





Community Resource Guide: Heat Relief

Heat relief services are typically only available during summer months or during extreme weather warnings. Please reach out to the provider for details of their services.

Paz de Cristo Community Center

Description: Provides daily evening meals and weekly shower facilities for people who are homeless. Also provides food boxes, clothing and voucher. Includes referrals to additional services. Offers cooling center and hydration station in the summer.

Eligibility: Adults age 18 and older. All children must be accompanied by an adult for meal service. Photo ID is required for food boxes and mail service. Proof of residence within last 30 days is also required for food boxes.

Intake: Call or visit center

Physical Address: 424 W Broadway Rd, Mesa, Maricopa, AZ, 85210-1208

Hours of Operation: Mon-Fri 10am-3pm administration. Daily 5:15pm-6:15pm meals; Wed 10am-

2pm showers; 1st, 2nd and 3rd Tue 9am-1pm food boxes. Mon-Fri 8am-2pm food donations

accepted; Mon-Fri 4:30pm-6:30pm mail service.

Phone Number: 480-464-2370

Website: http://www.pazdecristo.org
Email: jackies@pazdecristo.org

<u>Pinal County - Coalition to End Homelessness - Heat Relief Map</u>

Description: Provides an interactive heat relief map of cooling and water stations in Pinal County

during summer months. **Eligibility:** No restrictions

Intake: Visit website

Physical Address: Confidential location, Florence, Pinal, AZ, 85132

Hours of Operation: 24-hours website

Website: http://pcceh.com/hydration-and-heat-relief

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Eloy Community Services Department

Description: Maintains parks, baseball fields, pool, and playground. Provides after school recreation/education programs for youth. Offers sports and leisure programs for all ages. Holds special events, including holiday celebrations, throughout the year.

Eligibility: No restrictions

Intake: Call, visit office, or visit website

Physical Address: 100 E 7th St, Eloy, Pinal, AZ, 85131-2267

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 520-466-7351

Website: http://www.eloyaz.gov/186/community-services

The Salvation Army Social Services - Yuma

Description: Provides financial assistance for rent, gas, electric, and water bills. Provides emergency food boxes and sandwiches to those in need. Also offers cooling center with hydration station in the summer.

Eligibility: Individuals and families in need

Intake: Call or email

Physical Address: 445 S 4th Avenue, Yuma, Yuma, AZ, 85364

Hours of Operation: Mon-Fri 9am-noon, 1pm-4:30pm most programs; Mon-Fri noon-5pm May-

Sep cooling center

Phone Number: 928-783-0181

Website: http://yuma.salvationarmy.org
Email: yumahelp@usw.salvationarmy.org

The Salvation Army - Sierra Vista

Description: Provides financial assistance for utilities for people in need. Serves hot meals every weekday. Offers cooling center and hydration station in the summer.

Eligibility: People on low income who are in crisis in the Fort Huachuca, Hereford, Huachuca

City, and Sierra Vista areas

Intake: Call for appointment. Must bring photo ID for adults and birth certificates; also bring DES full case printout if applicable

Physical Address: 180 E Wilcox Dr, Sierra Vista, Cochise, AZ, 85635-2524

Hours of Operation: Mon-Fri 9am-1pm administration; Mon-Fri 11:30am-12:30pm meals

Phone Number: 520-459-8411

Website: http://sierravista.salvationarmy.org/sierra_vista_corps

Helping Hands of Yuma

Description: Provides various free services for seniors 60 or older. Offers transportation to vital appointments and grocery shopping for seniors 60 and older in the Foothills area. Also offers additional services for seniors 60 and older in all of Yuma County. Those services include friendly phone calls, Notes of Encouragement, social activities, community education workshops, information about community programs, advocacy to access services, incontinence supplies, nutritional drinks, and notary service to seniors in all of Yuma County. Offers bottled water for seniors during the summer.

Eligibility: Seniors age 60 and older in the Foothills area for grocery shopping and transportation. Seniors age 60 and older in Yuma County for all other services.

Intake: Call for appointment

Physical Address: 11776 S Sheryl Dr, Yuma, Yuma, AZ, 85367-6084

Hours of Operation: Mon-Thu 8am-2pm

Phone Number: 928-305-9974

Website: http://www.helpingyuma.org
Email: helpingyuma.org
Email: helpingyuma.org

RAPP Project Connect

Description: Provides advocacy and case management for people with a serious mental illness who are homeless or nearly homeless. Services include assistance with obtaining benefits, bus passes, and mental health treatment. Clients are located by outreach counselors and by referral through area agencies. Provides a hydration station and cooling center in the summer.

Eligibility: Adults with a serious mental illness who are homeless or nearly homeless

Intake: Call for intake

Physical Address: 4554 S Palo Verde Rd, Tucson, Pima, AZ, 85714-0006

Hours of Operation: Mon-Fri 8am-5pm services; Mon-Fri 8am-4pm phone intake

Phone Number: 520-882-8422

Website: http://www.lafronteraaz.org

Email: sharon.francis@lafrontera.org

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NOAH Midtown Health Center

Description: Provides health care services including family medicine, well visits, and health education. Also provides HIV PrEP and PEP medication and HIV rapid tests. Offers eligibility assistance for SNAP benefits, and AHCCCS, KidsCare, and Health Insurance Marketplace enrollments. Provides hydration station during summer months.

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Eligibility: No restrictions **Intake:** Call or visit office

Physical Address: 4131 N 24th St, Ste B-102, Phoenix, Maricopa, AZ, 85016-6231

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 480-882-4545
Website: http://www.noahhelps.org

Email: wendy.armendariz@honorhealth.com

National Community Health Partners - Casa Grande

Description: Provides housing assistance to veterans and their families who are homeless. Services include case management, assistance obtaining VA and other benefits, and time-limited financial assistance for rent and utility deposits and payments, transportation, emergency housing, child care payments, and moving costs. Provides hydration station in the summer.

Eligibility: Veterans and their families who are homeless

Intake: Call

Physical Address: 501 N Florence St, Ste 101, Casa Grande, Pinal, AZ, 85122-4426

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 520-876-0699

Website: http://www.nchponline.org/
Email: http://www.nchponline.org/

Mesa Dining Room

Description: Provides lunches and information about and referrals to community resources. Also provides a cooling center daily noon-5pm during summer months.

Eligibility: No restrictions

Intake: Call or visit dining room

Physical Address: 49 W Broadway Rd, Mesa, Maricopa, AZ, 85210

Hours of Operation: Daily 9:30am-11:30am lunch

Phone Number: 602-619-9411

Website: http://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/mesa-

dining-room

Email: info@svdpaz.org

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Humane Borders, Inc

Description: Establishes and maintains water stations for those who are risking their lives

crossing the United States border from Mexico.

Eligibility: No restrictions

Intake: Call, email, or visit website

Physical Address: 243 W 33rd St, House of Neighborly Services Bldg 4, Tucson, Pima, AZ,

85713-3445

Hours of Operation: Vary **Phone Number:** 520-398-5053

Website: http://www.humaneborders.org

Email: info@humaneborders.org

Yuma Community Food Bank

Description: Provides food boxes to people on low income. Offers referrals to additional food box sites by phone and website. Also provides summer food program for students. Offers water during the summer for people who are homeless.

Eligibility: People in La Paz and Yuma counties with income at or below 185% of Federal Poverty

Guide Lines

Intake: Call, visit office, or visit website; bring photo ID

Physical Address: 2404 E 24th St, Yuma, Yuma, AZ, 85365-2617

Hours of Operation: Mon-Fri 7:30am-12:30pm administration; Mon-Fri 9am-3pm program

Phone Number: 928-343-1243

Website: http://www.yumafoodbank.org

Email: info@yumafoodbank.org

Rio Vista Recreation Center

Description: Offers recreational and educational programs and classes for residents of the City of

Peoria. Provides cooling station during operating hours from May 1 - Sept 30, 2024.

Eligibility: Residents of Peoria **Intake:** Call or visit website

Physical Address: 8866 W Thunderbird Rd, Peoria, Maricopa, AZ, 85381-3000

Hours of Operation: Mon-Fri 5am-8pm, Sat 9am-4pm, Sun 11am-6pm

Phone Number: 623-773-8600

Website: http://www.peoriaaz.gov/government/departments/parks-recreation-and-community-

facilities/recreation-facilities/rio-vista

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Resurrection Street Ministry

Description: Administers services for people in need including veterans and seniors. Provides

cooling center and hydration station in the summer.

Eligibility: People in need **Intake:** Call or visit office

Physical Address: 1135 E Main St, Mesa, Maricopa, AZ, 85203-8823

Hours of Operation: Vary Phone Number: 480-615-2799 Website: http://www.rsmaz.org

Email: resurrectionstreetministry@gmail.com

Project SALT

Description: Provides food boxes, sack lunches, clothing to people in need in Wickenburg, Wittmann, Morristown, Congress, Yarnell, Salome, Aguila, and Wenden. Serves as hydration station and cooling center in the summer and warming station in the winter. Also provides dishes, linens, and other home items.

Eligibility: Serves residents of Wickenburg, Wittmann, Morristown, Congress, Yarnell, Salome, Aguila, and Wenden

Intake: Call, email, visit office, or visit website. Arrive by 2:30pm for food pantry and clothing pick up.

Physical Address: 73 S Tegner St, Wickenburg, Maricopa, AZ, 85390-2727

Hours of Operation: Mon-Thu 10am-3pm

Phone Number: 928-985-0165

Website: http://www.facebook.com/projectsalt.Wickenburg/

Email: projsalt@gmail.com

Primavera Homeless Intervention & Prevention

Description: Provides drop-in center and outreach for men, women, youth, and families who are homeless or near-homeless. Services include mail and message service, restrooms, local phone calls, hygiene supplies, blankets, emergency food boxes, water, and case coordination. Also provides coordinated entry access for housing assessments and to screen for additional services. Offers food and supplies for pet owners in need.

Eligibility: People who are homeless or on low income

Intake: Call or visit office for intake

Physical Address: 702 S 6th Ave, Tucson, Pima, AZ, 85701-2600 **Hours of Operation:** Mon, Wed, Thu, Fri 9am-12:30pm intakes

Phone Number: 520-623-5111

Website: http://primavera.org/what-we-do/survival/homeless-intervention-prevention-drop-in-

center.html

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Pinal Hispanic Council - Eloy 4th St

Description: Provides individual counseling in the areas of depression, anxiety, grief, obsessive compulsive disorder, anger management, domestic violence, and child behavior problems. Also provides psychiatric assessment, medication monitoring, and care coordination for those with a Serious Mental Illness (SMI). Offers prevention education and counseling for drug and alcohol abuse. Includes referrals to additional services. The wellness program includes nutritional counseling, smoking cessation, activities, and use of the exercise equipment. Provides hydration station May 1 - Oct 31.

Eligibility: Children and adults in Pinal County

Intake: Call or visit office

Physical Address: 107 E 4th St, Eloy, Pinal, AZ, 85131-2506

Hours of Operation: Mon-Thu 8am-6pm, Fri 8am-5pm, hydration station Mon-Fri 8am-5pm

Phone Number: 520-466-7765

Website: http://www.pinalhispaniccouncil.org

Peoria Community Center

Description: Recreational center offering fitness classes, card and table games, special events, field trips, and activities for seniors. Rental space available for meetings, events, weddings, reunions, etc. Offers cooling center and hydration station in the summer. Also offers information and referrals to local non-profit agencies for community resource programs.

Eligibility: No restrictions

Intake: Call, visit center, or visit website

Physical Address: 8335 W Jefferson St, Peoria, Maricopa, AZ, 85345-6516

Hours of Operation: Mon-Thu 8am-9pm, Fri 8am-5pm, Sat 8am-3pm

Phone Number: 623-773-7436

Website: http://www.peoriaaz.gov/government/departments/community-

services/facilities/community-center

Operation Chill Out Heat Relief Program

Description: Seasonal program provides heat relief for homeless people during summer months. Program is operational only when the temperature is predicted to be 102 degrees or higher. Volunteers visit local parks and distribute water and items such as sunglasses, hats, sunscreen, and lip balm.

Eligibility: People who are homeless in Tucson

Intake: Call or visit shelter

Physical Address: 1002 N Main Ave, Tucson, Pima, AZ, 85705-7610

Hours of Operation: Jun 1-Aug 31 Phone Number: 520-622-5411

Website: http://www.salvationarmytucson.org

Email: eric.hill@usw.salvationarmy.org

Nourish Phoenix

Description: Provides emergency food boxes including baby formula, clothing, household goods, toiletries, and other basic needs to individuals and families. Also offers assistance with signing up for Nutrition Assistance (food stamps/SNAP) and AHCCCS programs; job assistance; and resource referrals. Provides a hydration station during summer months.

Eligibility: None

Intake: Visit office; must bring proof of ID (such as drivers license, school records, copies of birth certificates) for everyone in the household

Physical Address: 501 S 9th Ave, Phoenix, Maricopa, AZ, 85007-3111

Hours of Operation: Mon-Fri 9am-11am food pantry services and other services by appointment

Phone Number: 602-254-7450 Website: http://nourishphx.org Email: info@nourishphx.org

Mom's Pantry

Description: Provides food boxes to people in need. Provides hydration station during summer months.

Eligibility: People in need. Must have photo ID and proof of residence.

Intake: Visit office or visit website

Physical Address: 13440 N Cave Creek Rd, Phoenix, Maricopa, AZ, 85022-5136

Hours of Operation: Sat 10am-2pm, Sun 10am-1pm food pantry; Sat 9am-2pm, Sun 9am-1pm

donations accepted

Phone Number: 602-992-0083

Website: http://www.momspantryphoenix.org

Email: pam@momspantryphoenix.org

Sister Jose Women's Center

Description: Provides a day center and overnight shelter for women who are homeless. Offers breakfast, clothing, pet food, personal hygiene supplies, and shower and laundry facilities, and help applying and paying for identification documents. Case workers are available to provide referrals to additional services. Center is pet-friendly. Also offers a hydration station in the summer and warming center in the winter.

Eligibility: Women 18 years and older who are homeless in Tucson; does not accept children

Intake: Visit center for day shelter, intake for overnight shelter, and breakfast

Physical Address: 1050 S Park Ave, Tucson, Pima, AZ, 85719-6743

Hours of Operation: Mon-Sat 9am-4pm day center; Tue & Fri 9am-11am intake for overnight

shelter: Mon-Fri 9am-11:45am breakfast

Phone Number: 520-909-3905 Website: http://www.sisterjose.org

Email: nicola@sisterjose.org

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Marcos De Niza Senior Center

Description: Offers activities for seniors including clubs and classes, social activities and entertainment, games, fitness, and health and education programs. Offers daily senior lunch, monthly food boxes, and brown bag meal on Tuesdays. Also provides a hydration station during summer months.

Eligibility: Seniors age 60 and older and adults with disabilities

Intake: Call, visit center, or visit website

Physical Address: 305 W Pima St, Phoenix, Maricopa, AZ, 85003-2752 **Hours of Operation:** Mon-Fri 9am-4pm; Lunch served daily at 11:30am

Phone Number: 602-262-7249

Website: http://www.phoenix.gov/humanservices/programs/older/senior-centers

Lincoln Family Downtown YMCA

Description: Recreation center open to the public. Offers meeting and event venues for rent including classrooms, rock climbing walls, gymnasiums, pools, and multipurpose rooms. Provides cooling center and hydration station in the summer.

Eligibility: No restrictions

Intake: Call, visit facility, or visit website

Physical Address: 350 N 1st Ave, Phoenix, Maricopa, AZ, 85003-1590

Hours of Operation: Mon-Fri 6am-7pm, Sat 9am-noon

Phone Number: 602-257-5138

Website: http://valleyymca.org/lincoln

Young Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 124 S Midway Ave, Young, Gila, AZ, 85554

Hours of Operation: Tue-Fri noon-5pm, Sat 10am-2pm

Phone Number: 928-462-3588

Website: http://gcldaz.org/young-public-library

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Tonto Basin Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 415 Old Highway 188, Tonto Basin, Gila, AZ, 85553

Hours of Operation: Mon-Fri 8am-4pm, Sat 8am-noon

Phone Number: 928-479-2355

Website: http://gcldaz.org/tonto-basin-public-library

San Carlos Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 89 San Carlos Ave, San Carlos, Gila, AZ, 85550

Hours of Operation: Mon-Thu 8am-6:30pm, Fri 8am-5pm; closed for lunch daily noon-1pm

Phone Number: 928-475-2611

Website: http://gcldaz.org/san-carlos-public-library

Payson Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 328 N McLane Rd, Payson, Gila, AZ, 85541-4340

Hours of Operation: Mon, Thu 9am-6pm; Tue, Wed 9am-7pm; Fri, Sat 9am-3pm

Phone Number: 928-474-9260

Website: http://gcldaz.org/payson-public-library

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Miami Memorial Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 282 S Adonis Ave, Miami, Gila, AZ, 85539-1402

Hours of Operation: Tue-Fri 10am-6pm, Sat 9am-1pm

Phone Number: 928-473-2621

Website: http://gcldaz.org/miami-memorial-library

Email: mmlibsp@gmail.com

Isabelle Hunt Memorial Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 6124 N Randall Pl, Pine, Gila, AZ, 85544

Hours of Operation: Tue, Fri 10am-5pm; Wed 10am-4pm; Thu 10am-6pm; Sat 10am-2pm

Phone Number: 928-476-3678

Website: http://gcldaz.org/isabelle-hunt-memorial-library

Hayden Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides a cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 219 W 5th Ave, Hayden, Gila, AZ, 85135

Hours of Operation: Mon 10am-2pm; Tue, Wed 10am-6pm; Thu, Fri 10am-4pm

Phone Number: 928-200-2997

Website: http://gcldaz.org/hayden-public-library

Globe Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides cooling and hydration station during summer months.

Eligibility: Gila County residents

Intake: Call, visit office, or visit website

Physical Address: 339 S Broad St, Globe, Gila, AZ, 85501 **Hours of Operation:** Mon-Fri 8:30am-5pm, Sat 8:30am-2pm

Phone Number: 928-425-6111

Website: http://gcldaz.org/globe-public-library

William M Clements Recreation Center

Description: Recreational facility is equipped with a multi-purpose meeting/activity room, indoor gym, walking path, aerobics room, exercise/weight center, computer room, and teen and children's rooms. It also includes a swimming pool and bathhouse, featuring an 8-lane competition pool, diving bay, 134-foot water slide, zero depth wading/water recreation area, and an outdoor lighted canopy-covered basketball/volleyball court. Provides congregate meals for seniors every weekday, and a cooling center in the summer.

Eligibility: Varies by program; adults age 60 and older for meals

Intake: Call, visit center, or visit website

Physical Address: 8155 E Poinciana Dr, Tucson, Pima, AZ, 85730-4641

Hours of Operation: Mon-Fri 6am-8pm, Sat 8am-4pm fitness center; Mon-Fri noon senior meals,

Mon-Fri 8am-2pm senior activities **Phone Number:** 520-791-5787

Website: http://www.tucsonaz.gov/departments/parks-and-recreation/recreation-centers/william-

m.-clements-fitness-center-and-regional-center

Email: tprd-clements@tucsonaz.gov

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Harmon Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station during summer months. Extended cooling station hours daily until 10pm from May 1 - Sep 30, 2024.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 1325 S 5th Ave, Phoenix, Maricopa, AZ, 85003-2604

Hours of Operation: Mon, Sat, Fri 9am-5pm; Tue, Wed, Thu 10am-6pm library; 24-hours book drop; Extended cooling station hours Mon-Sat 9am-10pm, Sun noon-10pm from May 1 - Sep 30,

2024

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/harmon

Email: contactus@phxlib.org

Yucca Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, and DVDs. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station during summer months. Extended cooling station hours daily until 10pm from May 1 - Sep 30, 2024.

Eligibility: Residents of Maricopa County

Intake: Call or visit library

Physical Address: 5648 N 15th Ave, Phoenix, Maricopa, AZ, 85015-2502

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm; book drop available 24-hours; Extended cooling station hours Mon-Sat 9am-10pm, Sun noon-10pm from May 1 - Sep 30,

2024

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/yucca

Email: contactus@phxlib.org

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Cholla Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station during summer months. Extended cooling station hours daily until 10pm from May 1 - Sep 30, 2024.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 10050 N Metro Pkwy E, Phoenix, Maricopa, AZ, 85051-1525

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book drop; Extended cooling station hours Mon-Sat 9am-10pm, Sun noon-10pm from May 1 - Sep 30,

2024

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/cholla

Email: contactus@phxlib.org

Burton Barr Central Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station during summer months; open 24-hours May 1 - Sept 30. 2024.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 1221 N Central Ave, Phoenix, Maricopa, AZ, 85004-1867

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-7pm; Sun 1pm-5pm library; 24-

hours book drop; 24-hours cooling station May 1 - Sep 30, 2024

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/burton-barr

Email: contactus@phxlib.org

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Surprise Regional Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 16089 N Bullard Ave, Surprise, Maricopa, AZ, 85374-7417

Hours of Operation: Mon-Thu 9am-8pm, Fri-Sat 9am-5pm

Phone Number: 623-222-2901

Website: http://mcldaz.org/custom/branches/northwest

Email: library@surpriseaz.gov

Hollyhock Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 15844 N Hollyhock St, Surprise, Maricopa, AZ, 85378-4175

Hours of Operation: Mon 11am-5pm; Tue 1pm-7pm; Wed-Fri 11am-5pm; Sat 9am-3pm

Phone Number: 623-222-2955

Website: http://surpriseaz.gov/1298/hours-information

Email: library@surpriseaz.gov

Asante Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 16755 W Verde Solana Dr, Surprise, Maricopa, AZ, 85387

Hours of Operation: Mon-Wed 10am-7pm, Thu-Sat 10am-5pm

Phone Number: 623-222-2940

Website: http://surpriseaz.gov/1298/hours-information

Mustang Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children, summer reading program, assistance with Talking Books applications, and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers special events, computer classes, special interest classes, and recreational activities for all ages. This is a Seed Library and Culture Pass location. Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Call, visit office, visit website, or write

Physical Address: 10101 N 90th St, Scottsdale, Maricopa, AZ, 85258-4404 **Hours of Operation:** Mon-Thu 10am-7pm, Fri-Sat 10am-5pm, Sun 1pm-5pm

Phone Number: 480-312-7323

Website: http://www.scottsdalelibrary.org

Email: mzick@scottsdaleaz.gov

Scottsdale Civic Center Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children, summer reading program, assistance with Talking Books applications, and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers special events, computer classes, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Call, visit library, visit website, or write

Physical Address: 3839 N Drinkwater Blvd, Scottsdale, Maricopa, AZ, 85251-4467

Hours of Operation: Mon-Thu 10am-7pm; Fri-Sat 10am-5pm, Sun 1pm-5pm

Phone Number: 480-312-7323

Website: http://www.scottsdalelibrary.org

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Vista del Camino Community Action Program

Description: Provides financial assistance for rent to those facing eviction, for utilities for those with a shut-off notice, local bus fare, and prescriptions. Also provides food boxes, pet food, and casual and career clothing. Provides cooling center and hydration station in the summer. Assists with weatherization and air conditioner repairs for those who cannot afford it. Also provides information about and referrals to other community resources.

Eligibility: People on low income

Intake: Call or visit center

Physical Address: 7700 E Roosevelt St, Scottsdale, Maricopa, AZ, 85257-4441

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 480-312-2323

Website: http://www.scottsdaleaz.gov/human-services/vista-del-camino

Email: dowens@scottsdaleaz.gov

Southwest Lending Closet

Description: Lends durable medical equipment for up to 90 days. Equipment includes mobility aids such as wheelchairs, transport chairs, and walkers. Also includes home health aids such as shower chairs, elevated toilet seats, and bath transfer benches. Provides hydration station during summer months.

Eligibility: Valid state issued photo ID or driver's license

Intake: Visit office

Physical Address: 218 N Central Ave, Avondale, Maricopa, AZ, 85323-2104 **Hours of Operation:** Mon, Wed, Fri, Sat 9am-noon; Tue, Thu noon-3pm

Phone Number: 623-932-1016
Website: http://swlendingcloset.org
Email: hello@swlendingcloset.org

Fountain Hills Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eliqibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 12901 N La Montana Dr, Fountain Hills, Maricopa, AZ, 85268

Hours of Operation: Mon-Thu 9am-7pm, Fri-Sat 9am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/fountainhills

Casa Grande Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Meeting rooms available for community groups. Provides cooling center and hydration station during summer months.

Eligibility: Pinal County residents

Intake: Call, visit library, use app, or visit website

Physical Address: 449 N Dry Lake St, Casa Grande, Pinal, AZ, 85122-5237

Hours of Operation: Mon-Fri 9am-7pm, Sat 9am-5pm; cooling and hydration station open Mon-

Sat 9am-7pm

Phone Number: 520-421-8710 Website: http://www.cglibrary.org

Buckeye Downtown Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers faxing, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers recreational and educational programs for children and adults, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center during summer months.

Eligibility: No restrictions

Intake: Call or visit library. Must bring photo ID with current address to receive library card.

Physical Address: 310 N 6th St, Buckeye, Maricopa, AZ, 85326-2439

Hours of Operation: Mon, Wed 9am-6pm; Tue, Thu 10am-7pm; Fri, Sat 10am-5pm

Phone Number: 623-349-6300

Website: http://www.buckeyeaz.gov/library

Coyote Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers faxing, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers recreational and educational programs for children and adults, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center during summer months.

Eligibility: No restrictions

Intake: Call or visit library. Must bring photo ID with current address to receive library card.

Physical Address: 21699 W Yuma Rd, Ste 116, Buckeye, Maricopa, AZ, 85326-8711 **Hours of Operation:** Mon, Wed 10am-7pm; Tue, Thu 9am-6pm; Fri, Sat 10am-5pm

Phone Number: 623-349-6300

Website: http://www.buckeyeaz.gov/library

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Harmon Branch Library Kid's Cafe

Description: Provides after school healthy meals. Starting August 2

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 1325 S 5th Ave, Phoenix, Maricopa, AZ, 85003-2604

Hours of Operation: Mon, Sat, Fri 9am-5pm; Tue, Wed, Thu 10am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/harmon

Email: contactus@phxlib.org

Peoria Public Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. This is a Culture Pass location.

Provides cooling center and hydration station.

Eligibility: No restrictions **Intake:** Call or visit library

Physical Address: 8463 W Monroe St, Peoria, Maricopa, AZ, 85345-6560 **Hours of Operation:** Mon-Thu 9am-8pm, Fri-Sat 9am-6pm, Sun 1pm-5pm

Phone Number: 623-773-7555

Website: http://peoria.polarislibrary.com/polaris/custom/main_library.aspx

Sunrise Mountain Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. This is a Culture Pass location.

Provides cooling center and hydration station.

Eligibility: No restrictions **Intake:** Call or visit library

Physical Address: 21109 N 98th Ave, Peoria, Maricopa, AZ, 85382-2210

Hours of Operation: Mon-Thu 9am-7pm, Fri-Sat 11am-5pm

Phone Number: 623-773-8650

Website: http://peoria.polarislibrary.com/polaris/custom/sunrise mountain library.aspx

Acacia Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 750 E Townley Ave, Phoenix, Maricopa, AZ, 85020-2950

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 10am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/acacia

Email: contactus@phxlib.org

Agave Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 23550 N 36th Ave, Glendale, Maricopa, AZ, 85310-4226

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/agave

Email: contactus@phxlib.org

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Century Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 1750 E Highland Ave, Phoenix, Maricopa, AZ, 85016-4648

Hours of Operation: Mon, Sat, Fri 9am-5pm; Tue, Wed, Thu 10am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/century

Email: contactus@phxlib.org

Cesar Chavez Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 3635 W Baseline Rd, Laveen, Maricopa, AZ, 85339-7387

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/cesar-chavez

Email: contactus@phxlib.org

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Desert Broom Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 29710 N Cave Creek Rd, Cave Creek, Maricopa, AZ, 85331-2357

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library. 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/desert-broom

Email: contactus@phxlib.org

Desert Sage Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 7602 W Encanto Blvd, Phoenix, Maricopa, AZ, 85035-2500

Hours of Operation: Mon, Sat, Fri 9am-5pm; Tue, Wed, Thu 10am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/desert-sage

Email: contactus@phxlib.org

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Ironwood Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 4333 E Chandler Blvd, Phoenix, Maricopa, AZ, 85048-8840

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/ironwood

Email: contactus@phxlib.org

Juniper Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 1825 W Union Hills Dr, Phoenix, Maricopa, AZ, 85027-5300

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/juniper

Email: contactus@phxlib.org

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Mesquite Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up. Physical Address: 4525 E Paradise Village Pkwy N, Phoenix, Maricopa, AZ, 85032-6853 Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/mesquite

Email: contactus@phxlib.org

Ocotillo Branch Library & Workforce Literacy Center

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 102 W Southern Ave, Phoenix, Maricopa, AZ, 85041-4806

Hours of Operation: Mon, Sat, Fri 9am-5pm; Tue, Wed, Thu 10am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/ocotillo

Email: contactus@phxlib.org

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Palo Verde Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, DVDs, laptops, and Wi-Fi hotspots. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include in-person and online children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 4402 N 51st Ave, Phoenix, Maricopa, AZ, 85031-1907

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue, Wed, Thu 9am-6pm library; 24-hours book

drop.

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/palo-verde

Email: contactus@phxlib.org

Saguaro Branch Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, and DVDs. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County

Intake: Call or visit website for details. Must bring library card or account number for pick up.

Physical Address: 2808 N 46th St, Phoenix, Maricopa, AZ, 85008-1504

Hours of Operation: Mon, Fri, Sat 9am-5pm; Tue-Thu 9am-6pm

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/saguaro

Email: contactus@phxlib.org

South Mountain Community Library

Description: Loans books, audio books, large print materials, Spanish language books and other international language books, CDs, and DVDs. Also loans eBooks, eMusic, eVideo, and eAudiobooks. Provides other eResources. Staff offers research assistance. Services include interlibrary loans, copy machine, printer, scanning, Wi-Fi wireless access, and public computers with Internet access. Services also include children, teen, and adult programming, such as children's story times, literacy and STEAM activities, adult book discussions, film showings, lecture forums, author visits, free Naloxone kits, and Culture Passes. Provides cooling center and hydration station.

Eligibility: Residents of Maricopa County **Intake:** Call, visit website, or visit library

Physical Address: 7050 S 24th St, Phoenix, Maricopa, AZ, 85042-5806

Hours of Operation: Mon-Thu 7:30am-8pm; Fri-Sat 7:30am-5pm

Phone Number: 602-262-4636

Website: http://www.phoenixpubliclibrary.org/locations/smcl

Email: contactus@phxlib.org

Sam Garcia Western Avenue Library

Description: Library loans books, e-books, audio books, large print materials, Spanish language books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers special events, computer classes, special interest classes, and recreational activities for all ages.

This is a Culture Pass location. Provides cooling center and hydration station. **Eliqibility:** Maricopa County residents with a source of address verification

Intake: Call, visit library, or visit website

Physical Address: 495 E Western Ave, Avondale, Maricopa, AZ, 85323-2349

Hours of Operation: Mon-Thu 11am-6pm, Fri-Sat 1pm-5pm

Phone Number: 623-333-2602

Website: http://www.avondalelibrary.org/home

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Avondale Civic Center Library

Description: Library loans books, e-books, audio books, large print materials, Spanish language books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers special events, computer classes, special interest classes, and recreational activities for all ages.

This is a Culture Pass location. Provides cooling center and hydration station.

Eligibility: Maricopa County residents with two sources of address verification

Intake: Call, visit library, or visit website

Physical Address: 11350 W Civic Center Dr, Avondale, Maricopa, AZ, 85323-6801

Hours of Operation: Mon-Thu 10am-6pm, Fri-Sat 1pm-5pm

Phone Number: 623-333-2602

Website: http://www.avondalelibrary.org/home

North Valley Regional Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 40410 N Gavilan Peak Pkwy, Anthem, Maricopa, AZ, 85086-2754

Hours of Operation: Mon-Thu 2:45pm-8pm, Fri-Sat 9am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/northvalley

Aguila Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 51300 W US 60, Aguila, Maricopa, AZ, 85320

Hours of Operation: Mon 10am-7pm, Tue-Thu 10am-6pm, Fri-Sat 10am-5pm

Phone Number: 928-685-2214

Website: http://mcldaz.org/custom/branches/aquila

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Ed Robson Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 9330 E Riggs Rd, Sun Lakes, Maricopa, AZ, 85248-7404

Hours of Operation: Mon-Sat 9am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/edrobson

El Mirage Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 13513 N El Mirage Rd, El Mirage, Maricopa, AZ, 85335-2475

Hours of Operation: Mon-Wed, Fri-Sat 9am-5pm; Thu 9am-7pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/elmirage

Fairway Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 10600 W Peoria Ave, Rm 144, Sun City, Maricopa, AZ, 85351-4144

Hours of Operation: Mon-Sat 9am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/fairway

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Gila Bend Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 777 N Logan Ave, Gila Bend, Maricopa, AZ, 85337

Hours of Operation: Mon 10am-7pm, Tue-Sat 10am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/gilabend

Goodyear Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 1900 N Civic Square, Goodyear, Maricopa, AZ, 85395-2012

Hours of Operation: Mon-Thu 9am-8pm, Fri-Sat 9am-5pm, Sun 1pm-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/goodyear

Guadalupe Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 9241 S Avenida Del Yaqui, Guadalupe, Maricopa, AZ, 85283-2529

Hours of Operation: Mon 10am-7pm, Tue-Thu 10am-6pm, Fri 10am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/guadalupe

Litchfield Park Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 101 W Wigwam Blvd, Litchfield Park, Maricopa, AZ, 85340-4615

Hours of Operation: Mon-Wed 10am-8pm, Thu-Sat 10am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/litchfieldpark

Perry Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 1965 E Queen Creek Rd, Gilbert, Maricopa, AZ, 85297-0329

Hours of Operation: Mon-Thu 10am-7pm, Fri-Sat 10am-4pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/perry

Queen Creek Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Also loans Playaway Launchpads tablets with pre-loaded content. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 21802 S Ellsworth Rd, Queen Creek, Maricopa, AZ, 85142-9327

Hours of Operation: Mon-Thu 9am-8pm, Fri-Sat 9am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/queencreek

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Southeast Regional Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 775 N Greenfield Rd, Gilbert, Maricopa, AZ, 85234-5030 **Hours of Operation:** Mon-Thu 10am-9pm, Fri-Sat 10am-5pm, Sun 1pm-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/southeast

Sun City Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 16828 N 99th Ave, Sun City, Maricopa, AZ, 85351-1299

Hours of Operation: Mon 9am-7pm, Tue-Sat 9am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/suncity

White Tank Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers cooling center, hydration station, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.

Eligibility: Residents of Maricopa County

Intake: Call or visit website

Physical Address: 20304 W White Tank Mountain Rd, Waddell, Maricopa, AZ, 85355-9896

Hours of Operation: Mon-Wed 10am-7pm, Thu-Sat 10am-5pm

Phone Number: 602-652-3000

Website: http://mcldaz.org/custom/branches/whitetank

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Basha Branch Library

Description: Library loans books, e-books, audio books, large print materials, Spanish language books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children, summer reading program, assistance with Talking Books applications, and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers computer classes, adult education programs, GED preparation, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Call, visit library, or visit website

Physical Address: 5990 S Val Vista Dr, Chandler, Maricopa, AZ, 85249-9028

Hours of Operation: Mon-Wed 7:30am-7pm, Thu-Fri 7:30am-5pm, Sat 9am-1pm while school is in session. Mon-Wed 9am-7pm, Thu-Fri 9am-5pm, Sat 9am-1pm during Chandler Unified School

District Intersessions.

Phone Number: 480-782-2800
Website: http://chandlerlibrary.org
Email: karrie.wicks@chandleraz.gov

Chandler Downtown Branch Library

Description: Library loans books, e-books, audio books, large print materials, Spanish language books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children, summer reading program, assistance with Talking Books applications, and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers computer classes, adult education programs, GED preparation, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Call, visit library, or visit website

Physical Address: 22 S Delaware St, Chandler, Maricopa, AZ, 85225-5225 **Hours of Operation:** Mon-Wed 9am-8pm, Thu-Sat 9am-5pm, Sun 1pm-5pm

Phone Number: 480-782-2800 Website: http://chandlerlibrary.org

Email: abigail.nersesian@chandleraz.gov

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Hamilton Branch Library

Description: Library loans books, e-books, audio books, large print materials, Spanish language books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children, summer reading program, assistance with Talking Books applications, and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers computer classes, adult education programs, GED preparation, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Call, visit library, or visit website

Physical Address: 3700 S Arizona Ave, Chandler, Maricopa, AZ, 85248-4500

Hours of Operation: Mon-Wed 7:30am-7pm, Thu-Fri 7:30am-5pm, Sat 1pm-5pm regular hours. Mon-Wed 9am-7pm, Thu-Fri 9am-5pm during all Chandler Unified School District Intersessions.

Phone Number: 480-782-2800 Website: http://chandlerlibrary.org Email: jo-el.miller@chandleraz.gov

Sunset Branch Library

Description: Library loans books, e-books, audio books, large print materials, Spanish language books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children, summer reading program, assistance with Talking Books applications, and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Offers computer classes, adult education programs, GED preparation, special interest classes, and recreational activities for all ages. This is a Culture Pass location. Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Call, visit library, or visit website

Physical Address: 4930 W Ray Rd, Chandler, Maricopa, AZ, 85226-6219 **Hours of Operation:** Mon-Wed 9am-8pm, Thu-Sat 9am-5pm, Sun 1pm-5pm

Phone Number: 480-782-2800 Website: http://chandlerlibrary.org

Email: susan.vanhorne@chandleraz.gov

Glendale Main Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. This is a Culture Pass location.

Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Visit library; must bring valid photo ID and proof of physical address **Physical Address:** 5959 W Brown St, Glendale, Maricopa, AZ, 85302-1200

Hours of Operation: Mon-Fri 9am-5pm, Sat noon-5pm

Phone Number: 623-930-3530

Website: http://www.glendaleaz.com/library

Foothills Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. This is a Culture Pass location.

Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Visit library; must bring valid photo ID and proof of physical address **Physical Address:** 19055 N 57th Ave, Glendale, Maricopa, AZ, 85308-6841

Hours of Operation: Mon-Fri 9am-5pm, Sat noon-5pm

Phone Number: 623-930-3600

Website: http://www.glendaleazlibrary.com

Velma Teague Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. This is a Culture Pass location.

Provides cooling center and hydration station.

Eligibility: No restrictions

Intake: Visit library; must bring valid photo ID and proof of physical address **Physical Address:** 7010 N 58th Ave, Glendale, Maricopa, AZ, 85301-2425

Hours of Operation: Mon-Fri 9am-5pm, Sat noon-5pm

Phone Number: 623-930-3600

Website: http://www.glendaleazlibrary.com

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Heroes Regional Park Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. This is a Culture Pass location.

Provides cooling center and hydration station.

Eligibility: Visit library; must bring valid photo ID and proof of physical address

Intake: Visit library; Must bring photo ID and proof of physical address

Physical Address: 6075 N 83rd Ave, Glendale, Maricopa, AZ, 85303-4508

Hours of Operation: Mon-Fri 9am-5pm, Sat noon-5pm

Phone Number: 623-930-3600

Website: http://www.glendaleazlibrary.com

Vista Grande Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides cooling center and hydration station.

Eligibility: Pinal County residents

Intake: Call, visit library, use app, or visit website

Physical Address: 1556 N Arizola Rd, Casa Grande, Pinal, AZ, 85122-5746

Hours of Operation: Mon-Fri 8am-6pm; Sat 9am-5pm

Phone Number: 520-421-8652

Website: http://casagrandeaz.gov/library

Maricopa Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Meeting rooms available for community groups. This is a Culture Pass location. Provides cooling and hydration station May 1 - Oct 31.

Eligibility: Pinal County residents

Intake: Call, visit library, use app, or visit website

Physical Address: 18160 N Maya Angelou Dr, Maricopa, Pinal, AZ, 85138-2702

Hours of Operation: Mon-Thu 9am-7pm, Fri-Sat 9am-6pm

Phone Number: 520-568-2926

Website: http://www.maricopa-az.gov/departments/maricopa-library-cultural-center

Eloy Santa Cruz Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, public computers with Internet access, cooling center and hydration station.

Eligibility: Pinal County residents

Intake: Call, visit library, use app, or visit website

Physical Address: 1000 N Main St, Eloy, Pinal, AZ, 85131-2067

Hours of Operation: Mon-Fri 7:30am-4:30pm

Phone Number: 520-466-3814

Website: http://eloyaz.gov/636/Library

Coolidge Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers faxing, copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Provides cooling center and hydration station.

Eligibility: Pinal County residents

Intake: Call, visit library, use app, or visit website

Physical Address: 160 W Central Ave, Coolidge, Pinal, AZ, 85128-4406

Hours of Operation: Mon-Fri 8am-5pm

Phone Number: 520-723-6030

Website: http://www.coolidgeaz.com/index.asp?SEC=376A46BA-3C83-49F1-9C01-

618405DB3757

Apache Junction Public Library

Description: Library loans books, e-books, audio books, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access. Meeting rooms available for community groups. Offers classes and workshops in arts and crafts, literature, fitness, and more. Provides cooling center and hydration station.

Eligibility: Pinal County residents

Intake: Call, visit library, use app, or visit website

Physical Address: 1177 N Idaho Rd, Apache Junction, Pinal, AZ, 85119-2822

Hours of Operation: Mon-Thu 9am-8pm, Fri-Sat 9am-5pm

Phone Number: 480-474-8555 Website: http://www.ajpl.org

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AZlinks.gov

Description: Website offers information and resources on aging and disability.

Eligibility: Anyone seeking information on aging and disability

Intake: Visit website

Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001

Hours of Operation: 24-hours website

Website: http://azlinks.gov

211 Arizona

Description: Provides information about and referrals to health and human services throughout Arizona by phone and website.

Eligibility: No restrictions

Intake: Call, email, or visit website. For those sending an email, include city and/or ZIP Code with

a brief description of the needed services.

Physical Address: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859

Hours of Operation: 24-hours

Phone Number: 211

Website: http://211arizona.org Email: 211arizona@solari-inc.org

24-Hour Senior HELP LINE

Description: Provides information and referrals to services for older adults. Includes information about transportation, housing, long-term care, benefits, older worker referrals, caregiver respite, volunteer opportunities, counseling, senior centers, minor home repairs, support groups, home health aides, legal assistance, home delivered meals, and nurse visits. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older with long term care needs.

Eligibility: Seniors age 60 and older, adults age 18 and older with disabilities, and family caregivers

Intake: Call

Physical Address: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793

Hours of Operation: 24-hours Phone Number: 602-264-4357

Website: http://www.aaaphx.org/program-services/24-hour-senior-help-line

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Mercy Care ACC-RBHA

Description: Provides an AHCCCS Health Plan for people located in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550. Partners with a system of providers that deliver behavioral health and medical care to people who are signed up for AHCCCS/Medicaid. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments. This service is available for members who are unable to provide or pay for their own transportation. Offers mental health screening, substance use disorder treatment, counseling and case management. Website offers a database of providers searchable by location and service. Accepts and attempts to resolve complaints.

Eligibility: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550

Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment.

Physical Address: 4500 E Cotton Center Blvd, Phoenix, Maricopa, AZ, 85040-8840

Hours of Operation: Mon-Fri 7am-6pm member services; 24-hours nurse line

Website: http://www.mercycareaz.org/acc-rbha/index.html

This resource guide is a partnership between Mercy Care and 211 Arizona. You can create your own guide and search the 211 Arizona database or use the categories to find what you're looking for.

Need this guide printed? Call Mercy Care Member Services at 602-263-3000 or 1-800-624-3879 (TTY 711).

We're here for you 7 a.m. to 6 p.m., Monday to Friday.

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