Community Resource Guide: Housing

Glendale Community Action Program

Description: Serves as the Community Action Program (CAP) for the City of Glendale. Offers support with utility deposit and rent assistance depending on funding. Check website for portal status.
Eligibility: Residents of Glendale and surrounding unincorporated areas.
For utility assistance applicants must live in Glendale, be currently experiencing a financial crisis, and meet income limits.
For rental assistance applicants must live in Glendale, have legal and physical custody of at least one minor child in the household or be an elderly or disabled applicant, be experiencing a crisis, meet income limits, and be at risk of eviction.
Intake: Visit website. Documents required for rental assistance include a state-issued identification card for head of household, a 5-Day notice or eviction notice, recent 30 days of income from date of application, signed and current lease agreement, and proof of crisis. Rent and Utility assistance depends on funding. Check website for portal status.
Physical Address: 7677 W Bethany Home Rd, Glendale, Maricopa, AZ, 85303-4211
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 623-930-2854
Website: http://www.glendaleaz.gov/Live/City-Services/Community-Services/Community-Action-Program-CAP
Email: communityactionprogram@glendaleaz.com

MAP a Plan Program - Sahuarita

Description: Provides support services for families and seniors on low income. Services include emergency rent and utility payment assistance including sewer user fees. Financial assistance applicants are required to attend six hours of workforce training and budgeting classes. Also provides assistance to sign up for benefits, including Nutrition Assistance (food stamps/SNAP); backpacks for school children; diapers; and referrals to additional services.
Eligibility: Individuals and families on low income within the town limits of Sahuarita
Intake: Call for intake and to confirm documents required
Physical Address: 3950 S Camino Del Heroe, Green Valley, Pima, AZ, 85614
Hours of Operation: Mon-Fri 9am-3pm
Phone Number: 520-625-5966
Website: http://www.valleyassistanceservices.org

Travis L Williams Family Services Center

Description: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Offers limited transportation resources for bus cards. Also offers support with SNAP applications, recertification, and work requirement compliance support.
Eligibility: Residents within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.
Intake: Varies by assistance type. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program. Accepts walk-ins for SNAP assistance.
Physical Address: 4732 S Central Ave, Phoenix, Maricopa, AZ, 85040-2150
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-534-2433
Website: http://www.phoenix.gov/administration/departments/humanservices/service-locations.html

Sunnyslope Family Services Center

Description: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Offers limited transportation resources for bus cards. Also offers support with SNAP applications, recertification, and work requirement compliance support.
Eligibility: Residents within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.
Intake: Varies by assistance type. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program. Accepts walk-ins for SNAP assistance.
Physical Address: 914 W Hatcher Rd, Phoenix, Maricopa, AZ, 85021-3139
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-534-2433
Website: http://www.phoenix.gov/administration/departments/humanservices/programs-services/crisis-assistance.html

John F Long Family Services Center

Description: Provides case management and emergency financial payment assistance for rent and mortgage, including limited rental and utility deposit assistance. Provides emergency financial payment assistance for electric, natural gas, and City of Phoenix water bills. Offers limited transportation resources for bus cards. Also offers support with SNAP applications, recertification, and work requirement compliance support.
Eligibility: Resides within the City of Phoenix and its territories or pay for City of Phoenix water services. Bus passes available for residents with a new employment that need transportation assistance prior to receiving first pay check.
Intake: Varies by assistance type. Call Mon 8am for an appointment for financial assistance. If Mon is a holiday, call on Tue. If no appointments available, call the following Mon at 8am. There is no waiting list. Documentation required depends on the program; Visit website for portal login and confirm documents required. Accepts walk-ins for SNAP assistance.
Physical Address: 3454 N 51st Ave, Phoenix, Maricopa, AZ, 85031-3002
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-534-2433
Website: http://www.phoenix.gov/administration/departments/humanservices/service-locations.html

SEACAP - Bisbee

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.
Eligibility: Residents of Cochise County on low income; Contact to confirm documents required
Intake: Call or visit office; Contact to confirm documents required
Physical Address: 1326 W Highway 92, San Jose Square Ste 11, Bisbee, Cochise, AZ, 85603-1151
Hours of Operation: Administration Mon-Thu 7am-6pm; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

Phoenix Rescue Mission Hope Coach Mobile Outreach

Description: Provides mobile street outreach and navigation services as well as mobile coordinated entry to single adults and familes who are unsheltered homeless per hud definition.
Eligibility: Unsheltered men, women, and children as defined by hud in Avondale, Goodyear, El Mirage, Surprise, Whittman, Waddell, Sun City, Sun City West, Youngtown, Peoria, Glendale, Mesa, Guadalupe, and Scottsdale. Able to serve individuals with SMI designation that are not actively psychotic or having current delusions.
Does not cover Phoenix, Tempe, Chandler, Gilbert, or Apache Junction.
Intake: Call and leave a message and then a case manager will call back. Required documents depend on services.
Physical Address: Confidential Location, Goodyear, Maricopa, AZ, 85338
Hours of Operation: Mon-Fri 8am-7pm
Phone Number: 602-233-3000
Website: http://phoenixrescuemission.org/help/homeless-outreach/

A New Leaf - CAAFA - Shelter

Description: Provides a safe, 16-bed emergency shelter for survivors of domestic and sexual violence. Offers individuals and families a place to find safety while beginning the process of healing and rebuilding.
Eligibility: People affected by domestic and sexual violence
Intake: Call, no documents required.
Physical Address: Confidential Location, Apache Junction, Pinal, AZ, 85120-4112
Hours of Operation: 24-hours shelter
Phone Number: 480-773-2359
Website: http://www.turnanewleaf.org/services/domestic-violence-services/caafa
Email: dvstop@turnanewleaf.org

Phoenix Dream Center

Description: Administers programs for people who are homeless, hungry, and in other difficult situations.
Eligibility: Varies by program
Intake: Call. Required documents depend on services. Call back may take up to 72 business hours due to high call volume.
Physical Address: 3210 NW Grand Ave, Phoenix, Maricopa, AZ, 85017-4504
Hours of Operation: Center daily 6am-10pm; Administration Mon-Fri 9am-5pm
Phone Number: 602-346-8716
Website: http://phoenixdreamcenter.org

Colorado River Regional Crisis Services

Description: Provides emergency shelter, support, assistance, and advocacy, for victims of domestic violence or sexual abuse.
Eligibility: No restrictions
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Parker, La Paz, AZ, 85344
Hours of Operation: 24-hours; Administration Mon-Fri 8am-5pm
Phone Number: 888-499-0911
Website: http://www.crrcs.com
Email: choff@crrcs.com

Surprise Resource Center

Description: Offers family resource center, information and referrals to services in the community such as rent, utility and benefit assistance, food boxes, Veteran services, employment and training programs, tax preparation support, homeless services and other programs. Eligibility restrictions apply for some programs. Free computer lab and printing services available for guests participating in a Resource Center program.
Eligibility: Residents of El Mirage and Surprise; income restrictions apply for Action Program services.
Intake: Call or visit office. Contact provider to confirm documents required
Physical Address: 12425 W Bell Rd, Bldg A Ste 124, Surprise, Maricopa, AZ, 85378-9003
Hours of Operation: Mon-Tue 8am-5pm, Wed-Thu 8am-7pm, Fri 8am-3pm, 3rd Sat 9am-1pm
Phone Number: 623-222-1600
Website: http://surpriseaz.gov/community-action-program-cap
Email: surprisecares@surpriseaz.gov

Crossroads Nogales Mission

Description: Provides faith-based facilities for people in need. Offers emergency shelter for adults (18+) who are homeless and domestic violence shelter for adult women and their children. Includes meals, food pantries, clothing distribution, showers, and Bible study classes. Also provides lunch and dinner for people in need. Offers Celebrate Recovery Meetings on Saturdays at 1pm
Eligibility: Adults age 18 and older who are homeless, adult women experiencing domestic violence and their children, adult women who are employed and their children, and adults with substance use issues
Intake: Call or visit shelter; drop-in for meal; first come first serve for food boxes and clothing distribution. Required documents will depend on services.
Physical Address: Confidential Location, Nogales, Santa Cruz, AZ, 85621
Hours of Operation: Vary
Phone Number: 520-287-5828
Website: http://crossroadsmissionnogales.org

Bisbee Coalition for the Homeless

Description: Provides shelter for men, women, and families who are homeless. Includes meals, showers, laundry, and case management. Also provides meals and food bags every weekday to people in need. Delivers meals to those who are homebound on a case-by-case basis.
Eligibility: People in need
Intake: Call. Required documents will depend on services.
Physical Address: 509 Romero St, Bisbee, Cochise, AZ, 85603
Hours of Operation: 24-hours
Phone Number: 520-432-7839
Website: http://www.bisbeeshelter.org
Email: bhsheltered@gmail.com

ACHIEVE Housing Department

Description: Provides transitional and permanent housing for adults with disabilities. Also provides coordinated entry access for housing assessments and to screen for additional services.
Eligibility: Adults with disabilities
Intake: Call. Required documents will depend on services.
Physical Address: 3250 E 40th St, Ste A, Yuma, Yuma, AZ, 85365-7748
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-341-0335
Website: http://achievehs.org/low-income-housing-services/

CAHRA Senior Housing Assistance Funds

Description: Provides seniors with assistance to reduce housing insecurity. Provides assistance with rent, utilities, moving costs, property insurance and taxes, home repair and modification for home owner.
Eligibility: Seniors age 60 and older who live in Pinal County
Intake: Call or visit website; 30-day processing period. Required documents will depend on services.
Physical Address: 109 N Sunshine Blvd, Eloy, Pinal, AZ, 85131-2512
Hours of Operation: Mon-Thu 8am-5pm
Phone Number: 520-466-1112
Website: http://www.cahra.org/

SEACAP - Willcox

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood. Does not assist with motel vouchers. Appointments available in Benson, Bowie, and San Simon.
Eligibility: Residents of Cochise County on low income
Intake: Call for appointment
Physical Address: 300 W Rex Allen Dr, Willcox, Cochise, AZ, 85643-1118
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

SEACAP - Safford

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood. Does not assist with motel vouchers.
Eligibility: Residents of Graham County on low income
Intake: Call or visit office
Physical Address: 283 W 5th St, Safford, Graham, AZ, 85546-2324
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

SEACAP - Patagonia

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.
Eligibility: Residents of Santa Cruz County on low income
Intake: Call for appointment
Physical Address: 100 Quiroga Ln, Patagonia Senior Citizen Center, Patagonia, Santa Cruz, AZ, 85624
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: Ahurtadon@seacapinc.org

SEACAP - Nogales

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.
Eligibility: Residents of Santa Cruz County on low income
Intake: Call or visit office
Physical Address: 125 E Madison St, Ste 2, Nogales, Santa Cruz, AZ, 85621-2344
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

SEACAP - Duncan

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.
Eligibility: Residents of Greenlee County on low income
Intake: Call or visit office
Physical Address: 506 SE Old West Hwy, Duncan, Greenlee, AZ, 85534-2095
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

SEACAP - Douglas

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.
Eligibility: Residents of Cochise County on low income
Intake: Call or visit office
Physical Address: 543 N G Ave, Right-side door of St. Vincent de Paul Building, Douglas, Cochise, AZ, 85607
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

Arizona Complete Health Avondale Resource Center

Description: Providers information about and referrals to services available in Avondale by partner agencies. Offers a variety of human services including AHCCCS application assistance and programs for parents with children 0-5. Offers limited evaporative cooler water utility assistance during the summer months.
Eligibility: Varies by program
Intake: Call or visit website. Contact provider to confirm documents required.
Physical Address: 995 E Riley Dr, Avondale, Maricopa, AZ, 85323
Hours of Operation: Mon, Wed, Thurs 8am-6pm, Tue 8am-7pm, Fri 9am-5pm
Phone Number: 623-333-2703
Website: http://avondaleaz.gov/government/departments/neighborhood-family-services/family-services/
Email: dciadella@avondaleaz.gov

Crossroads Mission

Description: Provides faith-based emergency shelter and support services for people who are homeless. There is a separate men's shelter for adult males, and a family shelter for single adult females and families. Soup kitchen serves meals daily. Provides case management and housing assessments for people who are homeless. Based on the assessment, those who are the most in need are placed on the community-wide priority list. Operates a cooling center and hydration station during heat relief season.
Eligibility: Men, women, married couples, men with custody of children, women with custody of children. Adults must pass urine analysis and Breathalyzer test at time of bed sign-up. Can receive direct referrals IF the caller has a drug/alcohol or mental health diagnosis.
Intake: Call or visit shelter; must have photo ID after second night.
Physical Address: 944 S Arizona Ave, Yuma, Yuma, AZ, 85364
Hours of Operation: 24-hours facilities; daily bed sign-up 7:45pm. Meals Mon-Fri 5:30am-6:30am, 11:30am-noon, 5pm-6pm meals; Sat-Sun 6am-7pm, noon-1pm, 5pm-6pm
Phone Number: 928-783-9362
Website: http://crossroadsmission.org
Email: rllana@crossroadsmission.org

SEACAP - Clifton

Description: Provides financial assistance for rent to people facing eviction, electricity, water, and gas payments, and utility deposits. Provides repair or replacement of appliances, weatherization program to boost energy efficiency, and the repair or replacement of heating and cooling systems. Services include case management to help people become self-sufficient, assistance to apply for public benefits, and referrals to additional resources. Also provides assistance with propane and firewood.
Eligibility: Residents of Greenlee County on low income
Intake: Call for appointment
Physical Address: Confidential location, Clifton, Greenlee, AZ, 85533
Hours of Operation: Mon-Thu 7am-6pm administration; services by appointment only
Phone Number: 800-293-1144
Website: http://www.seacapaz.com
Email: ahurtado@seacapinc.org

WACOG Financial Assistance Program - Yuma & La Paz Counties

Description: Provides finance assistance to people in need. Assistance includes payment for rent, mortgage, and utilities such as water, electric, gas, propane, wood, and coal.
Eligibility: People on low income in La Paz and Yuma counties; must bring proof of citizenship
Intake: Call for intake; Contact to confirm documents required
Physical Address: 1235 S Redondo Center Dr, Yuma, Yuma, AZ, 85365-2039
Hours of Operation: Yuma County Fri 8am-noon; Mon-Fri 8am-5pm La Paz County
Phone Number: 928-782-1886
Website: http://wacog.com/family-community-services/
Email: Info@wacog.com

WACOG Financial Assistance Program - Mohave County

Description: Provides finance assistance to people in need. Includes payment for rent, mortgage, and utilities such as electric, water, gas, propane, wood, and coal. Rental assistance is for families only, at this time.
Eligibility: Individuals and families on low income in Mohave County; must bring proof of citizenship
Intake: Call for intake
Physical Address: 208 N 4th St, Kingman, Mohave, AZ, 86401-5815
Hours of Operation: Administration Mon-Fri 8am-5pm, Utility assistance Fri 8am-noon
Phone Number: 928-753-6247
Website: http://wacog.com/family-community-services/
Email: miaa@wacog.com

Saint Vincent de Paul - District 5 Council of Cochise/Graham/Greenlee Vicariates

Description: Administers referral program to emergency assistance for people in need throughout Southern Arizona, according to parish boundaries.
Eligibility: People in need
Intake: Call for referral; Contact to confirm documents required
Physical Address: 543 N G Ave, Douglas, Cochise, AZ, 85607
Hours of Operation: Tue-Thu 1pm-3pm
Phone Number: 520-364-7573
Website: http://svdptucson.org/about-us
Email: svdpdgls@gmail.com

Saint Vincent de Paul - Saint Luke's Catholic Church - Douglas Conference

Description: Provides emergency food boxes to people in need. Serves lunch several times a week. Also provides financial assistance for rent and utilities.
Eligibility: People in need in the Douglas area
Intake: Call for appointment and reservation; Contact to confirm documents required
Physical Address: 543 N G Ave, Douglas, Cochise, AZ, 85607-2821
Hours of Operation: Food boxes Tue 1pm-3pm; Lunches Mon, Wed, Fri 11am-noon, Thu 1pm-3pm financial assistance
Phone Number: 520-364-7573
Email: svdpdgls@gmail.com

Saint Vincent de Paul - Saint Francis of Assisi - Elfrida Conference

Description: Provides emergency assistance to people in need. Includes food boxes, and financial assistance for rent and utilities for those with an eviction or cut-off notice.
Eligibility: People in need in the Cochise, Elfrida, McNeal, Pearce, Sunizona, and Sunsites areas
Intake: Call for intake
Physical Address: 4128 W Jefferson Rd, Elfrida, Cochise, AZ, 85610-9092
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-642-3526
Website: http://svdptucson.org/conference-locations-contacts

Saint Vincent de Paul - Sacred Heart of Jesus - Tombstone Conference

Description: Provides assistance to people in need. Includes food boxes, hygiene supplies, and limited emergency financial assistance for gasoline, utilities and rent. Also loans medical equipment when available, such as walkers, canes, wheelchairs, shower and bath chairs, etc.
Eligibility: People in need in Tombstone
Intake: Call for intake
Physical Address: 592 E Safford St, Parish Hall, Tombstone, Cochise, AZ, 85638
Hours of Operation: Tue, Wed, Thu by appointment
Phone Number: 520-559-4168
Website: http://www.shctombstone.org/resources/ministries-and-organizations
Email: teeniegreen@outlook.com

The Salvation Army Social Services - Yuma

Description: Provides financial assistance for rent, gas, electric, and water bills. Provides emergency food boxes and sandwiches to those in need.
Eligibility: Individuals and families in need
Intake: Call or email; Contact to confirm documents required
Physical Address: 445 S 4th Avenue, Yuma, Yuma, AZ, 85364
Hours of Operation: Mon-Thu 9am-noon, 1pm-3pm
Phone Number: 928-783-0181
Website: http://yuma.salvationarmy.org
Email: brenden.rmendariz@usw.salvationarmy.org

Mount Graham Safe House Shelter

Description: Provides shelter for women and men who are victims of domestic violence, stalking, or sexual assault; or are homeless. Pets will be considered on an individual basis. Also provides case management, information and referrals and a hotline.
Eligibility: Women and men who are victims of domestic violence, sexual assault, or stalking, or are homeless in Gila, Graham, and Greenlee counties
Intake: Call or visit the shelter. Required documents will depend on services.
Physical Address: Confidential Location, Safford, Graham, AZ, 85546
Hours of Operation: Mon-Fri 9am-5pm administration; 24-hours shelter
Phone Number: 888-269-9104
Website: http://mtgrahamsh.org
Email: felicia@mgsh.net

Verde Valley Homeless Coalition

Description: Provides emergency shelter for single adult men and women who are experiencing homelessness and their pets. Services for clients include case management, employment assistance, and referrals to additional services.
Eligibility: Adults 18 and older who are homeless in Cottonwood and the Verde Valley
Intake: Visit office; beds are on a first come first serve basis, arrive at 1pm to get on the list.
Physical Address: 654 N Main St, Cottonwood, Yavapai, AZ, 86326-3713
Hours of Operation: Daily 1pm-5pm, 7pm-7am; hours may be extended for inclement weather
Phone Number: 928-641-4298
Website: http://verdevalleyhomelesscoalition.com
Email: rbishop@verdevalleyhomelesscoalition.com

Sister Jose Women's Center

Description: Provides a day center and overnight shelter for individuals that identify as female or non-binary who are homeless. Offers breakfast, clothing, pet food, personal hygiene supplies, and shower and laundry facilities, and help applying and paying for identification documents. Case workers are available to provide referrals to additional services. Center is pet-friendly. Also offers a warming center in the winter.
Eligibility: Adults that identify as female or non-binary 18 years and older who are homeless in Tucson; does not accept children
Intake: Visit center for day shelter, intake for overnight shelter, and breakfast; Contact to confirm documents required
Physical Address: 1050 S Park Ave, Tucson, Pima, AZ, 85719-6743
Hours of Operation: Center Mon-Sat 9am-4pm day; Daily intake for overnight shelter 9am-10:30am; Breakfast Mon-Fri 9am-11:45am
Phone Number: 520-909-3905
Website: http://www.sisterjose.org
Email: nicola@sisterjose.org

Gospel Rescue Mission at the Center of Opportunity

Description: Provides faith-based services for men, women, and families who are homeless. Programs include shelter, resume help and other employment assistance, and connection to permanent housing.
Eligibility: Individuals and families who are homeless. Must be sober. Does not accept Level II or III sex offenders.
Intake: Call for intake information. Contact provider to confirm documents required
Physical Address: 4550 S Palo Verde Rd, Tucson, Pima, AZ, 85714-1943
Hours of Operation: Intake Mon-Thu 6am-2:30pm
Phone Number: 520-740-1501
Website: http://www.grmtucson.com
Email: lchastain@grmtucson.com

Good Neighbor Alliance, Inc

Description: Provides emergency shelter for people who are homeless. Services include breakfast and dinner. Offers showers three days a week. Site for coordinated entry into housing.
Eligibility: Individuals and families who are homeless
Intake: Call or visit shelter for intake assessment. Required documents will depend on services.
Physical Address: 420 N 7th St, Sierra Vista, Cochise, AZ, 85635-1650
Hours of Operation: Administration Mon-Fri 8am-3pm; Showers Mon, Wed, Fri 8am-11am
Phone Number: 520-439-0776
Website: http://svshelter.org/
Email: karif@ccs-soaz.org

CPLC De Colores

Description: Provides emergency shelter and supportive services for anyone with or without custodial children who are victims of domestic violence, sexual assault, or human trafficking. Offers pet-friendly services and accepts pets at shelter in a limited capacity. Provides culturally specific services to the Hispanic community. Promotes are Spanish speaking only.
Eligibility: Anyone with or without custodial children affected by domestic violence, sexual assault, or human trafficking.
Intake: Call for community-based services. Call the Safe DVS hotline for shelter beds. Any required documents will depend on services.
Physical Address: Confidential Location, Phoenix, Maricopa, AZ, 85005
Hours of Operation: Mon-Fri 8am-5pm administration; 24-hours services and helpline
Phone Number: 602-269-1515
Website: http://www.cplc.org/programs/domestic-violence
Email: decoloresreferrals@cplc.org

The Salvation Army Prescott Corps Project SHARE

Description: Provides energy utility payment assistance, rental assistance for people who are currently in a crisis situation.
Eligibility: Must meet income guidelines and be in a crisis situation
Intake: Call for an appointment; Contact to confirm documents required
Physical Address: 231 S Montezuma St, Prescott, Yavapai, AZ, 86303-4719
Hours of Operation: By appointment
Phone Number: 928-778-0150 x1102
Website: http://prescott.salvationarmy.org
Email: joe.posillico@usw.salvationarmy.org

WestCare Arizona

Description: Provides social services programs throughout Mohave County including a domestic violence shelter, outpatient domestic violence classes, domestic violence advocacy, Department of Child Safety support services, and a nurturing parenting program.
Eligibility: Varies by service
Intake: Call; Contact to confirm documents required
Physical Address: Confidential Location, Bullhead City, Mohave, AZ, 86442
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-763-1945
Website: http://westcare.com/places/arizona
Email: cheryl.debatt@westcare.com

Gila House, Inc

Description: Provides temporary housing for people experiencing life-altering events that may result in homelessness. Events include domestic violence, sexual assault, child abuse, stalking, human trafficking, or catastrophic events that have destroyed people's homes. Site for coordinated entry into housing. Also provides home repairs for seniors on low income.
Eligibility: Vary by program
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Globe, Gila, AZ, 85502
Hours of Operation: Program times vary; 24-hours crisis hotline
Phone Number: 928-402-8693
Website: http://www.gilahouseinc.com
Email: info@gilahouseinc.com

Kingman Aid to Abused People

Description: Provides a domestic violence crisis line and a shelter/safe house for at-risk women and children. Services include case management, children's and teen programs, and advocacy for women and children who are victims of domestic violence, crimes, sexual abuse, and/or homelessness. Site for coordinated entry into housing.
Eligibility: Victims of domestic violence, crimes, sexual abuse, and/or homelessness
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Kingman, Mohave, AZ, 86401
Hours of Operation: Administration Mon-Fri 8am-4pm; 24-hours services
Phone Number: 928-753-4242
Website: http://www.mykaapaz.org
Email: kaapsuzanne@gmail.com

CAHRA Rapid Rehousing

Description: Provides rapid rehousing for a limited number of people experiencing homelessness in Pinal County. Services include case management and assistance to link them to community resources to become self-sufficient. Site for coordinated entry into housing.
Eligibility: People who are experiencing homelessness in Pinal County
Intake: Call to complete an assessment. Required documents will depend on services.
Physical Address: 109 N Sunshine Blvd, Eloy, Pinal, AZ, 85131-2159
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-466-1112
Website: http://www.cahra.org/
Email: jlohman@cahra.org

Flagstaff Shelter Services Day Resource Center

Description: Provides a resource center for adults who are homeless. Services include sack lunches, clothing, hygiene supplies, shower facilities, use of telephone, message service, temporary mailing address, extreme cold warming center, case management, and referrals for other services. Site for coordinated entry into housing for single adults.
Eligibility: Adult men and women who are homeless
Intake: Call, visit shelter. Contact the provider for any documents required.
Physical Address: 4185 E Huntington Dr, Flagstaff, Coconino, AZ, 86004-9404
Hours of Operation: Daily 9am-3pm
Phone Number: 928-225-2533
Website: http://flagshelter.org/emergency-shelter/
Email: hello@flagshelter.org

Flagstaff Shelter Services Emergency Shelter

Description: Provides emergency overnight shelter for men and women who are homeless. Searches conducted for alcohol, illegal drugs or weapons. Services include dinner and shower facilities. Also operates an off-site winter overflow shelter.
Eligibility: Men and women who are homeless. Clients under the influence of alcohol or drugs are admitted if they can walk without aid, talk coherently, and cooperate with rules peacefully.
Intake: Visit shelter for check-in beginning at 4:30pm. Contact the provider for any documents required.
Physical Address: 4185 E Huntington Dr, Flagstaff, Coconino, AZ, 86004-9404
Hours of Operation: Administration Daily 9am-3pm; 24-hours client intake
Phone Number: 928-225-2533
Website: http://www.flagshelter.org

NACA Supportive Services Program

Description: Provides family resource center, case management, sack lunches, emergency food boxes, and emergency financial assistance for clients.
Eligibility: Varies by program
Intake: Call or email to apply for financial assistance. Required documents will depend on services.
Physical Address: 1500 E. Cedar Avenue, Ste 56, Flagstaff, Coconino, AZ, 86004-1643
Hours of Operation: Mon-Fri 8am-noon,1pm-5pm; sack lunch available daily, first come first serve
Phone Number: 928-526-2968
Website: http://nacainc.org/community-development/supportive-services-program
Email: supportservice@nacainc.org

Tolleson Community Action Program

Description: Assists Tolleson residents with utility payments and past due amounts on rent or mortgage or first month's rent.
Eligibility: Tolleson residents who have not received assistance within the past 12 months from Tolleson CAP Office
Intake: Call, email or visit website; Contact provider to confirm documents required
Physical Address: 9055 W Van Buren St, Tolleson, Maricopa, AZ, 85353-2816
Hours of Operation: Administration Mon-Fri 9:30am-5pm
Phone Number: 623-936-2760
Website: http://www.tolleson.az.gov/338/community-action-program---cap-office
Email: cap@tolleson.az.gov

Time Out, Inc - Shelter for Victims of Domestic Violence

Description: Provides emergency shelter and a 24-hour crisis hotline for victims of domestic violence. Resident services referrals to other needed services, children's coordinator, and life skills groups.
Eligibility: Victims of domestic violence and their children
Intake: Call for initial screening; Contact to confirm documents required
Physical Address: Confidential Location, Payson, Gila, AZ, 85547
Hours of Operation: 24-hours
Phone Number: 928-472-8007
Website: http://timeoutshelteraz.org
Email: email@timeoutshelter.org

Hope Cottage

Description: Provides faith-based emergency shelter for single women, and women with custodial children. Includes clothing, meals, and case management. Attendance at the chapel service is encouraged.
Eligibility: Women and children. Boys must be age 12 or younger.
Intake: Visit mission daily 4pm-6pm
Physical Address: 2211 E Johnson Ave, Flagstaff, Coconino, AZ, 86004
Hours of Operation: Daily 9am-noon, 4pm-8:30pm; daily 4pm-6pm new client intake
Phone Number: 928-774-9270
Website: http://www.srm-hc.org/hope-cottage
Email: vtaylor@srm-hc.org

Sanctuary House

Description: Provides faith-based emergency shelter for men. Includes clothing, meals, and case management. Attendance at the chapel service is encouraged.
Eligibility: Men who are homeless; must have valid ID
Intake: Visit mission
Physical Address: 124 S San Francisco St, Flagstaff, Coconino, AZ, 86001-5739
Hours of Operation: Daily 4pm-6pm
Phone Number: 928-774-3512
Website: http://www.srm-hc.org
Email: jjoseph@srm-hc.org

Northland Cares Housing Opportunities for persons with HIV/AIDS

Description: Provides emergency housing and utility assistance and peer support groups. Also offers food vouchers, personal hygiene supplies, and gas money.
Eligibility: People with HIV/AIDS
Intake: Call or visit website; Contact the provider for any documents required.
Physical Address: 3188 N Windsong Dr, Ste A, Prescott Valley, Yavapai, AZ, 86314-1220
Hours of Operation: Mon-Fri 8:30am-4:30pm
Phone Number: 928-776-4612
Website: http://www.northlandcares.org
Email: webster@northlandcares.org

The Salvation Army Verde Valley Service Center

Description: Provides assistance to qualifying residents of Sedona and the Verde Valley. Assistance includes rent payments, utility assistance, and other assistance as available.
Eligibility: Qualifying residents of Sedona, Village of Oak Creek, Camp Verde, Beaver Creek, Rimrock, Lake Montezuma, Cottonwood, Clarkdale, Cornville, and Jerome are eligible for assistance upon qualification.
Intake: Call and leave a message with name, phone number, and requested assistance. A caseworker will return messages; ; Contact to confirm documents required
Physical Address: Confidential location, Sedona, Coconino, AZ, 86339
Hours of Operation: Mon-Fri 8am-4:30pm
Phone Number: 928-963-4342
Website: http://www.salvationarmyusa.org/az/sedona/w-hwy-89a/
Email: jennie.underwood@usw.salvationarmy.org

Verde Valley Sanctuary

Description: Offers transitional housing, if space permits. Offer case management, referrals, housing assistance and more. Also offers legal advocates that assist survivors in navigating the civil legal system by providing them with information and resources, and help survivors obtain protection orders, completing and filing critical paperwork and attend court hearings.
Eligibility: Survivors of domestic and sexual violence
Intake: Call; Contact to confirm documents required
Physical Address: Confidential Location, Sedona, Coconino, AZ, 86339
Hours of Operation: 24-hours
Phone Number: 928-634-2511
Website: http://verdevalleysanctuary.org
Email: vvs@verdevalleysanctuary.org

Against Abuse, Inc

Description: Provide crisis shelter services, mobile and community-based services, transitional living services and supervised visitation for victims of domestic and/or sexual violence. Site for coordinated entry into housing.
Eligibility: Adult victims of domestic and/or sexual violence, dating violence, stalking, and trafficking.
Intake: Call. Required documents will depend on services.
Physical Address: 119 N Florence St, Casa Grande, Pinal, AZ, 85122-4418
Hours of Operation: Administration Mon-Fri 8am-5pm 24-hours crisis services
Phone Number: 520-836-1239
Website: http://www.against-abuse.org
Email: maria-elenaochoa@against-abuse.org

La Casa de Paz

Description: Provides emergency shelter for victims of domestic and sexual violence. Clients' pets may be temporarily housed in foster homes through the Animal Safe Home Network.
Eligibility: Adult victims of domestic and/or sexual violence, dating violence, stalking, trafficking
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Casa Grande, Pinal, AZ, 85130
Hours of Operation: 24-hours
Phone Number: 520-836-0858
Website: http://against-abuse.org/

Prescott Area Shelter Services

Description: Provides emergency housing for women and women with children who are homeless. Also offers a warming center in the winter.
Eligibility: Women who are homeless; accepts those with children
Intake: Call; Contact to confirm documents required
Physical Address: 336 N Rush St, Prescott, Yavapai, AZ, 86301-2632
Hours of Operation: Administration Mon-Fri 9am-noon; 24-hours shelters
Phone Number: 928-778-5933
Website: http://www.prescottshelters.org
Email: passdirector@prescottshelters.org

Saint Vincent de Paul - Helpline - Flagstaff

Description: Provides assistance to people in need. Assistance includes food twice a monthly and clothing vouchers once every six months. Also provides financial assistance for rent, utilities, car repairs, and prescriptions once a year.
Eligibility: People in need in the greater Flagstaff area
Intake: Call the helpline
Physical Address: 2113 N East St, Flagstaff, Coconino, AZ, 86004-3510
Hours of Operation: Mon-Fri 9am-10:30am
Phone Number: 928-774-6511
Website: http://www.stvincentdepaul.net/flagstaff-sfdaconference
Email: stvincentdepaul.flagstaff@gmail.com

Northland Family Help Center's Domestic Violence Shelter

Description: Provides crisis intervention hotline and gender inclusive shelter for survivors of domestic violence, sexual assault, and human trafficking. Program includes advocacy, case management, counseling, and life skills training educational groups. Answers the Northern Arizona Care and Support After Assault hotline for adults and adolescent victims of sexual assault to go for help and to explore their options after an assault.
Eligibility: Survivors of domestic violence, sexual assault, and trafficking
Intake: Call; no documents required
Physical Address: Confidential Location, Flagstaff, Coconino, AZ, 86004
Hours of Operation: Administration Mon-Fri 9am-5pm; 24-hours hotline and shelter
Phone Number: 928-527-1900
Website: http://www.northlandfamily.org

Stepping Stones Agencies

Description: Provides crisis line and emergency shelter for survivors of domestic violence and sexual assault. Transitional apartments are available for clients who complete the shelter program. Also provides advocacy, safety planning, assistance with orders of protection, and educational and support groups.
Eligibility: Adults age 18 and older and their minor children who are victims of domestic violence or sexual assault and live in West Yavapai County
Intake: Call the Crisis Line
Physical Address: Confidential Location, Prescott Valley, Yavapai, AZ, 86314
Hours of Operation: Administration Mon-Thu 9am-4pm; 24-hours crisis line and shelter
Phone Number: 928-445-4673
Website: http://www.steppingstonesaz.org
Email: melissa@steppingstonesaz.org

The Salvation Army Lake Havasu City Service Extension

Description: Provides rent payment assistance, electric and water utility bill payment assistance, food boxes, sack lunches, and personal hygiene items.
Eligibility: Some requirements to receive utility and rental assistance, must qualify.
Intake: Call or go to location
Physical Address: 2049 Swanson Ave, Lake Havasu City, Mohave, AZ, 86403-6727
Hours of Operation: Admin Mon-Fri 8:30am-12pm; Community Room to cool off and receive water. Mon & Wed & Fri 8:30am-12pm. Tue & Thurs by appointment only.
Phone Number: 928-680-3678
Website: http://lakehavasucity.salvationarmy.org
Email: heather.crawford@usw.salvationarmy.org

Gila River Indian Community Domestic Violence Services

Description: Provides emergency shelter for victims of domestic violence. Client services include crisis intervention, needs assessment, information and referrals, court preparation and advocacy, and help getting Temporary Restraining Orders.
Eligibility: Tribal community members who are victims of domestic violence
Intake: Call. No documents needed.
Physical Address: Confidential Location, Sacaton, Pinal, AZ, 85147
Hours of Operation: 24-hours
Phone Number: 855-203-5849
Website: http://www.gilariver.org/index.php/departments/community-safety

Hopi Tribe Domestic Violence Program

Description: Provides domestic violence, sexual assault and human trafficking resources for Hopi tribal members.
Eligibility: Members of the Hopi Tribe
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Kykotsmovi Village, Navajo, AZ, 86039
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-738-1115
Website: http://www.hopi-nsn.gov/contact/

Tohdenasshai Committee Against Family Abuse

Description: Provides hotline, shelter and local transportation for Navajo women and children who are victims of domestic violence. Assists with filing orders of protection in court. Offers referrals to available and appropriate professional and social services. Provides emergency shelter for women and children who are victims of domestic violence.
Eligibility: Women and children from the Navajo Nation who are victims of domestic violence, human trafficking or sexual assault.
Intake: Call, Contact the provider for any documents required.
Physical Address: Confidential Location, Kayenta, Navajo, AZ, 86033
Hours of Operation: 24-hours
Phone Number: 928-697-3635

Coconino County Social Services - Williams

Description: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance to prevent eviction, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.
Eligibility: Coconino County residents with low income and people who are homeless
Intake: Call for appointment, visit office or visit website. Contact provider to confirm documents required
Physical Address: 850 W Grant Ave, Williams Senior Center, Williams, Coconino, AZ, 86046-2276
Hours of Operation: Walk-ins Mon-Thu 9am-noon; by appointment only Mon-Thu 1pm-2pm
Phone Number: 928-679-7453
Website: http://www.coconino.az.gov/socialservices

Coconino County Social Services - Page

Description: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance to prevent eviction, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers.
Eligibility: Coconino County residents with low incomes and people who are homeless
Intake: Call for an appointment or visit website. Contact provider to confirm documents required
Physical Address: 467 Vista Ave, Page, Coconino, AZ, 86040
Hours of Operation: Mon-Fri 8am-1pm, 2pm-5pm
Phone Number: 928-679-7496
Website: http://www.coconino.az.gov/socialservices

Coconino County Social Services - Fredonia

Description: Provides coordination of services through referrals which may include, but is not limited to, financial empowerment classes, housing rehabilitation, weatherization services, and appliance repair or replacement. Provides housing and utilities deposit and payment assistance.**Currently only accepting families for rental assistance due to low funds**
Eligibility: Coconino County residents with low income and people who are homeless
Intake: Cal, email, or visit website for appointment. Contact Provider to confirm documents required.
Physical Address: 20 W Brown St, Fredonia, Coconino, AZ, 86022
Hours of Operation: 3rd Thu 8:30am-2pm by appointment only
Phone Number: 928-643-7241
Website: http://www.coconino.az.gov/socialservices

Coconino County Social Services - Flagstaff

Description: Provides coordination of services through referrals which may include, but is not limited to, Thrift Store Vouchers, financial empowerment classes, housing rehabilitation, weatherization services, and repair or replacement of appliances. Offers housing payment assistance, including senior recertification. Also provides utility payment assistance and deposits, when setting up a new utility service. Offers free menstrual products and infant or adult diapers. **Rental assistance is first come first served beginning on the first of the month**
Eligibility: Coconino County residents with low income
Intake: Call, visit office, or visit website. Contact provider to confirm documents required.
Physical Address: 2625 N King St, Flagstaff, Coconino, AZ, 86004-1884
Hours of Operation: Mon-Thu 8am-noon, 1pm-3:30pm; other times by appointment only
Phone Number: 928-679-7453
Website: http://www.coconino.az.gov/socialservices
Email: abintz@coconino.az.gov

Helping Hands for Freedom

Description: Provides financial assistance for veteran and Gold Star families with at least one child 18 or under living in their home. Assistance includes mortgage/rent payments, car payments, and utility bill payments.
Eligibility: Veteran and Gold Star families with at least one child 18 or under in the home.
Intake: Call, email, visit office, visit website, or write; Contact provider to confirm documents required
Physical Address: 326 E Coronado Rd, Ste 103, Phoenix, Maricopa, AZ, 85004-1524
Hours of Operation: Mon-Fri 8:30am-4:30pm
Phone Number: 602-845-1390
Website: http://www.helpinghandsforfreedom.org
Email: esnelz@helpinghandsforfreedom.org

Saint Vincent de Paul - Saint Mary of Angels Conference

Description: Provides financial and non-monetary assistance to those in need of help residing in Navajo County. Financial assistance may be used for rent and utility services, as well as medications and travel expenses for medical appointments and work. Offers clothing, furniture, and medical equipment as available.
Eligibility: Individuals in need residing in Navajo County, with a focus on disabled, retired, or unemployed individuals and those living on fixed income or below the poverty level.
Intake: Call, visit location, or visit website; Contact to confirm documents required
Physical Address: 1525 S McCoy Dr, Pinetop, Navajo, AZ, 85935
Hours of Operation: Tue-Fri Noon-2:30pm
Phone Number: 928-367-3057
Website: http://www.stvincentpinetop.com/home.html

Nation's Finest - Flagstaff

Description: Provides rapid rehousing and homelessness prevention services to eligible veterans and veteran families. Services may include assistance for rental arrears, security deposits, utility and rental assistance, and case management to stabilize housing.
Eligibility: Low income veterans and veteran families across Coconino, Gila, Navajo, and Apache counties, including rural communities that have been discharged with any character of service other than dishonorable or general court martial who are experiencing homelessness or are at risk of becoming homeless.
Intake: Call or visit office. Required documents will depend on services.
Physical Address: 1515 E Cedar Ave, Ste A5, Flagstaff, Coconino, AZ, 86004-1630
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-266-1984
Website: http://www.nationsfinest.org
Email: modonnell@nationsfinest.org

Faith and Grace, Inc

Description: Provides domestic violence services including 24-hour hotline, emergency shelter and victim advocacy.
Eligibility: Mohave county residents
Intake: Call or visit website. Required documents will depend on services.
Physical Address: Confidential Location, Lake Havasu City, Mohave, AZ, 86405
Hours of Operation: 24-hours hotline and website
Phone Number: 928-302-1358
Website: http://faithandgraceinc.com
Email: info@faithandgraceinc.com

Gila County Community Action Program - Payson

Description: Provides case management, personal financial management and budgeting education, mortgage payment assistance, rent payment assistance, utility payment, deposit assistance and diaper distribution. Assists with applications for discounted gas and electric service. No rental assistance funds for adults with no children.
Eligibility: Applicants must meet Federal Poverty Income Guidelines and have a documented need for assistance. Must have children.
Intake: Call. Required documents will depend on services.
Physical Address: 110 W Main St, Ste A, Payson, Gila, AZ, 85541-4818
Hours of Operation: Prescreening packets accepted Mon-Thu 8am-4pm
Phone Number: 928-474-7192
Website: http://www.gilacountyaz.gov/government/community/community_action_program.php

Gila County Community Action Program - Globe

Description: Provides case management, personal financial management and budgeting education, mortgage payment assistance, rent payment assistance, and utility payment and deposit assistance. Assists with applications for discounted gas and electric service. No rental assistance funds for adults with no children.
Eligibility: Applicants must meet Federal Poverty Income Guidelines, submit all requested documentation, and have a documented need for assistance. Must have children.
Intake: Call. Required documents will depend on services.
Physical Address: 5515 S Apache Ave, Ste 200, Globe, Gila, AZ, 85501-4367
Hours of Operation: Prescreening packets accepted Mon-Thu 8am-4pm
Phone Number: 928-425-7631
Website: http://www.gilacountyaz.gov/government/community/community_action_program.php

Cornerstone Mission Project, Inc

Description: Provides faith-based emergency shelter for people who are homeless. Separate facilities for men, for women, and for women with children. Services include meals and case management for up to 90 days with a goal of housing. Site for coordinated entry into housing.
Eligibility: Homeless adults and homeless women with children. During unsafe weather conditions individuals can stay in the day room.
Intake: Visit the mission or the website. Required documents will depend on services.
Physical Address: 3049 Sycamore Ave, Kingman, Mohave, AZ, 86409-3615
Hours of Operation: Daily 9am-5pm shelter intake; evening by appointment
Phone Number: 928-757-1535
Website: http://cornerstonemissionaz.com
Email: lisa.cornerstone@hotmail.com

Nation's Finest - Bullhead City

Description: Provides services for Veterans that are experiencing homelessness or at risk of becoming homeless. Services include Supportive Services for Veteran Families (SSVF), Shallow Subsidy, emergency housing, case management, pre-employment assistance, and referrals to additional services. Also includes financial assistance for moving, transportation, rent and utilities payment, and child care.
Eligibility: Veterans
Intake: Call, email, or visit office. Required documents will depend on services.
Physical Address: 1343 Hancock Rd, Bullhead City, Mohave, AZ, 86442-5909
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-444-1135
Website: http://www.nationsfinest.org
Email: rwhite@nationsfinest.org

Stagger Straight Community Emergency Shelter

Description: Provides shelter for people experiencing homelessness. Site for coordinated entry into housing. Other services include Individual Advocacy, Self Advocacy Support , Personal Financial Counseling and Specialized Information and Referral.
Eligibility: People experiencing homelessness in the Prescott area
Intake: Call or visit shelter. Required documents will depend on services.
Physical Address: 531 Madison Ave, Prescott, Yavapai, AZ, 86301-2432
Hours of Operation: Daily 5:30pm-7am
Phone Number: 928-445-8382 x4
Website: http://www.yavapaiccj.org
Email: Amy.Marshall@yavapaiccj.org

Alice's Place

Description: Provides confidential temporary shelter for victims of domestic violence and a 24-hour crisis line and crisis intervention for victims of domestic violence, sex trafficking, sexual assault, dating abuse and stalking. Services include individual advocacy, care/case management, general crime victim assistance, subject specific public awareness/education, adult sexual assault prevention, spouse/intimate partner abuse prevention and life skills education.
Eligibility: Adults age 18 and older and their minor children experiencing domestic violence, human trafficking, sexual assault, stalking or dating abuse.
Intake: Call
Physical Address: Confidential Location, Winslow, Navajo, AZ, 86047
Hours of Operation: 24-hours
Phone Number: 928-289-3003
Website: http://www.alicesplace.org
Email: alicesplace555@yahoo.com

US Vets - Phoenix - Ashley's Place

Description: Provides transitional housing services, financial education, VA benefit assistance, and career services for female veterans.
Eligibility: Female veterans with a discharge other than dishonorable who experienced military sexual trauma, intimate partner violence, or domestic violence during or after their military service. Must be homeless or at imminent risk of losing housing, must be able to live independently in a shared housing environment, and pass eligibility screening.
Intake: Call, email, visit office, or write.
Required documents: photo ID, certificate of release for discharge from Active Duty (DD form 214) showing discharge status or letter of service, and proof of homelessness. If currently housed: copies of signed lease or landlord agreement and copy of eviction notice or court-ordered move-out date, if applicable.
Physical Address: 3507 N Central Ave, Ste 200, Phoenix, Maricopa, AZ, 85012-2123
Hours of Operation: Mon-Fri 8am-5:30pm
Phone Number: 602-499-3859
Website: http://usvets.org/wp-content/uploads/2025/03/Phoenix-Ashleys-Place-Brochure_v11.pdf
Email: ashleysplace@usvets.org

US VETS - Phoenix

Description: Offers various services for veterans and their families that are low income and/or experiencing homelessness.
Eligibility: Must be a Veteran that served in the active military, naval air service or coast guard with a discharge other than dishonorable, must be homeless or at imminent risk of losing housing, and must have very low income
Intake: Call, email, or visit office. Required documents: photo ID for all adults in household, social security cards for all household members, certificate of release or discharge from Active Duty (DD Form 214) showing discharge status or letter of service, proof of all household income (must be dated within 30 days), and proof of homelessness if currently unhoused. If currently housed: copies of current signed lease or landlord agreement and copy of eviction notice or court ordered move-out date, if applicable.
Physical Address: 3507 N Central Ave, Ste 200, Phoenix, Maricopa, AZ, 85012-2123
Hours of Operation: Supportive Services Mon-Fri 7am-4pm; After Care Mon-Fri 9am-5pm
Phone Number: 877-548-7838
Website: http://usvets.org/locations/phoenix

211 Arizona Housing Crisis Hotline

Description: Provides rental assistance and eviction prevention resources for individuals residing in rural Arizona who are facing homelessness within 21 days.
Eligibility: Residents of rural Arizona at risk of homelessness within 21 days
Intake: Call; No documents required
Physical Address: 1275 W Washington St, Ste 201, Tempe, Maricopa, AZ, 85281
Hours of Operation: 9am-7pm daily
Phone Number: 877-211-8661 x1
Website: http://211arizona.org

Tempe Human Services HOPE

Description: Provides support to people experiencing homelessness in Tempe. Services include outreach and engagement, and connection to resources for mental health, substance abuse, and immediate hygiene needs. Also provides outreach through an encampment online reporting tool. Also provides housing assessments for adults who are homeless. Based on the assessment, people who are the most in need are placed on the community-wide priority list. Local agencies use the list to get clients. Includes screening for additional services. Site for coordinated entry into housing.
Eligibility: Adults and families who are homeless
Intake: Call or visit office for appointment; contact provider for any documents required.
Physical Address: 3500 S Rural Rd, Tempe Public Library Ste 202, Tempe, Maricopa, AZ, 85282-5405
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 480-350-5400
Website: http://www.tempe.gov/government/community-health-and-human-services/housing-services/ending-homelessness/homeless-outreach

Veterans First Limited

Description: Provides homelessness prevention resources and stabilization for all veterans, with special emphasis on senior, disabled and women veterans. Offers assistance with rent, utilities, food, and bus passes, and information about services and referrals to community resources.
Eligibility: Only veterans, their families and caregivers.
Intake: Call, leave message if no answer. Initial intake will be done over the phone with specific document requirements to be considered for assistance. Requester must comply with all requests pertaining to the intake process. We will do our best to provide an answer within 3 business days as to our decision for assistance.
Physical Address: 8433 N Black Canyon Hwy, Ste 164, Phoenix, Maricopa, AZ, 85021-4859
Hours of Operation: Mon-Thu 10am-2pm
Phone Number: 602-989-7207
Website: http://veteransfirstltd.org
Email: jsisco@veteransfirstltd.org

Safe House Domestic Violence Shelter

Description: Provides telephone crisis intervention and shelter for adult survivors of domestic violence, and victims of other crimes or human trafficking.
Eligibility: Women and men survivors of domestic violence, and victims of other crimes or trafficking in Yuma County
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Yuma, Yuma, AZ, 85365
Hours of Operation: Mon-Fri 8am-5pm administration; 24-hours facility
Phone Number: 928-782-0044
Website: http://ccs-soaz.org/service/domestic-violence-shelters/

Sierra Vista Domestic Crisis Shelter/Forgach House

Description: Provides telephone crisis intervention and shelter for men and women and their children who are victims of domestic violence. Program includes advocacy, groups, parenting classes, and transportation to social and legal services appointments. Length of stay is 120 days.
Eligibility: Male and female survivors of domestic violence and their children
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Sierra Vista, Cochise, AZ, 85636
Hours of Operation: Mon-Fri 8am-5pm administration; 24-hours hotline
Phone Number: 520-458-9096
Website: http://ccs-soaz.org/service/domestic-violence-shelters/

House of Hope Domestic Crisis Shelter

Description: Provides telephone crisis intervention and shelter for men and women and their children who are victims of domestic violence. Program includes advocacy, groups, parenting classes, and transportation to needed social and legal services. Length of stay is 120 days. Participants may be eligible for up to 18 months of transitional shelter.
Eligibility: Male and female survivors of domestic violence and their children
Intake: Call. Required documents will depend on services.
Physical Address: Confidential Location, Douglas, Cochise, AZ, 85608
Hours of Operation: Mon-Fri 8am-5pm administration; 24-hours hotline
Phone Number: 520-364-2465
Website: http://ccs-soaz.org/service/domestic-violence-shelters

Keys to Change

Description: Provides a wide variety of support services for single adults including shelter, housing related coordinated entry, employment assistance, and other services. Assistance and services are all in person, no assistance available via phone. Visit the Brian Garcia Welcome Center for intake, open 24 hours a day. *Does not serve adults with minor children*
Eligibility: single adults age 18 and older (does not serve adults with minor children)
Intake: visit the Brian Garcia Welcome Center, no documents required. Does not provide services over the phone, services are only provided in person.
Physical Address: 206 S 12th Ave, Phoenix, Maricopa, AZ, 85007-3101
Hours of Operation: Brian Garcia Welcome Center 24-hours; Lodestar Day Resource Center Mon-Fri 7:30am-11pm
Phone Number: 602-883-4509
Website: http://keystochangeaz.org

Emerge Domestic Abuse Hotline & Emergency Shelter

Description: Provides crisis intervention hotline and safety planning to people experiencing domestic abuse. Also provides referrals to people and community members who are trying to assist someone experiencing abuse. The emergency shelter provides temporary housing, case management and support, children's services, and assistance with orders of protection.
Eligibility: Children and adults whose lives have been affected by domestic abuse
Intake: Call. No documents required for the hotline.
Physical Address: Confidential Location, Tucson, Pima, AZ, 85716
Hours of Operation: 24-hours crisis line and shelters
Phone Number: 520-795-4266
Website: http://www.emergecenter.org
Email: info@emergecenter.org

Church on the Street Mission

Description: Provides faith-based emergency shelter for adults who are homeless. Separate facilities for men and women. All residents must attend mandatory Bible studies.
Eligibility: Men and women who are homeless. Accepts those taking psychiatric medication; does not accept sex-offenders.
Intake: Call. Documents required will depend on services.
Physical Address: 1402 S Tyndall Ave, Tucson, Pima, AZ, 85713-1726
Hours of Operation: Administration Mon-Fri 8am-5pm; intake daily 3pm-5pm
Phone Number: 520-409-2440
Website: http://www.cotstucson.org
Email: cotstucson@yahoo.com

The Salvation Army North West Valley Corps

Description: Offers community recreation programs. Provides hot meals, food boxes, back-to-school assistance. Rent and utility assistance on a limited basis.
Eligibility: Photo ID and current proof of address for weekly emergency food box. Limited non-income based assistance with APS, SRP and Southwest Gas limited to once every 2 years and 3 times in a lifetime.
Intake: Visit; line starts forming hours before opening time and funds are limited
Physical Address: 17420 N Avenue of the Arts Blvd, Surprise, Maricopa, AZ, 85378-2577
Hours of Operation: Mon-Fri 9am-noon, 1pm-4pm
Phone Number: 623-977-1084
Website: http://northwestvalley.salvationarmy.org/north-west-valley-az?_gl=1*j9gell*_gcl_au*mtg1nze2mtyxny4xnzy1ntu4mte0*_ga*njc3nze1mjc1lje3nju1ntgxmtq.*_ga_
Email: Jaqueline.Murillo@usw.salvationarmy.org

La Frontera Magnotto House

Description: Provides day program for homeless adults with a serious mental illness who are referred by the RAPP program. Includes breakfast and lunch, personal hygiene kit, shower, and laundry facilities. Also provides coordinated entry access for housing assessments and to screen for additional services.
Eligibility: Adults with a serious mental illness who are homeless or nearly homeless; must have referral from RAPP
Intake: Call, visit office, or visit website. Contact provider to confirm documents required
Physical Address: 2940 N Flowing Wells Rd, Tucson, Pima, AZ, 85705
Hours of Operation: Administration Mon-Fri 8am-5pm
Phone Number: 520-624-5518
Website: http://www.lafronteraaz.org
Email: gabriel.marvan@lafrontera.org

Saint Vincent de Paul - Tucson Diocesan Council

Description: Provides a referral service to local Catholic churches for people in need. May include referrals for food boxes, financial assistance for rent and utilities, and vouchers for clothing and furniture.
Eligibility: People in need who live within Tucson Catholic church parish boundaries
Intake: Call for intake and referral to participating church; if accepted for assistance, a home visit may be scheduled; Contact to confirm documents required
Physical Address: 829 S 6th Ave, Tucson, Pima, AZ, 85701-2624
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-628-7837
Website: http://www.svdptucson.org
Email: inbox@svdptucson.org

I-HELP Shelter Program - Tempe

Description: Provides overnight sleeping space, evening meals, and community resources for up to 40 participants.
Eligibility: Must be 18 or older
Intake: Must come to the office at 8 am in person to get on the wait list and is first come first serve. Availability depends on available space and intakes are between 10am and 2 pm. No ID or other documents are required.
Physical Address: 2146 E Apache Bvld, Tempe, Maricopa, AZ, 85281-4863
Hours of Operation: Mon-Fri 8am-2pm
Phone Number: 480-389-1277
Website: http://tempeaction.org/get-help/housing-stability

Community Action Program - Tempe

Description: Offers emergency relief for rent and utility payments for Tempe households experiencing a financial crisis.
Eligibility: Must be a Tempe resident.
Intake: Call Community Action Program Hotline or visit website. Contact to confirm documents required.
Physical Address: 2146 E Apache Blvd, Tempe, Maricopa, AZ, 85281-4863
Hours of Operation: Mon & Wed 8am-5pm; Tue & Thu 8am-6:30pm; Friday 8am-noon
Phone Number: 480-389-1375
Website: http://tempeaction.org/get-help/economic-mobility

Our Family Services Housing Program

Description: Provides scattered-site rapid re-housing program for adults and families who are homeless. Participants must be able to obtain a source of income and meet with their case manager regularly. Services include education and job training assistance, and advocacy. Also provides housing assessments for people who are homeless. Based on the assessment, those who are the most in need are placed on the community-wide priority list. Local agencies use the list to get clients. Includes screening for additional services. Coordinated entry into housing site.
Eligibility: Adults and families who are homeless
Intake: Call for intake or visit website. Contact provider to confirm documents required
Physical Address: Various locations citywide, Tucson, Pima, AZ, 85712
Hours of Operation: Administration Mon-Thu 9am-5pm
Phone Number: 520-323-1708
Website: http://www.ourfamilyservices.org

Old Pueblo Community Services

Description: Administers specialized housing programs and serves as housing related coordinated entry. Also provides housing assessments for adults who are homeless and screening for additional services.
Eligibility: Varies by program
Intake: Call or visit website for application; Contact to confirm documents required
Physical Address: Various locations citywide, Tucson, Pima, AZ, 85713-3644
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 520-546-0122
Website: http://www.helptucson.org
Email: info@helptucson.org

PPEP Human Services Department - San Luis

Description: Provides emergency financial assistance for rent and utilities for area farmworkers. Includes referrals for other needed services.
Eligibility: Farmworkers in Yuma County on low income who are in need; must have children age 17 or younger in the home
Intake: Call for appointment; Contact the provider for any documents required.
Physical Address: 731 N 1st Ave, San Luis, Yuma, AZ, 85349
Hours of Operation: Vary
Phone Number: 928-627-3203
Website: http://ppep.org/programs/human-services/emergency-services

PPEP Farmworker Housing Assistance Program

Description: Provides housing services for farm workers with low incomes. Includes housing search assistance, case management, and limited financial assistance for rent.
Eligibility: Farmworkers in Yuma County
Intake: Call; contact the provider for any required documents.
Physical Address: 201 N Bingham Ave, Ste 9, Somerton, Yuma, AZ, 85350
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-627-7665
Website: http://www.pmhdc.com/
Email: mhdcmicro@ppep.org

MAP a Plan Program - Green Valley

Description: Provides support services for families and seniors on low income. Services include emergency rent and utility payment assistance. Financial assistance applicants are required to attend six hours of workforce training and budgeting classes. Also provides assistance to sign up for benefits, including Nutrition Assistance (food stamps/SNAP); backpacks for school children; diapers; and referrals to additional services.
Eligibility: Individuals and families on low income in Green Valley, Arivaca, and Amado
Intake: Call for intake and to confirm documents required
Physical Address: 3950 S Camino del Heroe, Green Valley, Pima, AZ, 85614-5700
Hours of Operation: Tue 9am-3pm
Phone Number: 520-625-5966
Website: http://www.valleyassistanceservices.org

Project Action for Veterans

Description: Provides support services for veterans who are experiencing homelessness or near-homeless. Services include housing stability planning, budgeting, deposits for rent and utilities, moving and storage costs, some household supplies, auto repair if needed for work, employment-related expenses, child care, and bus passes. Resource specialists visit locations in southern Arizona on a rotating basis.
Eligibility: Veterans with active duty service time, who are homelessness or near-homeless in Cochise, Graham, Greenlee, Pima, and Santa Cruz counties; must be at or below 50% of the area medium income
Intake: Call for schedule; must bring photo ID, DD-214 discharge papers (if available), and proof of income; Contact to confirm documents required
Physical Address: 3502 S 6th Ave, Ste 140, Tucson, Pima, AZ, 85713-6121
Hours of Operation: Administration Mon-Fri 8am-noon, 1pm-4pm; Tucson drop-in times Mon, Tue, Thu, Fri 8am-noon, 1pm-3pm
Phone Number: 520-308-3093
Website: http://www.primavera.org
Email: jtorres@primavera.org

Primavera Men's Shelter

Description: Provides emergency shelter for up to seven consecutive nights for adult males who are homeless. Services include meals, laundry, clothing, hygiene and shower facilities. Extensions for up to 60 days may be available to those who are in the employment program or working with case coordinator. (Offers warming center during November 15th to March 31st)
Eligibility: Men age 18 and older who are homeless; photo ID not required. Must be ambulatory. Does not accept level II or III sex offenders.
Intake: Call to make a reservation and to confirm documents required
Physical Address: 200 E Benson Hwy, Tucson, Pima, AZ, 85713-4849
Hours of Operation: Administration 24-hours; Reservations Mon-Fri 8am-9am
Phone Number: 520-623-4300
Website: http://www.primavera.org
Email: jweiner@primavera.org

Primavera Homeless Intervention & Prevention

Description: Provides drop-in center and outreach for men, women, youth, and families who are homeless or near-homeless. Services include mail and message service, restrooms, local phone calls, hygiene supplies, blankets, emergency food boxes, water, and case coordination. Also provides coordinated entry access for housing assessments and to screen for additional services. Offers food and supplies for pet owners in need.
Eligibility: People who are homeless or on low income
Intake: Call or visit office for intake and to confirm documents required
Physical Address: 702 S 6th Ave, Tucson, Pima, AZ, 85701-2600
Hours of Operation: Intakes Mon, Wed, Thu, Fri 9am-12:30pm
Phone Number: 520-623-5111
Website: http://primavera.org/emergency-services/#drop-in

Primavera Emergency Rent and Utility Assistance

Description: Provides rent assistance to people who are experiencing a one-time crisis that makes eviction imminent. Stable means of income is preferred, as this financial assistance is intended to eliminate the crisis so that the client can resume responsibility. Also provides assistance with SW Gas bills including past payment, deposits, late charges, and reconnection fees. Provides deposits for electric, gas, water, and home telephone services. Includes case coordination and advocacy for people who need housing, shelter, employment, and help in obtaining benefits.
Eligibility: People in need who have an eviction notice; must bring photo ID for adults, social security numbers for all family members, birth certificates for children, and proof of income and hardship
Intake: Visit office or visit website for application; complete application and email it or return to office. If there are funds available, applicants will receive a call within 5 business days of returning the application.
Physical Address: 702 S 6th Ave, Tucson, Pima, AZ, 85701-2600
Hours of Operation: Mon, Wed, Thu, Fri 9am-12:30pm

Phone Number: 520-623-5111
Website: http://primavera.org/emergency-services/#rent

Casa Paloma Women's Program

Description: Provides daytime drop-in center and residential housing services for women who are homeless. Length of stay may be 90 days. Center services include breakfast, sack lunch to go, local phone calls, laundry, restrooms, showers, clothing, bus passes, hygiene items, supplies, resources, assessments, referrals, and optional case management.
Eligibility: Homeless women only; photo ID not required
Intake: Pre-screenings are first come, first serve basis. A waiting list is retained. You can also be referred through the HIP Drop-In center.
Physical Address: Confidential location, Tucson, Pima, AZ, 85713
Hours of Operation: Administration Mon-Fri 8am-5pm, pre-screenings Mon, Wed, Fri 1pm-2pm
Phone Number: 520-882-0820
Website: http://www.primavera.org
Email: rleon@primavera.org

JFCS Community Services

Description: Provides emergency financial assistance to people in need for past due rent payment, past due mortgage payment, all utilities (water, gas, electric), grocery gift cards, and free hygiene kits. Max assistance is $1500 per household. Funding is first come first served. Email at 8 am on the first of the month for assistance.
Eligibility: people in need
Intake: Email at 8 am on the first of the month, funding is first come first served at the beginning of each month as funding allows. Max assistance is $1500. Contact provider for documents required.
Physical Address: 4301 E 5th S, Tucson, Pima, AZ, 85711
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-795-0300
Website: http://jfcstucson.org/services/emergency-financial-assistance/
Email: jefa@jfcstucson.org

A New Leaf - Autumn House

Description: Provides emergency shelter for people who are fleeing abusive relationships. Services include case management, crisis intervention, and referrals to other services.
Eligibility: Individuals who are fleeing abusive relationships
Intake: Call, no documents required.
Physical Address: Confidential Location, Mesa, Maricopa, AZ, 85203
Hours of Operation: 24-hours
Phone Number: 480-969-4024
Website: http://turnanewleaf.org/services/sexual-and-domestic-violence-services/autumn-house/
Email: smisilao@turnanewleaf.org

LGBTQ+-Anti-Violence Project

Description: Provides crisis hotline for LGBTQ+ people dealing with intimate partner violence, domestic violence, hate violence, sexual violence, and stalking. Services include case management, emergency shelter, food pantry, and connection to additional resources.
Eligibility: Adult lesbian, gay, bisexual, and transgender individuals aged 18 years and older who are victims of sexual assault, harassment, and violence, and their allies.
Intake: Call or visit location; Contact to confirm documents required
Physical Address: Confidential Location, Tucson, Pima, AZ, 85705
Hours of Operation: Hotline Mon-Fri 8am-7pm ; Closed on federal holidays
Phone Number: 800-553-9387
Website: http://saaf.org/services/anti-violence-project
Email: aprice@saaf.org

Genesis House Shelter

Description: Provides emergency shelter for women escaping domestic violence, sexual assault, and human trafficking.
Eligibility: Female survivors of domestic violence, sexual assault, and human trafficking, and female survivors with children (boys age 10 and younger and girls of any age)
Intake: Call
Physical Address: Confidential Location, Green Valley, Pima, AZ, 85614
Hours of Operation: Mon-Sat 9am-4pm administration, 24-hours hotline and facility
Phone Number: 520-648-3589
Website: http://www.handsofafriend.org

Guadalupe Community Action Program

Description: Provides information to Guadalupe residents about available social services. Provides case management and emergency food boxes for Guadalupe residents with low incomes.
Eligibility: Guadalupe residents who meet income eligibility requirements; must have ID
Intake: Call; ID is needed. Contact the provider for any documents required.
Physical Address: 9241 S Avenida Del Yaqui, Guadalupe, Maricopa, AZ, 85283-2538
Hours of Operation: Mon, Wed, Thu, Fri 8am-5 pm; Tue 11am-2pm; Weekly food distribution Tue 7am-9am
Phone Number: 480-730-3080
Website: https://www.guadalupeaz.org/1213/Community-Action-Program-CAP
Email: lramirez@guadalupeaz.org

Tucson Indian Center Emergency Financial Assistance Program

Description: **temporarily out of funds**

Provides one-time financial assistance to people in need; not restricted to Native Americans. Includes assistance for past-due rent or mortgage payment to prevent homelessness, and utility payment assistance to avoid shut-off.
Eligibility: People in need regardless of ethnicity. Must have shut-off notice, eviction notice, or foreclosure notice for utility or housing payment assistance.
Intake: Call on Mon beginning at 8am to leave a message. When funding is available, the first ten people will be called back by the end of the day and offered appointments.
Physical Address: 160 N Stone Ave, Tucson, Pima, AZ, 85701-1502
Hours of Operation: Administration Mon-Fri 8am-5pm; Program intake Mon 8am
Phone Number: 520-331-7130
Website: http://www.ticenter.org
Email: dbaysa@ticenter.org

The Salvation Army Social Services - Tucson

Description: Provides case management to individuals and families, and emergency financial assistance for rent and electricity. Also provides referrals to transitional housing, job training, employment, and additional services.
Eligibility: People in need on low income
Intake: Call Mondays at 8:30am for intake and appointments for electric. Rental assistance should call at 8am on the first Monday of the month. Must bring photo ID for adults, and birth certificate and Social Security numbers for all in family.
Physical Address: 1002 N Main Ave, Tucson, Pima, AZ, 85705-7610
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 520-792-1111
Website: http://www.salvationarmytucson.org/tucson-social-services

The Salvation Army Hospitality House

Description: Provides emergency shelter for men, women, women with children, and families for seven consecutive nights every 30 days. Offers hot meal, showers, a cot to take a nap, and a sack lunch. Case managers are available to provide referrals to other services. Also provides coordinated entry access for housing assessments and to screen for additional services. Offers warming center during November 15th to March 31st.
Eligibility: Homeless adults, women with children (boys age 10 and younger and girls of any age), and families
Intake: Call to check availability. Visit shelter 3pm-5pm for intake and can start lining up at 2 pm; first-come, first-served. Must bring photo ID.
Physical Address: 1002 N Main Ave, Tucson, Pima, AZ, 85705-7610
Hours of Operation: Intake daily 9am, warming/cooling station 3pm-5pm; shelter 24-hours
Phone Number: 520-795-9671
Website: http://www.salvationarmytucson.org/hospitality-house-shelter
Email: eric.hill@usw.salvationarmy.org

The Salvation Army South Corps Community Center

Description: Multipurpose neighborhood center open to all youth and adults, with an emphasis on the Hispanic community. Offers religious, spiritual, and recreational activities. Also provides emergency homeless shelter for adults in the winter, regardless of temperature. Includes dinner and breakfast.
Eligibility: No restrictions
Intake: Visit center; Contact to confirm documents required
Physical Address: 1625 S 3rd Ave, Tucson, Pima, AZ, 85713-2910
Hours of Operation: Center Mon-Fri 9am-1pm; Daily Jan-Mar shelter, activities very
Phone Number: 520-620-1076
Website: http://tucsonsouth.salvationarmy.org/

POND Housing Navigation Program

Description: Provides housing navigation services for youth who are at risk of or currently experiencing homelessness. Offers connection to community housing, shelters, and agencies who offer mental health services and SMI evaluations. Provides homeless court navigation and application assistance for POND Supportive Housing when available.
Eligibility: LGBTQ+ and allied folks, ages 18-24, who are at risk of or currently experiencing homelessness.
Intake: Call or email. Required documents depend on services.
Physical Address: 1101 N Central Ave, Ste 104, Phoenix, Maricopa, AZ, 85004
Hours of Operation: Vary
Phone Number: 602-400-2601
Website: http://onenten.org/housing-program
Email: keri@onenten.org

Sojourner Center Emergency Shelter

Description: Provides crisis shelter up to 120 days and supportive services for adults and their children who are fleeing domestic violence, sexual assault or human trafficking. Offers case management, lay legal and individual advocacy, and referrals to participants. Pet Companion Center offers shelter for pets of families in the shelter.
Eligibility: Women, men, and their children and pets who are actively fleeing domestic violence or human trafficking
Intake: Call for services; visit website for donation process. Required documents depend on services.
Physical Address: Confidential Location, Phoenix, Maricopa, AZ, 85006
Hours of Operation: 24-hours
Phone Number: 602-244-0089
Website: http://www.sojournercenter.org/programs/emergency-shelter-services/

The Salvation Army Phoenix Social Services Emergency Assistance

Description: Provides financial assistance for Phoenix residents in need. Assistance, when available, includes electricity, water, and gas utility assistance, rent assistance, and food boxes. Offers information about and referrals to available community resources. **Currently out of funds for rental and water bill assistance**
Eligibility: Phoenix residents with a loss of income within the past 90 days or out of pocket unplanned expense within the past 30 days
Intake: Call for pre-screening interview and appointment for financial assistance. Visit office for food assistance or call for specific information. Funding occurs at the beginning of the month for emergency assistance.
Physical Address: 2707 E Van Buren St, Phoenix, Maricopa, AZ, 85008-6020
Hours of Operation: Administration Mon-Fri 8am-4pm; 24-hours client line
Phone Number: 602-267-4122
Website: http://www.salvationarmyphoenix.org
Email: mandy.porter-griffith@usw.salvationarmy.org

UMOM Halle Women's Center

Description: Provides shelter for single women who are experiencing homelessness. There is always a waiting list for shelter.
Eligibility: Single women age 18 and older who are experiencing homelessness
Intake: Call for information
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85008
Hours of Operation: Administration Mon-Fri 8am-5pm: Intakes 6am-2:30pm; Shelter operates 24/7
Phone Number: 602-362-5833
Website: http://www.umom.org/shelter
Email: info@umom.org

UMOM Family Housing Hub

Description: Provides referral services to families with children under 18 who are experiencing homelessness or are at risk of homelessness. The Family Housing Hub helps families with connection to homeless services including family emergency shelter. Provides families with identifying existing resources available for immediate housing. Serves as a site for coordinated entry into homeless services and housing programs in Maricopa County.
Eligibility: Families with children under 18 experiencing homelessness
Intake: Call 211 or visit website for assessment and referral to shelter; Families only need to use the check in number for their weekly check-in.
Hours of Operation: Mon 1pm-6pm, Tue-Fri 10am-3pm office hours
Phone Number: 877-211-8661
Website: http://www.fhhub.org

Avondale Community Action Program

Description: Provides utility, mortgage, and rent payment assistance. Also provides case management, additional referrals, outreach, and home visits for qualifying individuals and families. Offers weatherization program to reduce energy costs for those in owner-occupied housing. Telephone Assistance Program provides telephone service to low income households with a medical need that requires one in the home.
Eligibility: Residents of Avondale, Goodyear, Litchfield Park, and unincorporated Maricopa County islands within Avondale, Goodyear, Litchfield Park, and Laveen
Intake: Call or visit website. Contact provider to confirm documents required.
Physical Address: 995 E Riley Dr, AZ Complete Health Avondale Resource Center, Avondale, Maricopa, AZ, 85323
Hours of Operation: Administration Mon-Fri 8am-5pm; Rental assistance call back Mon, Wed, Fri 11am-1pm
Phone Number: 623-333-2703
Website: http://www.avondaleaz.gov/government/departments/neighborhood-family-services/family-services/community-action-program
Email: info@avondaleaz.gov

A New Leaf - Faith House

Description: Provides a shelter for women that are experiencing homelessness that resulted from domestic violence, sexual assault, or human trafficking, and their children. Services include basic needs, crisis intervention, case management, and referrals to additional resources.
Eligibility: Victims of domestic violence, sexual assault, and human trafficking. Accepts individuals and those with children.
Intake: Call for intake, no documents required.
Physical Address: Confidential Location, Glendale, Maricopa, AZ, 85301
Hours of Operation: 24-hours
Phone Number: 623-939-6798
Website: http://www.turnanewleaf.org/services/domestic-violence-services/faith-house
Email: dcelayalopez@turnanewleaf.org

Vista del Camino Community Action Program

Description: Provides financial assistance for rent to those facing eviction, for utilities for those with a shut-off notice, local bus fare, and prescriptions. Also provides food boxes, pet food, and casual and career clothing. Assists with weatherization and air conditioner repairs for those who cannot afford it. Also provides information about and referrals to other community resources. Does not cover all parts of zip code 85254.
Eligibility: People on low income. Does not cover all parts of zip code 85254.
Intake: Call or visit center. For rent/utility assistance, complete the prescreen online through the Maricopa County Human Services Client Portal found at the bottom of the Vista del Camino website or by calling for assistance.
Physical Address: 7700 E Roosevelt St, Scottsdale, Maricopa, AZ, 85257-4441
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 480-312-2323
Website: http://www.scottsdaleaz.gov/vista-del-camino-community-center

Peoria Community Action Program

Description: Provides rent and utility payment assistance to those in Peoria and Youngtown.
Eligibility: Residents of Peoria and Youngtown
Intake: Call; Contact provider to confirm documents required
Physical Address: 8335 W Jefferson ST, Peoria, Maricopa, AZ, 85345-6516
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 623-979-3911 x405
Website: http://www.peoriaaz.gov/government/departments/neighborhood-and-human-services/community-center/resource-center
Email: peoriacap@fls.org

House of Refuge Sunnyslope, Inc

Description: Provides faith-based, transitional housing for sober, single, adult mothers with custodial children and sober, single adult men without children and sober, single adult women without children.
Eligibility: Must be clean and sober, including marijuana and alcohol, and be able to pass a drug screening. Must be willing and able to work full-time. No convicted sex, arson, or violent offenders. Transitional housing is provided for single men, single women, and single moms with children. We do not provide housing for families.
Intake: Visit website; Contact provider to confirm documents required
Physical Address: 9844 N 7th Pl, Phoenix, Maricopa, AZ, 85020-1703
Hours of Operation: Mon-Fri 9am-3pm
Phone Number: 602-678-0223
Website: http://www.refugesunnyslope.org
Email: info@refugesunnyslope.com

A New Leaf - MesaCAN

Description: Provides financial and case management services to individuals and families in need. Offers limited financial assistance for utility services that are one month past due. Assists with air conditioner repairs during the summer for those who cannot afford them.
Eligibility: Mesa residents in need
Intake: For rent or utility assistance, call on the first Thursday of the month between 2:00-3:30pm or until all appointments are taken.For utility assistance - call or email to sign up for an orientation class which must be completed before an application can be filled out. Orientations are in-person on Mondays, Tuesdays, and Wednesdays from 8:30am-10am. Applicants who are ages 60 and older do not have to attend orientation. No documents required for orientation and contact provider to confirm documents required for financial assistance.
Physical Address: 635 E Broadway Rd, Mesa, Maricopa, AZ, 85204-2023
Hours of Operation: Mon-Fri 8am-4:30pm; diaper distribution times vary.
Phone Number: 480-750-9228
Website: http://www.turnanewleaf.org/services/financial-empowerment/mesacan/mesacan-rent-and-utility-assistance
Email: mesacanclient@turnanewleaf.org

Wickenburg AllThrive365

Description: Provides assistance for residents of Aguila, Circle City, Morristown, Wickenburg, and Wittmann with low income. Offers emergency food including monthly mobile food pantry, weatherization, Nutrition Assistance (food stamps/SNAP) and Medicaid applications by appointment.
Eligibility: Residents of Aguila, Circle City, Morristown, Wickenburg, and Wittmann who meet income guidelines
Intake: Call or visit office. Required documents vary by services.
Physical Address: 466 W Wickenburg Way, Wickenburg, Maricopa, AZ, 85390-2278
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-684-7894
Website: http://allthrive365.org/connection/community-resource-centers-wickenburg/

Maricopa County Community Services Division Rent Assistance

Description: Provides rent and rental deposit payment assistance to residents of Maricopa County except for those living in Glendale, Mesa and Phoenix. Offers referrals to correct CAP offices for people outside the areas served.
Eligibility: Residents of Maricopa County except for those living in Glendale, Mesa and Phoenix. Applicants or households that received previous Emergency Rental Assistance (ERA) payments are not eligible. Applicants that have only received ERA utility program payments are eligible. photo identification, birth certificate of applicant, documentation of household income received in the 30 days prior to and including appointment date, and documentation demonstrating crisis event .
Intake: Complete online application through the Human Services Department Client Portal or visit website for list of local Community Action Program offices; Contact provider to confirm documents required
Physical Address: 234 N Central Ave, Ste 3000, Phoenix, Maricopa, AZ, 85004-2208
Hours of Operation: Administration Mon-Fri 8am-5pm ; 24-hours website
Phone Number: 602-506-0589
Website: http://www.maricopa.gov/5582/Rental-Assistance

Family Promise of Greater Phoenix

Description: Provides shelter and case management for up to 60 days for homeless families with children age 17 and under. Shelter accepts families with pets.
Eligibility: Homeless families with children age 17 and younger; cannot take active domestic violence cases
Intake: Call. No documents needed to use services.
Physical Address: 7447 E Earll Dr, Scottsdale, Maricopa, AZ, 85251
Hours of Operation: Mon-Fri 8:30am-5pm
Phone Number: 480-659-5227
Website: http://www.familypromiseaz.org

Phoenix VA Community Resource & Referral Center

Description: Provides housing assessments for veterans who are homeless. Based on the assessment, people who are the most in need are given a referral and placed on the community-wide priority list. Local agencies use the list to get clients. Includes screening for additional services. Site for coordinated entry into housing. Also provides job search assistance.
Eligibility: Veterans who are, or are about to be, homeless
Intake: Call or visit office
Physical Address: 1500 E Thomas Rd, Ste 106, Phoenix, Maricopa, AZ, 85014-5708
Hours of Operation: Mon-Fri 7:30am-4pm
Phone Number: 602-248-6040
Website: http://www.va.gov/phoenix-health-care/locations/phoenix-va-clinic

Gila Bend Community Action Program

Description: Provides case management for residents of Agua Caliente, Gila Bend, Hyder, Paloma, and Sentinel with low income. Provides food boxes and offers a monthly Job Listing for the local area.
Eligibility: Residents of Agua Caliente, Gila Bend, Hyder, Paloma, and Sentinel with low income
Intake: Call 2nd Fri 4pm-5pm and leave a message. Must have photo ID and proof of address for emergency food boxes.
Physical Address: 202 E Euclid Ave, Gila Bend, Maricopa, AZ, 85337
Hours of Operation: 2nd Fri of the month 4pm-5pm
Phone Number: 602-618-4837
Website: http://www.gilabendaz.org

Surprise and El Mirage Community Action Program

Description: Provides assistance with rent and utility payments to residents of El Mirage, Sun City, Sun City West, Surprise and Waddell. Provides links to a variety of resources
Eligibility: Residents of El Mirage, Sun City, Sun City West, Surprise and Waddell
Intake: Call and leave a message with information including name and contact information, address with ZIP Code, how many children are in the home, if there is someone with a disability in the home, and the type of assistance needed. Residents can complete a pre-screening through website.
Physical Address: 15832 N Hollyhock St, Surprise, Maricopa, AZ, 85378-4175
Hours of Operation: Mon 8am
Phone Number: 623-222-4673
Website: http://surpriseaz.gov/395/Human-Service-Community-Vitality
Email: surprisecares@surpriseaz.gov

Catholic Charities Community Services Projects for Assistance in Transition from Homelessness

Description: Connects seriously mentally ill people experiencing homelessness with psychiatric treatment and housing. Site for coordinated entry into housing.
Eligibility: Seriously mentally ill people experiencing homelessness
Intake: Call; Contact provider to confirm documents required
Physical Address: 2101 N 4th St, Flagstaff, Coconino, AZ, 86004-4200
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-774-9125
Website: http://www.catholiccharitiesaz.org/flagstaff/homelessness

Catholic Charities Community Services - My Sisters' Place

Description: Emergency shelter for victims of domestic violence. Provides advocacy and counseling, safety planning, educational groups, referrals to necessary resources, children's services, case management for domestic violence clients, and outpatient group and individual counseling.
Eligibility: Adults who have experienced domestic violence, and their children ages 18 and younger
Intake: Call; Contact provider to confirm documents required
Physical Address: Confidential Location, Chandler, Maricopa, AZ, 85244
Hours of Operation: 24-hours
Phone Number: 480-821-1024
Website: http://www.catholiccharitiesaz.org/phoenix/domestic-violence
Email: dcurtis@cc-az.org

Catholic Charities Community Services Homeless Services

Description: Provides case management and community referrals for people experiencing homelessness. Site for coordinated entry into housing.
Eligibility: People experiencing homelessness
Intake: Call; Contact provider to confirm documents required
Physical Address: 736 N Main St, Cottonwood, Yavapai, AZ, 86326-3639
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-634-4254
Website: http://www.catholiccharitiesaz.org/cottonwood/homeless

Catholic Charities Legacy Foundation/Christine Stamper Center for Help & Hope

Description: Provides short-term emergency shelter. Offers a day resource center that includes computer access, laundry, shower facilities, hygiene supplies, and hot meals. Also provides homeless outreach services and case management.
Eligibility: Families, individuals, and veterans who are low income, homeless or at risk of homelessness in Mohave County
Intake: Call; Contact provider to confirm documents required
Physical Address: 1594 Oatman Rd, Bullhead City, Mohave, AZ, 86442-7556
Hours of Operation: Vary
Phone Number: 928-758-4872
Website: http://www.catholiccharitiesaz.org/bhc-shelter

Catholic Charities Community Services Emergency Shelter

Description: Provides short-term housing for homeless individuals and families for up to 120 days based on available space. Also provides housing related coordinated entry for families.
Eligibility: Homeless individuals and families
Intake: Call or visit shelter during administration hours; Contact provider to confirm documents required
Physical Address: 2101 N 4th St, Flagstaff, Coconino, AZ, 86004-4200
Hours of Operation: Administration Mon-Fri 8am-5pm ; 24-hours shelter services. Also serves as coordinated entry site for families.
Phone Number: 928-774-9125 x53049
Website: http://www.catholiccharitiesaz.org/flagstaff/emergency-shelter

New Life Center - Domestic Violence Shelter

Description: Provides case management, advocacy, support groups, domestic violence shelter, human trafficking shelter, sexual assault shelter and services to families and adults who are victims of domestic violence, sexual assault, or human trafficking. Maximum length of stay is 120 days and accommodates pets.
Eligibility: Families, men, and women who are victims of domestic violence, sexual assault, or human trafficking.
Intake: Call for phone screening; Contact provider to confirm documents required
Physical Address: Confidential Location, Goodyear, Maricopa, AZ, 85338
Hours of Operation: 24-hours
Phone Number: 623-932-4404
Website: http://www.newlifectr.org
Email: info@newlifectr.org

I-HELP Chandler

Description: Provides emergency shelter for single adults who are experiencing homelessness. Clients receive evening and morning meals and case management. Also provides housing assessments for adults who are homeless. Based on the assessment, people who are the most in need are placed on the community-wide priority list. Local agencies use the list to get clients. Includes screening for additional services. Site for coordinated entry into housing.
Eligibility: Adults who are homeless; does not accept those with children. Must be able to provide self-care without assistance. No registered sex offenders. No obvious signs of impairment.
Intake: Call
Physical Address: 345 S California St, Chandler, Maricopa, AZ, 85225-6201
Hours of Operation: By appointment only; respite center open Sun-Fri 9am-7pm during heat relief season
Phone Number: 480-963-1423 x112
Website: http://azcend.org/get-help/shelter/
Email: valentina@azcend.org

A New Leaf - East Valley Men's Center

Description: Homeless shelter for men who are committed to gaining employment and becoming self-sufficient. Clients receive work assistance, case management, food, water, and other basic needs.
Eligibility: Men experiencing homelessness who are committed to gaining employment and becoming self-sufficient. Sex offenders may be accepted pending parole officer input and investigation report review.
Intake: Visit website or call Mon-Fri 9am-4pm to complete pre-screen. After completing the pre-screen, call Mon-Fri between 7am-8:30am to see if a bed has become available. Does not accept drop-ins. No documents required for pre-screen, photo ID required at intake.
Physical Address: 2345 N Country Club Dr, Mesa, Maricopa, AZ, 85201
Hours of Operation: 24-hours
Phone Number: 480-610-6722
Website: http://www.turnanewleaf.org/services/housing-and-shelter/east-valley-mens-center

Mesa Public Housing Authority

Description: Provides public housing in project-based apartment complexes and Section 8 rent subsidies for various apartment complexes to people on low income. Applicants are placed on a waiting list until assistance is available. Provides assistance with refundable portion of security and utility deposits to low income Mesa residence prior to signing a lease
Eligibility: Individuals and families on very low income who live in the city of Mesa. Housing voucher program is based on income at or below 50% very low income (VLI). Deposit assistance eligibility is based on income at or below 80% of the area median income (AMI). Visit website for current AMI
Intake: Call, visit office, or visit website for wait list information and utility deposit assistance requirements
Physical Address: 200 S Center St, Bldg 1, Mesa, Maricopa, AZ, 85210-1502
Hours of Operation: Lobby Hours Mon-Thu 7:30am-5pm: by appointment only for Housing Specialist
Phone Number: 480-644-3536
Website: http://www.mesaaz.gov/residents/housing

Step Up Bisbee/Naco

Description: Provides major and minor repairs to owner-occupied homes for those on low incomes, with an emphasis on older adults and people with disabilities. Includes the repair or replacement of heating and cooling systems, electricity, plumbing, and painting. The community work projects are scheduled annually. Does not build additions or do structural repairs. Does not provide any services to renters or those who are homeless.
Eligibility: Resident homeowners with low income in the Bisbee and Naco areas
Intake: Visit website for application; Contact to confirm documents required
Physical Address: Confidential location, Bisbee, Cochise, AZ, 85603
Hours of Operation: Vary
Phone Number: 520-561-7220
Website: http://www.stepupbisbeenaco.org
Email: gradysea@gmail.com

WACOG Weatherization Program

Description: Provides home repair and weatherization service for people with low income. Includes the repair or replacement of furnace and evaporative coolers, stoves, and refrigerators.
Eligibility: People with low income
Intake: Call for wait list information; Contact to confirm documents required
Physical Address: 1235 S Redondo Center Dr, Yuma, Yuma, AZ, 85365-2039
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-782-1886
Website: http://www.wacog.com
Email: Craign@wacog.com

Yuma Community Development Department

Description: Provides information about the city's general plan, land use, and zoning codes. Accepts and investigates reports of zoning violations. Issues building permits and inspects buildings to ensure that they meet codes. Also provides owner-occupied housing rehabilitation for low-and moderate-income homeowners.
Eligibility: Vary
Intake: Call or visit website; Contact to confirm documents required
Physical Address: 1 City Plaza, Yuma, Yuma, AZ, 85364-1436
Hours of Operation: Mon-Thu 7am-5pm, every other Fri 7am-5pm
Phone Number: 928-373-5175
Website: http://www.yumaaz.gov/government/community-development

Tucson Home Owner Repair Programs

Description: Provides major and minor home repairs for owner-occupants on low income. Includes the repair or replacement of heating and cooling systems, electricity, gas lines, and roofs. Also provides barrier removal such as the installation of wheelchair ramps.
Eligibility: Low-income owner-occupants of houses and mobile homes
Intake: Call, visit office, or visit website; Contact to confirm documents required
Physical Address: 310 N Commerce Park Loop, Santa Rita Building, Tucson, Pima, AZ, 85745-2700
Hours of Operation: Administration Mon-Fri 8am-5pm; Drop-in assistance Tue 8am-noon, Thu noon-4pm
Phone Number: 520-791-4171
Website: http://www.tucsonaz.gov/departments/housing-and-community-development/homeowner-repair-programs

CAHRA Home Repair Program

Description: Provides home energy use assessment, weatherization, and minor home repair services for homeowners on low income. Also provides heating and cooling system repair and replacement; and the repair or replacement of appliances, such as stoves, refrigerators, and water heaters. Must have existing system; does not include assistance if there is not a heating and cooling system already in place.
Eligibility: Homeowners on low income who have lived in their house for at least 1 year. Must live in Pinal County.
Intake: Call; application and instructions will be mailed. After the application and required documentation are received and homeowner is found eligible, the home will be inspected and assessed. Applicants may be placed on waiting list.
Physical Address: 109 N Sunshine Blvd, Eloy, Pinal, AZ, 85131-2159
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-466-1112
Website: http://www.cahra.org/
Email: lrangel@cahra.org

Mohave County Owner-Occupied Housing Rehabilitation

Description: Performs repairs to homes that are owned and occupied by people on low income. Services include the repair or replacement of water heaters, heating and cooling systems, roofing, septic systems, plumbing and electrical repairs, and disability accommodations.
Eligibility: People who have low income, are elderly, have disabilities, or have families with children age 18 and younger living with them
Intake: Call. Required documents will depend on services.
Physical Address: 700 W Beale St, Kingman, Mohave, AZ, 86401-5711
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-753-0723 x4215
Website: http://www.mohave.gov/contentpage.aspx?id=114&cid=14

Gila River Indian Community Department of Community Housing

Description: Provides for the construction of new homes from both Community funded sources (RHIP) and Federal funded sources (NAHASDA). Provides for the repair and maintenance of existing stock of housing built previously from Federal funding sources. Provides for the management of Rental Housing built and maintained through Federal funding and implementation of Community policies on said rental units. Provides for the awareness education to tenants of housing regarding drugs, violence and gangs within the Community. Serve rental and homeownership tenants by annual certifications and inspections. Provides housing counseling services, and intake for eligibility for housing assistance.
Eligibility: No restrictions
Intake: Call or visit website. Required documents will depend on services.
Physical Address: 525 W Gu U Ki, Sacaton, Pinal, AZ, 85147
Hours of Operation: Mon-Fri 8am-5pm administration
Phone Number: 520-562-3904
Website: http://www.gilariver.org/index.php/departments/tribal-development-services
Email: derwin.cooper.dch@gric.nsn.us

Pinal County Owner Occupied Housing Rehabilitation Program

Description: Performs repairs to homes that are owned and occupied by people on low income. Services include the repair or replacement of water heaters, heating and cooling systems, roofing, septic systems, home accessibility, and plumbing and electrical repairs. Services are provided in the form of a grant or a forgivable loan. The forgivable loan will require a lien be placed on the home for a specified period of time
Eligibility: People on low income; must live in an unincorporated area in Pinal County or the cities of Eloy, Florence, Mammoth, or Maricopa.
Intake: Call or visit website; Contact to confirm documents required
Physical Address: 31 N Pinal Street, Building A, Florence, Pinal, AZ, 85132-3027
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-866-6250
Website: http://www.pinal.gov/169/Owner-Occupied-Housing-Rehabilitation-Pr

Gila County Housing Services

Description: Provides housing services for families with low income. Services include weatherization and home rehabilitation such as repairs to heating and cooling systems, water heaters, gas piping, plumbing, electrical, and roofing.
Eligibility: Homeowners on low income who have lived in their house for at least 1 year. Must live in Gila County and provide all requested documentation for all household members.
Intake: Call for pre-screening and waiting list. Required documents will depend on services.
Physical Address: 5515 S Apache Ave, Ste 200, Globe, Gila, AZ, 85501-4428
Hours of Operation: Applications accepted Mon-Thu 8am-4pm
Phone Number: 928-425-7631
Website: http://www.gilacountyaz.gov/government/community/home_repair_take_2.php

Pima County Home Repair & Weatherization Program

Description: Provides financial assistance for repair of single family homes and mobile homes for people on low income in Oro Valley, Sahuarita, and unincorporated areas of Pima County. Includes the repair or replacement of heating and cooling systems, roof repair, hot water tanks, septic system repair or replacement.
Eligibility: Homeowners of single family houses and mobile homes on low income in Oro Valley, Sahuarita, and unincorporated areas of Pima County; does not include owners of recreational vehicles (RVs) or travel trailers
Intake: Call for application. Documents required will depend on services.
Physical Address: 2797 E Ajo Way, Fl 3, Tucson, Pima, AZ, 85713-6223
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-724-2461
Website: http://www.pima.gov/2533/Home-Repair-Assistance
Email: home.repair@pima.gov

Pima County Community Assistance Division

Description: Provides case management and emergency financial assistance to people on low income throughout Pima County. Assistance is limited and based on grant funding. Includes utility assistance to prevent shutoff and propane gas used for heating and limited mortgage assistance to prevent eviction or foreclosure. Offers car repair assistance for families with children (age 17 and younger) who are working. Does not exceed $300 for any repair; not available to people who are unemployed or childless. Provides assistance directly to applicants, and to agencies in the Emergency Services Network.
Eligibility: People living at or below the poverty level in Pima County. Must have Arizona photo ID, source of income, and ability to meet bills next month. All assistance is limited to once per calendar year.
Intake: Call for appointment at the closest participating agency; does not accept drop-ins. Documents required will depend on services.
Physical Address: 801 W Congress St, Tucson, Pima, AZ, 85745-2819
Hours of Operation: Administration Mon-Fri 8am-5pm; Mon-Fri 8:30am-10:30am first week of the month for intake

Phone Number: 520-724-2667
Website: http://www.pima.gov/887/Community-Assistance-Division
Email: manira.cervantes@pima.gov

Community Home Repair Projects of Arizona, Inc

Description: Provides emergency home repair for homeowners with low income. Repairs may include electrical, plumbing (gas and water lines), evaporative coolers and furnace system installation and repair, doors and windows, roof repair and miscellaneous carpentry. Does not include air conditioning repairs, weatherization, remodeling, painting, or yard work.
Eligibility: Residents in owner-occupied homes (one year or longer) in Pima County, who are on low income. The emphasis is on seniors age 60 and older and those with disabilities.
Intake: Call or visit website for application. Documents required will depend on services.
Physical Address: Confidential location, Tucson, Pima, AZ, 85726
Hours of Operation: Mon-Thu 8am-4pm
Phone Number: 520-745-2055
Website: http://www.chrpaz.org
Email: chrpa@chrpaz.org

Tohono O'odham Ki:Ki Association Housing Programs

Description: Provides a variety of housing services to tribal members. Services include mortgage payment assistance, down payment assistance, home purchase loan, home repair loan, and annual air conditioning servicing.
Eligibility: Members of the Tohono O'odham Nation
Intake: Call or visit website
Physical Address: State Route 86 & Indian Route 19, Sells, Pima, AZ, 85634
Hours of Operation: Mon-Fri 8am-4:30pm
Phone Number: 520-383-2202
Website: http://tokahousing.org/services
Email: haf@tokahousing.org

Phoenix Housing Rehabilitation and Repair Programs

Description: Provides financial assistance on low to moderate income homeowners for home repairs, weatherization and to address health and safety hazards. May also help with repairs to the roof, and electrical and plumbing systems.
Eligibility: Phoenix homeowners on low to moderate income
Intake: Call, email, visit office, or visit website. Contact provider to confirm documents required
Physical Address: 200 W Washington St, Fl 4, Phoenix, Maricopa, AZ, 85003-1611
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-534-4444
Website: http://www.phoenix.gov/nsd/programs/housing-repair-programs
Email: nsd@phoenix.gov

Peoria Community Assistance Division

Description: Provides emergency home repairs to low and moderate income homeowners. Repairs include plumbing, electrical, furnace and cooling systems, and roofing. The Neighborhood Pride program paints houses and fences and spreads landscaping gravel in targeted neighborhoods. The Tool Lending Center loans tools and equipment to homeowners, renters, and neighborhood groups undertaking landscaping projects, yard clean-ups, community rebuilding, and other improvement projects.
Eligibility: No restrictions
Intake: Call, visit office, or visit website; Contact provider to confirm documents required
Physical Address: 9875 N 85th Ave, Fl 1, Peoria, Maricopa, AZ, 85345-7100
Hours of Operation: Mon-Thu 7am-6pm
Phone Number: 623-773-7070
Website: http://www.peoriaaz.gov/government/departments/neighborhood-and-human-services/community-assistance

Maricopa County Weatherization Program

Description: Provides minor and major home repairs to homeowners on low income throughout Maricopa County except Mesa and Phoenix. Provides repair or replacement of air conditioners, water heaters, and other systems/appliances, installation of insulation, installation of energy-efficient LED light bulbs, co/smoke detectors, and shade screens.
Eligibility: Homeowners with income at or below 200% of the Federal Poverty Level; must live in Maricopa County outside of the cities of Mesa and Phoenix
Intake: Call or visit website; Contact provider to confirm documents required
Physical Address: 234 N Central Ave, Ste 3000, Phoenix, Maricopa, AZ, 85004-2208
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-506-5911
Website: http://www.maricopa.gov/5214/apply-for-home-improvement-programs
Email: FSLMCWAP@fsl.org

Maricopa County Home Improvement Program

Description: Offers minor and major rehabilitation services for income qualified homeowners in Buckeye, Cave Creek, El Mirage, Fountain Hills, Gila Bend, Guadalupe, Litchfield Park, Tolleson, Wickenburg, Youngtown, and unincorporated areas of Maricopa County. Requires a no payment, no interest lien on home.
Eligibility: Income qualified homeowners in Buckeye, Cave Creek, El Mirage, Fountain Hills, Gila Bend, Guadalupe, Litchfield Park, Tolleson, Wickenburg, Youngtown, and unincorporated areas of Maricopa County; Contact provider to confirm documents required
Intake: Call or visit website
Physical Address: 234 N Central Ave, Ste 3000, Phoenix, Maricopa, AZ, 85004-2208
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-506-5911
Website: http://www.maricopa.gov/3706/housing-and-community-development

Dsquared Homes for the Homeless

Description: Provides temporary rental assistance to housed and EMPLOYED SMI (Serious Mentally Ill) individuals. Provides $1,000 maximum move-in costs for newly housed and employed individuals experiencing homelessness if a Case Manager has obtained housing, but the grant only covers the first month's rent.
Eligibility: Applicants must be employed. Employed SMI individuals who are experiencing a temporary setback. Employed clients at the poverty level who have been awarded housing through their Case Manager but do not have the move-in costs. Proof of sustainable income and lease agreement required. Approval or denial will be on a case-by-case basis, and dsquared reserves the right to refuse services to anyone.
Intake: Visit website for application process. Turnaround time is two weeks, please do not apply if emergency assistance is needed. Client or Case Manager can email or submit application online. Case Managers must verify the individual is eligible for services, email or submit the documents, pick up the check from the Chandler location and take it to the rental facility. Clients can expect at least a two-week turnaround. If people have a five-day notice or less, they will not be eligible.If applicants are not eligible, they will not receive a response due to the volume of applications.
Physical Address: Confidential Location, Chandler, Maricopa, AZ, 85226
Hours of Operation: Vary
Website: http://www.dsquared4homeless.org

Gilbert Community Resources Division

Description: Provides emergency and minor home repair. Repairs include repair and replacement of heating and cooling systems, roofs, electrical, and plumbing. Also provides disability barrier removal, such as the installation of wheelchair ramps. Offers nonprofit funding support, and information on resources available to Gilbert residents.
Eligibility: Gilbert residents and organizations that meet specific program requirements
Intake: Call, email, or visit website. Contact provider to confirm documents required.
Physical Address: 50 E Civic Center Dr, Gilbert, Maricopa, AZ, 85296-3433
Hours of Operation: Mon-Thu 7am-6pm
Phone Number: 480-503-6956
Website: http://www.gilbertaz.gov/residents/community-resources
Email: linda.ayres@gilbertaz.gov

Surprise Housing Services

Description: Provides housing assistance for income-qualified residents including funding to assist with the purchase of paint and paint supplies; homebuyer assistance; and emergency and major housing rehabilitation and modifications including plumbing, electrical, heating, cooling and accessibility items. Also offers financial literacy workshops.
Eligibility: No restrictions
Intake: Call, visit office, visit website, or write; Contact provider to confirm documents required
Physical Address: 16000 N Civic Center Plz, Surprise, Maricopa, AZ, 85374-7463
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 623-222-1550
Website: http://surpriseaz.gov/419/Housing-Services
Email: surprisecares@surpriseaz.gov

Pinyon Pointe Apartments

Description: Offers studios, 1, and 2 bed apartments to households at or below 50% of area median income and transitional housing for individuals experiencing homelessness.
Eligibility: Households at or below 50% area median income and those experiencing homelessness
Intake: Call or email; Contact provider to confirm documents required
Physical Address: 75 7th Ave, Page, Coconino, AZ, 86040
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 928-708-7288
Website: http://housingforhopeaz.org/pinyon-pointe-apartments
Email: pinyonpointe@cc-az.org

Where Hope Lives

Description: Offers a variety of services for human trafficking victims for both adults and minors.
Eligibility: human trafficking victims
Intake: Call intake line. Call back may take up to 72 business hours due to high call volume.
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85017-4504
Hours of Operation: Administration Mon-Fri 8:30am-5pm
Phone Number: 602-346-8700
Website: http://wherehopelives.org/
Email: ssexton@phxdreamcenter.org

CPLC Supportive Housing Services

Description: Provides navigation assistance to populations which experience increased barriers to housing, such as Domestic Violence, Extremely Low Income, Previous Criminal History, Previous Foster Care, Separated Families, and Serious Mental Illness. Also provides information on tenant rights.
Eligibility: People experiencing homelessness or at risk of homelessness
Intake: Call, email, or visit website to complete assessment. Applicants will be contacted within 72 hours. Required documents will depend on services.
Physical Address: 1112 E Buckeye Rd, Phoenix, Maricopa, AZ, 85034-4043
Hours of Operation: Mon-Fri 9am-6pm
Phone Number: 602-609-7556
Website: http://cplc.org/programs/homelessness
Email: shs@cplc.org

Jerry Ambrose Veterans Council of Mohave County, Inc

Description: Provides transitional housing and services to US Military active duty members and veterans. Services include a women's program; spiritual program; and navigation services to available services. Also facilitates annual Veterans Stand Down in Bullhead City and leads the Veterans Resource Team in the Kingman Regional Veterans Treatment Court. Provides veterans transportation to organization services.
Eligibility: Active duty military members, veterans, and their families in La Paz and Mohave County. Also supports individuals and organizations that are proactive military veterans support.
Intake: Call, referrals, visit office, or visit website. Required documents will depend on services.
Physical Address: 315 E Oak St, Kingman, Mohave, AZ, 86401-5839
Hours of Operation: Mon-Fri 8am-4pm
Phone Number: 928-880-5091
Website: http://www.javc.org
Email: info@javc.org

NACOG Weatherization Program

Description: Provides free weatherization services to qualified low-moderate income families throughout Apache, Coconino, Navajo and Yavapai Counties in order to reduce their utility bills and carbon footprint. Program may repair or replace household appliances.
Eligibility: People on low-moderate income in Apache, Coconino, Navajo, and Yavapai Counties
Intake: Call, email, or visit website for application; Contact to confirm documents required
Physical Address: 119 E Aspen Ave, Flagstaff, Coconino, AZ, 86001-5222
Hours of Operation: Mon-Fri 7am-4pm May-Sep; 8am-5pm Oct-Apr
Phone Number: 928-774-3759
Website: http://nacog.org/weatherization
Email: nacog@nacog.org

Coalition for Compassion and Justice Home Repair

Description: Provides home repairs for homeowners on low income. Services include home safety repairs, wheelchair ramps, home health-related repairs, weatherization, and energy efficiency modifications.
Eligibility: Homeowners on low income
Intake: Call or visit office. Required documents will depend on services.
Physical Address: 531 Madison Ave, Prescott, Yavapai, AZ, 86301-2432
Hours of Operation: Mon-Fri 9am-4pm
Phone Number: 928-445-8382 x7
Website: http://yavapaiccj.org/programs-2
Email: Cameron.Lenocker@yavapaiccj.org

Navajo Nation Community Housing and Infrastructure Department

Description: Provides housing programs to Navajo families. Constructs new homes. Also provides affordable housing and weatherization assistance.
Eligibility: Members of the Navajo Nation; must live on tribal lands
Intake: Call or visit website; Contact to confirm documents required
Physical Address: Confidential location, Window Rock, Apache, AZ, 86515
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 928-871-7182
Website: http://www.nndcd.org/housing

Supportive Services for Veteran Families

Description: Assists low-income individuals and families who are homeless or at risk of becoming homeless find affordable transitional or permanent housing.
Eligibility: Veterans with low income
Intake: Individuals call outreach, families call supportive services; Contact to confirm documents required
Physical Address: 3400 NW Grand Ave, Phoenix, Maricopa, AZ, 85017-4507
Hours of Operation: Mon-Fri 7am-4pm
Phone Number: 602-441-0612
Website: http://usvets.org/locations/phoenix

Pio Decimo Transitional Housing Program

Description: Provides long-term transitional housing for families who are homeless or at risk of becoming homeless. This is not an emergency shelter. Clients are required to participate in ongoing case management, financial education courses, and life skills meetings. Length of stay is 1-3 years.
Eligibility: Families with minor children who are homeless or near homeless
Intake: Visit website to apply; must bring proof of income. Additional required documents will depend on services.
Physical Address: 848 S 7th Ave, Tucson, Pima, AZ, 85701-2627
Hours of Operation: Mon-Fri 8:30am-4:30pm
Phone Number: 520-622-2801 x7115
Website: http://ccs-soaz.org/service/transitional-housing/

All Thrive 365 Home Solutions

Description: Performs minor home repairs for seniors and people with disabilities. Offers assistance with air conditioner repair and home weatherization.
Eligibility: Adults in Maricopa, La Paz, Pinal, Yavapai, or Yuma counties with income below 200% of the federal poverty level for AC repair/replacement. Only covers Maricopa County and City of Tucson for other assistance. Does not cover City of Phoenix and City of Mesa residents for any assistance.
Intake: Call. Documents required vary by type of assistance.
Physical Address: 1201 E Thomas Rd, Phoenix, Maricopa, AZ, 85014-5734
Hours of Operation: Mon-Fri 7am-4pm
Phone Number: 602-285-1800
Website: http://allthrive365.org/housing/
Email: lsimone@fsl.org

The Citadel Senior Living

Description: Provides pet-friendly, low-income assisted and independent living for seniors in apartments.
Eligibility: Seniors 55 and older
Intake: Call, Email or Visit Office; Contact to confirm documents required
Physical Address: 520 S Higley Road Mesa, Mesa, Maricopa, AZ, 85206
Hours of Operation: Mon-Sun 8am-5pm
Phone Number: 480-268-6163
Website: http://citadelretirement.com
Email: kavillacorta@ensignservices.net

Thrive AZ Aged Out Program

Description: Provides transitional housing for aged out foster youth. Also provides beds, furniture, and other household items for aged out foster youth who already have their own place. Offers referrals to other resources.
Eligibility: Youth ages 18-24 who have aged out of foster care
Intake: Call or email; case managers visit website to fill out intake form
Physical Address: 14202 N 73rd Ave, Peoria, Maricopa, AZ, 85381-4759
Hours of Operation: Mon-Fri 9am-4pm
Phone Number: 602-544-9547
Website: http://www.thriveaz.org
Email: tvogel@thriveaz.org

Esperanza En Escalante

Description: Provides transitional housing for unhoused veterans and veteran families. Services include case management, individual and group counseling, and educational, vocational, social, and recreational activities. Most pets are welcome.
Eligibility: Unhoused Veterans who are willing to abstain from using alcohol and drugs while living on campus.
Intake: Call to make appointment for interview. Documents required will depend on services.
Physical Address: 3700 S Calle Polar, Tucson, Pima, AZ, 85730-3261
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-571-8294
Website: http://www.eeeveterans.org
Email: info@eeeveterans.org

Community Support Services

Description: Offers SNAP benefit application assistance, home energy evaluation and weatherization, utility payment assistance (gas, water, and electric), minor home repair and appliance replacement, and volunteer income tax assistance.
Eligibility: People in need who live in Ajo
Intake: Call for application. Contact provider to confirm documents required
Physical Address: 38 N Plaza St, Ajo, Pima, AZ, 85321-2464
Hours of Operation: Mon-Fri 9am-5pm
Phone Number: 520-387-3570
Website: http://static1.squarespace.com/static/5e0144fd0435dd177bb77d3b/t/5ebf72b082e84d6a067914b1/1589605055591/ISDA+crisis.pdf
Email: liz@isdanet.org

Our Family Services Homeless Youth Program

Description: Provides outreach and support services for homeless and near-homeless youth and young adults. Community-based service; will meet youth at a school, park, or the office. Also provides transitional housing for young adults. Program includes case management, counseling, assistance with basic needs such as food, clothing, emergency shelter, and referrals to other services.
Eligibility: Homeless and near-homeless youth ages 12-24 for outreach services; homeless youth ages 18-24 for transitional housing. Accepts individuals, couples, and those who are pregnant and parenting.
Intake: Call for appointment or visit website. Contact provider to confirm documents required
Physical Address: 2590 N Alvernon Way, Tucson, Pima, AZ, 85712-2402
Hours of Operation: Administration Mon-Thu 9am-5pm
Phone Number: 520-323-1708
Website: http://www.ourfamilyservices.org

Family Journey Transitional Housing

Description: Provides transitional housing for single mothers who are homeless or near homeless. Program includes independent living and survival techniques, case management, and ongoing support. Length of stay is 24 months. Apartments are lightly furnished; no pets allowed. Campus is non-smoking. This is not an emergency shelter.
Eligibility: Single women with custody of minor children. Must be clean, sober, be working or going to school, and able to pay program fees.
Intake: Call or visit office for application; Contact to confirm documents required
Physical Address: 1550 N Country Club Rd, Tucson, Pima, AZ, 85716-3152
Hours of Operation: Mon-Fri 9am-4pm
Phone Number: 520-322-9557
Website: http://tmmfs.org/housing-programs
Email: jrobles@tmmfs.org

OPCS Low Barrier Bridge Housing

Description: Provides low barrier transitional housing for individuals and families experiencing homelessness that do not meet the requirements for traditional shelter.
Eligibility: Individuals and families experiencing homelessness that do not meet the requirements for traditional shelter
Intake: Call or visit website for application; Contact to confirm documents required
Physical Address: 2323 S Park Ave, Tucson, Pima, AZ, 85713-3644
Hours of Operation: By phone Mon-Fri 8am-4pm
Phone Number: 520-546-0122
Website: http://helptucson.org/services/bridge-housing-low-demand-shelter
Email: info@helptucson.org

OPCS Veteran Recovery Program

Description: Provides transitional housing for veterans and their families. Includes case management and various support services.
Eligibility: Veterans and their families, regardless of discharge status
Intake: Call or visit website for application; Contact to confirm documents required
Physical Address: 2323 S Park Ave, Tucson, Pima, AZ, 85713-3644
Hours of Operation: By phone Mon-Fri 8am-4pm
Phone Number: 520-546-0122
Website: http://helptucson.org/services/veteran-recovery-communities
Email: info@helptucson.org

OPCS Reentry Program

Description: Provides transitional housing for former inmates. Services include case management and reentry support.
Eligibility: Adult ex-offenders
Intake: Call or visit website for application; Contact to confirm documents required
Physical Address: 2323 S Park Ave, Tucson, Pima, AZ, 85713-3644
Hours of Operation: By phone Mon-Fri 8am-4pm
Phone Number: 520-546-0122
Website: http://helptucson.org/services/reentry-recovery-communities
Email: info@helptucson.org

Southern Arizona Land Trust, Inc

Description: Provides affordable housing for rent and for sale to low to moderate income families. Maintains a waiting list for accessible units.
Eligibility: Families on low to moderate income
Intake: Call or visit office; Contact to confirm documents required
Physical Address: 3044 N Alvernon Way, Tucson, Pima, AZ, 85712-1431
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 520-352-2626
Website: http://www.saltproperty.com
Email: info@saltproperty.com

Primavera Family Pathways Shelter Program

Description: Provides scattered-site shelter program for homeless families (of any form) with children. Services include case coordination and support services. Length of stay is up to 90 days.
Eligibility: Homeless adults with minor children; must bring photo ID for adults, social security numbers for all family members, and birth certificates for children
Intake: Call for intake. Those eligible will be placed on the waiting list; accepts 7 families every 3 months.
Physical Address: 702 S 6th Ave, Tucson, Pima, AZ, 85701-2600
Hours of Operation: Vary
Phone Number: 520-623-5111
Website: http://www.primavera.org
Email: rleon@primavera.org

Ozanam Manor Transitional Shelter

Description: Provides meals, housing, case management, and mentoring to senior and disabled homeless men and women. Assists people in obtaining an income, acquiring necessary medical and social supports and finding appropriate long term housing.
Eligibility: Homeless men and women age 50 and older; mentally or physically disabled adults age 18 and older
Intake: Call for an appointment; does not accept drop-ins. Required documents depend on services.
Physical Address: 320 W Watkins Rd, Phoenix, Maricopa, AZ, 85003-2828
Hours of Operation: Mon-Fri 8am-5pm telephone pre-screening; 24-hours residential program.
Phone Number: 602-850-6954
Website: http://www.stvincentdepaul.net/our-work/shelter-and-transitional-housing
Email: jsolares@svdpaz.org

Tucson Electric Power Weatherization Assistance Program

Description: Sponsors weatherization and energy conservation workshops. Also provides weatherization support on approved homes through local agencies. Includes caulking, weather-stripping, insulation (attic, wall, and duct), water heater insulation and exposed pipe wrap, sunscreens, white reflective roof painting, service and repair of evaporative coolers, planting shade trees, and low-flow shower head installation.
Eligibility: Household income at or below 200% of the Federal Poverty Guidelines
Intake: Call or visit website for local agency contact information
Physical Address: Confidential location, Tucson, Pima, AZ, 85702
Hours of Operation: Customer service Mon-Fri 7am-6pm
Phone Number: 520-623-7711
Website: http://www.tep.com/weatherization-assistance

VA Supported Housing

Description: Provides transitional housing for homeless veterans. Residents are required to actively participate in case management plan.
Eligibility: Homeless veterans. Priority given to vets with dependents and to female vets of the wars in Iraq and Afghanistan.
Intake: Call to be placed on wait list; Contact to confirm documents required
Physical Address: 3601 S 6th Ave, Tucson, Pima, AZ, 85723-0002
Hours of Operation: Mon-Fri 7:30am-4pm
Phone Number: 520-629-1839
Website: http://www.va.gov/southern-arizona-health-care/health-services/homeless-veteran-care

Phoenix Housing Department

Description: Administers various housing programs. Website provides a list of affordable housing. Serves as area housing authority.
Eligibility: Varies by program
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 251 W Washington St, Fl 4, Phoenix, Maricopa, AZ, 85003-2295
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-262-6794
Website: http://www.phoenix.gov/housing
Email: housing@phoenix.gov

Chrysalis Transitional Housing

Description: Provides transitional housing using community-based apartments for people impacted by domestic violence. Residents may stay 18-24 months. Clients receive individual counseling and case management services.
Eligibility: Adults impacted by domestic violence and their children
Intake: Call for information or to add email to notification list; Contact provider to confirm documents required
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85021
Hours of Operation: Mon-Fri 9am-5pm or 10am-6pm
Phone Number: 602-944-5335
Website: http://noabuse.org/our-services
Email: yrodriguez@noabuse.org

House of Refuge

Description: Provides transitional housing and wrap-around support services to families experiencing homelessness including case management, educational and employment support. Must complete housing inquiry form on website first.
Eligibility: Participants must be deemed homeless, at risk of homelessness, or fleeing domestic violence. One adult must be age 18 or older to sign a lease, currently reside in Arizona, and have at least 1 dependent child or be in 3rd trimester of pregnancy. No SSI or SSDI income is eligible. Must show verifiable proof of income or agree and be able to gain employment within 45 days from move-in. Must have $1,170 upfront, see website for eligibility examples.
Intake: Visit website to fill out a Housing Inquiry Form; Contact provider to confirm documents required
Physical Address: 6935 E Williams Field Rd, Mesa, Maricopa, AZ, 85212-6300
Hours of Operation: Mon-Fri 9am-4pm
Phone Number: 480-988-9242
Website: http://www.houseofrefuge.org

Family Renewal Center

Description: Provides long-term temporary housing for women and children coming from emergency domestic violence shelters.
Eligibility: Women and children coming from emergency domestic violence shelters. Women must be working full time, students, or training within 30 days of entering housing.
Intake: Call, email, visit website, or write. No documents needed to use services.
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85032
Hours of Operation: 24-hours
Phone Number: 602-493-2016
Website: http://www.familyrenewalcenteraz.org
Email: info@familyrenewalcenteraz.org

MANA House

Description: Offers transitional housing for veterans who are homeless or in danger of becoming homeless. Also provides information about and referrals to community resources.
Eligibility: Male veterans who are homeless or at risk of becoming homeless; discharge criteria may apply. Must have a referral from Phoenix VA Community Resource & Referral Center (CRRC).
Intake: Call; Contact provider to confirm documents required
Physical Address: 2422 W Holly St, Phoenix, Maricopa, AZ, 85009-2701
Hours of Operation: Mon-Fri 8am-4pm administration; 24-hours facility
Phone Number: 602-254-6785
Website: http://www.manahouseaz.org

Native American Connections Saguaro Ki Housing Program for Youth

Description: Provides studio apartments for youths 18-24 years old, transitioning out of homelessness. Six month lease rent based on 30% of income, with minimum income required at move-in. Leases can be renewed twice.
Eligibility: Youth 18-24 with minimum income required at move-in.
Intake: Call; Contact provider to confirm documents required
Physical Address: 4205 N 9th St, Phoenix, Maricopa, AZ, 85014-4752
Hours of Operation: Vary
Phone Number: 602-263-5531
Website: http://www.nativeconnections.org/housing/youth/saguaro-ki-transitional-housing

Foster Arizona Housing Project

Description: Provides young adults transitioning out of foster care a safe place to live while offering resources, support, and teaching life skills. Serves ages 18 to 24, must apply before 24th birthday.
Eligibility: Young adults transitioning out of foster care ages 18 to 24 (apply before 24th birthday)
Intake: Visit website to apply; followed by a phone interview and background check; Contact provider to confirm documents required
Physical Address: 525 E Broadway Rd, Mesa, Maricopa, AZ, 85204-2021
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 480-369-0377
Website: http://fosterarizonahousingproject.org
Email: kim@fosteraz.org

Housing Search Arizona

Description: Provides referrals to low-cost and market rate housing for cities in Arizona. Online database is searchable by location and can be refined by price, size, accessibility, no credit check, no criminal background check, and senior-friendly status.
Eligibility: No restrictions
Intake: Call or visit website. Documents needed depends on the property.
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001
Hours of Operation: Mon-Fri 7am-6pm by phone; 24-hours website
Phone Number: 877-428-8844
Website: http://housingsearch.az.gov

Arizona Public Service

Description: Provides residential and business electric services in the Phoenix metro area and in other communities across Arizona. Performs volunteer and community services throughout Arizona. Also partners with local community agencies to assist with current or past-due APS bills, as well as a Weatherization Assistance program.
Eligibility: Residents and businesses in APS service areas
Intake: Call or visit website. Contact for any documents required for services.
Hours of Operation: 24-hours
Phone Number: 800-253-9405
Website: http://www.aps.com

AZlinks.gov

Description: Website offers information and resources on aging and disability.
Eligibility: Anyone seeking information on aging and disability
Intake: Visit website
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001
Hours of Operation: 24-hours website
Website: http://azlinks.gov

HUD Resource Locator

Description: Website provides contact information for local HUD offices, public housing authorities, HUD properties, multi-family housing, low income housing tax credit apartments, USDA rural housing, and Continuum of Care (CoC) homeless rehousing programs.
Eligibility: No restrictions
Intake: Visit website
Physical Address: 451 7th St SW, Washington, District Of Columbia, DC, 20410-0001
Hours of Operation: 24-hours website
Website: http://www.hud.gov/resources

211 Arizona

Description: Provides information about and referrals to health and human services throughout Arizona by phone and website.
Eligibility: No restrictions
Intake: Call, email, or visit website. For those sending an email, include city and/or ZIP Code with a brief description of the needed services.
Physical Address: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859
Hours of Operation: 24-hours
Phone Number: 211
Website: http://211arizona.org
Email: 211arizona@solari-inc.org

24-Hour Senior HELP LINE

Description: Provides information and referrals to services for older adults. Includes information about transportation, housing, long-term care, benefits, older worker referrals, caregiver respite, volunteer opportunities, counseling, senior centers, minor home repairs, support groups, home health aides, legal assistance, home delivered meals, and nurse visits. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older with long term care needs.
Eligibility: Seniors age 60 and older, adults age 18 and older with disabilities, and family caregivers
Intake: Call. No documents required to speak with the helpline.
Physical Address: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793
Hours of Operation: 24-hours
Phone Number: 602-264-4357
Website: http://www.aaaphx.org/program-services/24-hour-senior-help-line

Arizona Department of Housing

Description: Administers housing and community revitalization programs throughout Arizona. Serves as area housing authority. Also collaborates on the Arizona Balance of State Continuum of Care (COC).
Eligibility: Varies by program
Intake: Call or visit website. Documents needed depends on program or service.
Physical Address: 1110 W Washington St, Ste 280, Phoenix, Maricopa, AZ, 85007-2963
Hours of Operation: Mon-Fri 8am-5pm
Phone Number: 602-771-1000
Website: http://housing.az.gov

211 Arizona Balance of State Coordinated Entry

Description: Provides information, referrals, and guidance for people seeking eviction prevention or homeless shelter services in Gila, Graham, Greenlee, and Santa Cruz counties. Offers flexible funding that may be used to pay for security deposits, move-in assistance, first month's rent, inspection/processing/administrative fees related to housing applications, utility deposits and arrears, pet deposits, relocation or other financial barriers to permanent housing. Offers financial assistance with transportation expenses including local transportation to shelter, local transportation to family/friends, and relocation expenses.
Eligibility: Individuals and families seeking eviction prevention or homeless shelter services in Gila, Graham, Greenlee, or Santa Cruz counties
Intake: Call; voicemails returned within 1 business day
Physical Address: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859
Hours of Operation: Mon-Fri 8am-5pm; voicemail available after hours
Phone Number: 211
Website: http://211arizona.org

Mercy Care ACC-RBHA

Description: Provides an AHCCCS Health Plan for people located in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service.
Eligibility: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550
Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment. Contact provider to confirm any other documents required.
Physical Address: 4750 S. 44th Place, Ste 150, Phoenix, Maricopa, AZ, 85040-4015
Hours of Operation: Member services Mon-Fri 7am-6pm; 24-hours nurse line
Website: http://www.mercycareaz.org/acc-rbha/index.html

This resource guide is a partnership between Mercy Care and 211 Arizona. You can create your own guide and search the 211 Arizona database or use the categories to find what you're looking for.
Need this guide printed? Call Mercy Care Member Services at 602-263-3000 or 1-800-624-3879 (TTY 711).
We're here for you 7 a.m. to 6 p.m., Monday to Friday.