Community Resource Guide: Heat Relief

Heat relief services are typically only available during summer months or during extreme weather warnings. Please reach out to the provider for details of their services.

The Clothes Closet

Description: Provides free clothing, showers, and laundry. Also connects people seeking various social services such as housing providers, rent assistance and utility assistance. Operates a cooling center during heat relief season.
Eligibility: No restrictions
Intake: Call, email, or visit office. Contact the provider for any documents required.
Physical Address: 1968 Mesquite Ave., Lake Havasu City, Mohave, AZ, 86403
Hours of Operation: Tue-Fri 10am-3pm, Sat 10am-noon
Phone Number: 928-230-3113
Website: http://clothesclosetlhc.org
Email: helpinghavasu@gmail.com

MAG Network - Heat Relief MAP

Description: Coordinates heat relief map showing hydration stations, indoor cooling centers, emergency heat relief stations, and donation collection sites throughout Maricopa County during heat emergencies. Various sites offer water, and may also provide hats and sun block. Some sites accept leashed pets.
Eligibility: No restrictions
Intake: Visit website for map of locations. Website describes requirements and documents required.
Physical Address: Various locations countywide, Phoenix, Maricopa, AZ, 85003
Hours of Operation: Administration Mon-Fri 8am-5pm; Refuge sites are operational May-Sep and hours vary by site.
Website: http://hrn.azmag.gov/
Email: hsinfo@azmag.gov

White Tank Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required.
Physical Address: 20304 W White Tank Mountain Rd, Waddell, Maricopa, AZ, 85355-9896
Hours of Operation: Mon-Wed 10am-7pm, Thu-Sat 10am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/whitetank

Southeast Regional Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 775 N Greenfield Rd, Gilbert, Maricopa, AZ, 85234-5030
Hours of Operation: Mon-Thu 10am-9pm; Fri, Sat 10am-5pm; Sun 1pm-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/southeast

Queen Creek Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Also loans Playaway Launchpads tablets with pre-loaded content. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required.
Physical Address: 21802 S Ellsworth Rd, Queen Creek, Maricopa, AZ, 85142-9327
Hours of Operation: Mon-Thu 9am-8pm, Fri-Sat 9am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/queencreek

Perry Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required.
Physical Address: 1965 E Queen Creek Rd, Gilbert, Maricopa, AZ, 85297-0329
Hours of Operation: Mon-Thu 10am-7pm, Fri-Sat 10am-4pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/perry

North Valley Regional Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 40410 N Gavilan Peak Pkwy, Anthem, Maricopa, AZ, 85086-2754
Hours of Operation: Mon-Thu 2:45pm-8pm, Sat-Sun 9am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/northvalley

Litchfield Park Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 101 W Wigwam Blvd, Litchfield Park, Maricopa, AZ, 85340-4615
Hours of Operation: Mon-Wed 10am-7pm, Thu-Sat 10am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/litchfieldpark

Guadalupe Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. contact provider to confirm documents required
Physical Address: 9241 S Avenida Del Yaqui, Guadalupe, Maricopa, AZ, 85283-2529
Hours of Operation: Mon 10am-7pm, Tue-Thu 10am-6pm, Fri 10am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/guadalupe

Goodyear Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 1900 N Civic Square, Goodyear, Maricopa, AZ, 85395-2012
Hours of Operation: Mon-Thu 9am-8pm, Fri-Sat 9am-5pm, Sun 1pm-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/goodyear

Fountain Hills Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 12901 N La Montana Dr, Fountain Hills, Maricopa, AZ, 85268
Hours of Operation: Mon-Wed 9am-7pm, Thu-Sat 9am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/fountainhills

Fairway Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. contact Provider to confirm documents required
Physical Address: 10600 W Peoria Ave, Rm 144, Sun City, Maricopa, AZ, 85351-4144
Hours of Operation: Mon-Sat 9am-5pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/fairway

El Mirage Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 13513 N El Mirage Rd, El Mirage, Maricopa, AZ, 85335-2475
Hours of Operation: Mon-Wed, Fri-Sat 9am-5pm; Thu 9am-7pm
Phone Number: 602-652-3000
Website: http://mcldaz.org/custom/branches/elmirage

Aguila Branch Library

Description: Library loans books, e-books, audio books, large print materials, videotapes, CDs, and DVDs. Reference desk provides research assistance and materials for use in the library only. Services include story time for children and interlibrary loans. Offers copy machine, printer, Wi-Fi wireless access, and public computers with Internet access.
Eligibility: Residents of Maricopa County
Intake: Call or visit website. Contact provider to confirm documents required
Physical Address: 51300 W US 60, Aguila, Maricopa, AZ, 85320
Hours of Operation: Mon 10am-7pm, Tue-Thu 10am-6pm, Fri-Sat 10am-5pm
Phone Number: 928-685-2214
Website: http://mcldaz.org/custom/branches/aguila

ADHS Arizona Extreme Heat Preparedness

Description: Provides one-stop location for accessing statewide heat safety information, tools, and resources from trusted local, state, and national partners. Used for preparing for rising temperatures, looking for a place to cool off, or for assistance during a heat emergency. All resources are organized on a statewide map accessed by clicking on the State Heat Relief Site Map.
Eligibility: No restrictions
Intake: Visit website. No documents needed to use services.
Physical Address: 150 N 18th Ave, Phoenix, Maricopa, AZ, 85007
Hours of Operation: 24-hours website
Website: http://heat.az.gov

AZlinks.gov

Description: Website offers information and resources on aging and disability.
Eligibility: Anyone seeking information on aging and disability
Intake: Visit website
Physical Address: Confidential location, Phoenix, Maricopa, AZ, 85001
Hours of Operation: 24-hours website
Website: http://azlinks.gov

211 Arizona

Description: Provides information about and referrals to health and human services throughout Arizona by phone and website.
Eligibility: No restrictions
Intake: Call, email, or visit website. For those sending an email, include city and/or ZIP Code with a brief description of the needed services.
Physical Address: 1275 W Washington St, Ste 210, Tempe, Maricopa, AZ, 85281-1859
Hours of Operation: 24-hours
Phone Number: 211
Website: http://211arizona.org
Email: 211arizona@solari-inc.org

24-Hour Senior HELP LINE

Description: Provides information and referrals to services for older adults. Includes information about transportation, housing, long-term care, benefits, older worker referrals, caregiver respite, volunteer opportunities, counseling, senior centers, minor home repairs, support groups, home health aides, legal assistance, home delivered meals, and nurse visits. Coordinates planning, development, and delivery of needed services for seniors age 60 and older and adults with disabilities age 18 and older with long term care needs.
Eligibility: Seniors age 60 and older, adults age 18 and older with disabilities, and family caregivers
Intake: Call. No documents required to speak with the helpline.
Physical Address: 1366 E Thomas Rd, Ste 108, Phoenix, Maricopa, AZ, 85014-5793
Hours of Operation: 24-hours
Phone Number: 602-264-4357
Website: http://www.aaaphx.org/program-services/24-hour-senior-help-line

Mercy Care ACC-RBHA

Description: Provides an AHCCCS Health Plan for people located in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550. Offers non-emergency medical transportation to and from covered medical and behavioral health appointments for members who are unable to provide or pay for their own transportation. Website offers a database of providers searchable by location and service.
Eligibility: Children and adults who are on AHCCCS in Gila, Pinal, and Maricopa counties; does not include ZIP codes 85542, 85192, and 85550
Intake: Call or visit website to locate a provider. Bring photo ID, AHCCCS card, Social Security card, list of medications, and name of family doctor to first appointment. Contact provider to confirm any other documents required.
Physical Address: 4750 S. 44th Place, Ste 150, Phoenix, Maricopa, AZ, 85040-4015
Hours of Operation: Member services Mon-Fri 7am-6pm; 24-hours nurse line
Website: http://www.mercycareaz.org/acc-rbha/index.html

This resource guide is a partnership between Mercy Care and 211 Arizona. You can create your own guide and search the 211 Arizona database or use the categories to find what you're looking for.
Need this guide printed? Call Mercy Care Member Services at 602-263-3000 or 1-800-624-3879 (TTY 711).
We're here for you 7 a.m. to 6 p.m., Monday to Friday.