McCoy Dr, Pinetop, Navajo, AZ, 85935

Hours of Operation: Tue-Sat 10am-4pm

Phone Number: 928-367-3057

Website: <http://www.stvincentpinetop.com/home.html>

The Salvation Army Prescott Corps Project SHARE

Description: Provides energy utility payment assistance, rental assistance for people who are currently in a crisis situation.

Eligibility: Must meet income guidelines and be in a crisis situation

Intake: Call for an appointment

Physical Address: 231 S Montezuma St, Prescott, Yavapai, AZ, 86303-4719

Hours of Operation: By appointment

Phone Number: 928-778-0150 x1102

Website: <http://prescott.salvationarmy.org>

Email: joe.posillico@usw.salvationarmy.org

The Salvation Army Verde Valley Service Center

Description: Provides assistance to qualifying residents of Sedona and the Verde Valley. Assistance includes rent payments, utility assistance, and other assistance as available.

Eligibility: Qualifying residents of Sedona, Village of Oak Creek, Camp Verde, Beaver Creek, Rimrock, Lake Montezuma, Cottonwood, Clarkdale, Cornville, and Jerome are eligible for assistance upon qualification.

Intake: Call and leave a message with name, phone number, and requested assistance. A caseworker will return messages.

Physical Address: Confidential location, Sedona, Coconino, AZ, 86339

Hours of Operation: Mon-Fri 8am-4:30pm

Phone Number: 928-963-4342

Website: <http://www.sedonasalvationarmy.com>

Email: jennie.underwood@usw.salvationarmy.org

First Baptist Church of Prescott/Solid Rock Christian Fellowship Reach Out Program

Description: Provides services for people in need in Chino Valley, Prescott, and Prescott Valley. Services include emergency food boxes, meals, clothing, and limited financial assistance for rent and utilities.

Eligibility: People in need in Chino Valley, Prescott, and Prescott Valley

Intake: Call for an appointment

Physical Address: 148 S Marina St, Prescott, Yavapai, AZ, 86303-4702

Hours of Operation: Mon, Thu 1pm-3pm clothing and food boxes; Mon 4pm meals served

Phone Number: 928-778-9790

Website: <http://solidrockprescott.org>

Email: hello@solidrockprescott.org

WACOG Financial Assistance Program - Mohave County

Description: Provides finance assistance to people in need. Includes payment for rent, mortgage, and utilities such as electric, water, gas, propane, wood, and coal. Rental assistance is for families only, at this time.

Eligibility: Individuals and families on low income in Mohave County; must bring proof of citizenship

Intake: Call for intake

Physical Address: 208 N 4th St, Kingman, Mohave, AZ, 86401-5815

Hours of Operation: Mon-Fri 8am-5pm, Fri 8am-noon for utility assistance

Phone Number: 928-753-6247

Website: <http://www.wacog.com/utility-assistance>

Email: miaa@wacog.com

Good Shepherd Center/Catholic Charities Holbrook, AZ

Description: Provides rent assistance for one month or first month's rental deposit assistance (no motels), utility payment assistance, daily lunch, and food boxes to people in need. Offers Thanksgiving and Christmas food boxes. **Currently out of food boxes**

Eligibility: Families with low income and children, with a special focus on Native Americans, as well as families with an eviction notice for rental assistance or a shut off notice for utilities. Serves residents of Holbrook, Joseph City, Winslow, Snowflake and the Navajo Reservation.

Intake: Call to make appointment or reserve holiday services

Physical Address: 126 E Florida St, Holbrook, Navajo, AZ, 86025-2622

Hours of Operation: Vary

Phone Number: 928-524-9720

Email: n.barela@ccdioc.com

PPEP Farmworker Housing Assistance Program

Description: Provides housing services for migrant and seasonal farm workers with low incomes. Includes housing search assistance, case management, and limited financial assistance for rent.

Eligibility: Farmworkers in Yuma County

Intake: Call

Physical Address: 201 N Bingham Ave, Ste 2, Somerton, Yuma, AZ, 85350

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 928-627-7665

Website: <http://www.ppep.org>

Email: drivera@ppep.org

PPEP Human Services Department - Tucson

Description: Provides emergency financial assistance for rent and utilities, and referrals for other needed services.

Eligibility: People on low income who are in need

Intake: Call for intake

Physical Address: 802 E 46th St, Tucson, Pima, AZ, 85713-5006

Hours of Operation: Mon-Fri 8am-5pm administration; Mon-Fri 8am-5pm intake for rent assistance; Mon-Fri 1pm-4pm intake for utility assistance

Phone Number: 520-741-4397

Website: <http://ppep.org/programs/human-services/emergency-services>

PPEP Human Services Department - San Luis

Description: Provides emergency financial assistance for rent and utilities for area farmworkers. Includes referrals for other needed services.

Eligibility: Farmworkers in Yuma County on low income who are in need; must have children age 17 or younger in the home

Intake: Call for appointment

Physical Address: 731 N 1st Ave, San Luis, Yuma, AZ, 85349

Hours of Operation: Vary

Phone Number: 928-627-3203

Website: <http://ppep.org/programs/human-services/emergency-services>

CAHRA Senior Housing Assistance Funds

Description: Provides seniors with assistance to reduce housing insecurity. Provides assistance with rent, utilities, moving costs, property insurance and taxes, home repair and modification for home owner.

Eligibility: Seniors age 60 and older who live in Pinal County

Intake: Call or visit website

Physical Address: 109 N Sunshine Blvd, Eloy, Pinal, AZ, 85131-2512

Hours of Operation: Mon-Thu 8am-5pm

Phone Number: 520-466-1112

Website: <http://www.cahra.org>

Community Action Program - Tempe

Description: Offers emergency relief for rent, mortgage, and utility payments for households experiencing a financial crisis.

Eligibility: Renter households only

Intake: Call Community Action Program Hotline or visit website; No drop-ins

Physical Address: 2146 E Apache Blvd, Tempe, Maricopa, AZ, 85281-4863

Hours of Operation: Mon, Wed 8am-5pm; Tue, Thu 8am-6:30p

Phone Number: 480-389-1375

Website: <http://www.tempeaction.org>

Project Action for Veterans

Description: Provides support services for veterans who are experiencing homelessness or near-homeless. Services include housing stability planning, budgeting, deposits for rent and utilities, moving and storage costs, some household supplies, auto repair if needed for work, employment-related expenses, child care, and bus passes. Resource specialists visit locations in southern Arizona on a rotating basis.

Eligibility: Veterans with active duty service time, who are homelessness or near-homeless in Cochise, Graham, Greenlee, Pima, and Santa Cruz counties; must be at or below 50% of the area medium income

Intake: Call for schedule; must bring photo ID, DD-214 discharge papers (if available), and proof of income

Physical Address: 3502 S 6th Ave, Ste 140, Tucson, Pima, AZ, 85713-6121

Hours of Operation: Mon-Fri 8am-noon, 1pm-4pm administration; Mon, Tue, Thu, Fri 8am-noon, 1pm-3pm Tucson drop-in times

Phone Number: 520-308-3093

Website: <http://www.primavera.org>

Email: dlopez@primavera.org

Primavera Emergency Rent and Utility Assistance

Description: Provides rent assistance to people who are experiencing a one-time crisis that makes eviction imminent. Stable means of income is preferred, as this financial assistance is intended to eliminate the crisis so that the client can resume responsibility. Also provides assistance with SW Gas bills including past payment, deposits, late charges, and reconnection fees. Provides deposits for electric, gas, water, and home telephone services. Includes case coordination and advocacy for people who need housing, shelter, employment, and help in obtaining benefits.

Eligibility: People in need who have an eviction notice; must bring photo ID for adults, social security numbers for all family members, birth certificates for children, and proof of income and hardship

Intake: Visit office or visit website for application; complete application and email it or return to office. If there are funds available, applicants will receive a call within 5 business days of returning the application.

Physical Address: 702 S 6th Ave, Tucson, Pima, AZ, 85701-2600

Hours of Operation: Mon-Fri 8:30am-4:30pm

Phone Number: 520-623-5111

Website: <http://www.primavera.org/what-we-do/survival/emergency-rent-utility-assistance.html>

Email: evictionprevention@primavera.org

WACOG Financial Assistance Program - Yuma & La Paz Counties

Description: Provides finance assistance to people in need. Assistance includes payment for rent, mortgage, and utilities such as water, electric, gas, propane, wood, and coal.

Eligibility: People on low income in La Paz and Yuma counties; must bring proof of citizenship

Intake: Call for intake

Physical Address: 1235 S Redondo Center Dr, Yuma, Yuma, AZ, 85365-2039

Hours of Operation: Fri 8am-noon Yuma County; Mon-Fri 8am-5pm La Paz County

Phone Number: 928-782-3462

Website: <http://www.wacog.com/a-community-action-agency>

Email: miaa@wacog.com

The Salvation Army Phoenix Social Services Emergency Assistance

Description: Provides financial assistance for Phoenix residents in need. Assistance, when available, includes electricity, water, and gas utility assistance, rent assistance, and food boxes. Offers information about and referrals to available community resources. **Currently out of funds for rental and water bill assistance**

Eligibility: Phoenix residents with a loss of income within the past 90 days or out of pocket unplanned expense within the past 30 days

Intake: Call for pre-screening interview and appointment for financial assistance. Visit office for food assistance or call for specific information. Funding occurs at the beginning of the month for emergency assistance.

Physical Address: 2707 E Van Buren St, Phoenix, Maricopa, AZ, 85008-6020

Hours of Operation: Mon-Fri 8am-4pm administration; 24-hours client line

Phone Number: 602-267-4122

Website: <http://www.salvationarmyphoenix.org>

Email: mandy.porter-griffith@usw.salvationarmy.org

Surprise and El Mirage Community Action Program

Description: Provides assistance with rent and utility payments to residents of El Mirage, Sun City, Sun City West, Surprise and Waddell.

Eligibility: Residents of El Mirage, Sun City, Sun City West, Surprise and Waddell

Intake: Call and leave a message with information including name and contact information, address with ZIP Code, how many children are in the home, if there is someone with a disability in the home, and the type of assistance needed. Residents can complete a pre-screening through website.

Physical Address: 15832 N Hollyhock St, Surprise, Maricopa, AZ, 85378-4175

Hours of Operation: Mon 8am

Phone Number: 623-222-4673

Website: <http://surpriseaz.gov/395/Human-Service-Community-Vitality>

Email: surprisecares@surpriseaz.gov

Tolleson Community Action Program

Description: Assists Tolleson residents with utility payments and past due amounts on rent or mortgage or first month's rent.

Eligibility: Tolleson residents who have not received assistance within the past 12 months from Tolleson CAP Office

Intake: Call, email or visit website

Physical Address: 9555 W Van Buren St, Tolleson, Maricopa, AZ, 85353-2816

Hours of Operation: Mon-Fri 9:30am-5pm administration

Phone Number: 623-936-2760

Website: <http://www.tolleson.az.gov/338/community-action-program---cap-office>

Phoenix Housing Department

Description: Administers various housing programs. Website provides a list of affordable housing. Serves as area housing authority.

Eligibility: Varies by program

Intake: Call or visit website

Physical Address: 251 W Washington St, Fl 4, Phoenix, Maricopa, AZ, 85003-2295

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 602-262-6794

Website: <http://www.phoenix.gov/housing>

Email: housing@phoenix.gov

Helping Hands for Freedom Financial Assistance

Description: Provides financial assistance for veteran and Gold Star families with children living in their home that have lost a loved one or are suffering with injuries from combat including Post Traumatic Stress (PTS), Post Traumatic Stress Disorder (PTSD), Traumatic Brain Injury (TBI), and moral injuries. Assistance includes mortgage and lease payments, car payments, utility bill payments, insurance payments, or other critical short-term needs once a year.

Eligibility: Veteran and Gold Star families with children living in their home that have lost a loved one or are suffering with injuries from combat including PTS, PTSD, TBI, and moral injuries

Intake: Call, email, visit office, visit website, or write

Physical Address: 326 E Coronado Rd, Ste 103, Phoenix, Maricopa, AZ, 85004-1524

Hours of Operation: Mon-Fri 8:30am-4:30pm

Phone Number: 602-845-1390

Website: <http://www.helpinghandsforfreedom.org>

Email: esnelz@helpinghandsforfreedom.org

24-Hour Senior HELP LINE

Description: Provides information and referrals to services for older adults. Includes information about transportation, housing, long-term care, benefits, older worker referrals, caregiver respite, volunteer opportunities, counseling, senior centers, minor home repairs, support groups, home health aides, legal assistance, home delivered meals, and nurse visits. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older with long term care needs.

Eligibility: Seniors age 60 and older, adults age 18 and older with disabilities, and family caregivers

Intake: Call

Physical Address: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793

Hours of Operation: 24-hours

Phone Number: 602-264-4357

Website: <http://www.aaaphx.org/program-services/24-hour-senior-help-line>

AZlinks.gov

Description: Website offers information and resources on aging and disability.

Eligibility: Anyone seeking information on aging and disability

Intake: Visit website

Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001

Hours of Operation: 24-hours website

Website: <http://azlinks.gov>

211 Arizona

Description: Provides information about and referrals to health and human services throughout Arizona by phone and website.

Eligibility: No restrictions

Intake: Call, email, or visit website. For those sending an email, include city and/or ZIP Code with a brief description of the needed services.

Physical Address: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859

Hours of Operation: 24-hours

Phone Number: 211

Website: <http://211arizona.org>

Email: 211arizona@solari-inc.org

Area Agency on Aging Region One, Inc

Description: Coordinates advocacy efforts on behalf of people age 60 and older. Promotes public awareness of their issues. Acts as an information center about programs and services for the aging. Administers contracts with public and private providers. Provides technical assistance to contractors and other community groups. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older who need long term care. Volunteers share presentations in classrooms about life stories of prejudices they have endured. Volunteers also lead video discussions about diversity, bullying, and self-esteem.

Eligibility: No restrictions

Intake: Call

Physical Address: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 602-264-2255

Website: <http://aaaphx.org>

Email: info@aaaphx.org

NACOG Area Agency on Aging - Flagstaff

Description: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Eligibility: Seniors age 60 and older, adults with disabilities, and their caregivers.

Intake: Call or visit website

Physical Address: 323 N San Francisco St, Ste A, Flagstaff, Coconino, AZ, 86001-4658

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 877-521-3500

Website: <http://nacog.org/aaa/>

NACOG Area Agency on Aging - Cottonwood

Description: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Eligibility: Seniors age 60 and older, adults with disabilities, and their caregivers.

Intake: Call or visit website

Physical Address: 544 S 6th St, Cottonwood, Yavapai, AZ, 86326-6142

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 877-521-3500

Website: <http://nacog.org/aaa/>

NACOG Area Agency on Aging - Show Low

Description: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Eligibility: Seniors age 60 and older, adults with disabilities, and their caregivers.

Intake: Call or visit website

Physical Address: 1801 W Deuce of Clubs, #220, Show Low, Navajo, AZ, 85901-6794

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 877-521-3500

Website: <http://nacog.org/aaa/>

NACOG Area Agency on Aging - Prescott

Description: Provides information and referrals and Medicare counseling to seniors in northern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, and coordination of in-home support services. Offers ombudsman advocacy to those in long-term facilities.

Eligibility: Seniors age 60 and older, adults with disabilities, and their caregivers

Intake: Call or visit website

Physical Address: 3003 Centerpoint East Dr, Prescott, Yavapai, AZ, 86301-8492

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 877-521-3500

Website: <http://nacog.org/aaa/>

Pima Council on Aging, Region II

Description: Designated Area Agency on Aging for Region II. Administers programs and services for older adults, their families, and caregivers.

Eligibility: Varies by program

Intake: Call or visit website

Physical Address: 8467 E Broadway Blvd, Tucson, Pima, AZ, 85710-4009

Hours of Operation: Mon-Fri 8:30am-5pm

Phone Number: 520-790-7262

Website: <http://www.pcoa.org>

Email: mclark@pcoa.org

WACOG Aging, Disability & Family Helpline

Description: Provides services for seniors and adults with disabilities so they can remain in their own homes. Includes information about community resources. Also provides intake, case management, and coordination of in-home support services. *** Due to a change in funding, new client services in Mohave and Yuma counties are subject to wait lists. ***

Eligibility: Seniors age 60 and older and adults age 18 and older with disabilities; must live in La Paz, Mohave, and Yuma counties.

Due to a change in funding, new client services in Mohave and Yuma counties are subject to wait lists.

Intake: Call

Physical Address: 1235 S Redondo Center Dr, Yuma, Yuma, AZ, 85365-2039

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 800-782-1886

Website: <http://www.wacog.com>

SEAGO Area Agency on Aging Region VI

Description: Provides information and referrals to seniors in southeastern Arizona. Also provides intake and case management for seniors and adults with disabilities so they can remain in their own homes. Includes assessment of needs, development of an individualized care plan, home delivered meals, and coordination of in-home support services.

Eligibility: Seniors age 60 and older and adults age 18 and older with disabilities; must live in Cochise, Graham, Greenlee, and Santa Cruz Counties

Intake: Call or email

Physical Address: 1403 W Highway 92, Stee B, Bisbee, Cochise, AZ, 85603-1160

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 520-432-2528

Website: <http://www.seago.org/area-agency-on-aging>

Email: aging@seago.org

Mercy Care ACC-RBHA

Description: Provides an AHCCCS Health Plan for people located in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Offers mental health screening, substance use disorder treatment, counseling and case management. Website offers a database of providers searchable by location and service. Accepts and attempts to resolve complaints.

Eligibility: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550

Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment.

Physical Address: 4750 S. 44th Place, Ste 150, Phoenix, Maricopa, AZ, 85040-4015

Hours of Operation: Mon-Fri 7am-6pm member services; 24-hours nurse line

Website: <http://www.mercycareaz.org/acc-rbha/index.html>

SouthEastern Arizona Community Action Program, Inc

Description: Administers programs for people in need in Cochise, Graham, Greenlee, and Santa Cruz Counties. Serves as the Community Action Agency (CAA).

Eligibility: People in need

Intake: Call or visit office

Physical Address: 283 W 5th St, Safford, Graham, AZ, 85546-2324

Hours of Operation: Mon-Thu 7am-6pm administration

Phone Number: 928-428-4653

Website: <http://www.seacapaz.com>

Email: sacacti1001@qwestoffice.net

This resource guide is a partnership between Mercy Care and 211 Arizona. You can create your own guide and search the 211 Arizona database or use the categories to find what you're looking for.

Need this guide printed? Call Mercy Care Member Services at 602-263-3000 or 1-800-624-3879 (TTY 711).

We're here for you 7 a.m. to 6 p.m., Monday to Friday.